

Philo Countdown Week: January 25th

Schedule: Twitter Philo Q & A (TBA)

Philo Daily FAQ's

Best way to watch on my phone?

- For iOS: Any iOS device running iOS 6 or higher by downloading our iOS app [here](#).*
- For Android: Most Android devices running Android 4.4 or higher by downloading our Android app [here](#).* The Philo app will not appear in the Google Play Store for incompatible devices.
- To enjoy Philo on your mobile device, use the Philo iOS or Android app.

How do I set up my Roku? (below)

How do I set up Philo on my Roku?

Registering your Roku with Philo requires four easy steps:

1. Ensure that your Roku is fully configured.

- Roku setup instructions can be found [here](#).
- If you access a campus wifi network using login credentials, there is a special procedure for connecting your Roku to the network. Your campus IT help center can guide you through this process.

2. Add the Philo channel to your Roku account.

- On your computer, visit my.roku.com/add/philo.
- Click the Yes, Add Channel button.

3. Download the Philo channel to your Roku device.

- Turn on your Roku and navigate back to the Home screen.
- Go to Settings > System > System Update > Check Now.
- After the update, navigate back to Home. Philo will appear in your list of installed channels.
- Launch the Philo channel to retrieve your device code.



4. Register your Roku with your Philo account.

- On your computer, log in to watch.philo.com.
- Click the Roku Registration link at the bottom of the page.
- Enter your device code.
- Click Add.

After a few minutes, your Roku will automatically update and you will have access to Philo.

What Roku model do I need?

- Roku 2 and above
- Roku stick

Can I watch off campus?

- No, Make sure you are physically on campus and connected to the campus data network through Wi-Fi or Ethernet.

Do I have a DVR limit?

- Philo's smart DVR does not place a strict limit on the number of recordings you can have. Philo adapts to use unused space in the system to allow you to create more recordings than you would typically be allowed if you had a fixed amount of space. It does this by intelligently deleting your oldest, least important recordings, allowing you to schedule recordings for as many shows as you want. The more you record, the quicker recordings will have to be deleted. However, all recordings will be available for at least seven days after being recorded.

Can I really record an unlimited number of shows at the same time?

- Yes. Yes you can.

Can I be logged into 2 devices at one time?

- One session at a time, because you must use your login information to access it on one device at a time.

Additional Info

Roku firmware 4.7 of higher

- Roku 2 and above
- Roku stick

HDMI cords

