Valdosta State University
College of Education & Human Services

COEHS Technology Plan

Appendix A:
Students' Open-Ended Responses to Survey Questions

May 2014

The Dewar College of Education and Human Services (COEHS) is developing a technology plan to guide future decisions regarding the adoption and sustaining of technologies in the College over the next three to five years. To that end, the COEHS Technology Committee is seeking to establish a technology vision for the College by soliciting your input regarding how you'd like to learn, collaborate, and interact using technology. Using your input, the committee will develop a plan to work towards a common vision for the College.

The survey should take only 10 minutes to complete. To ensure your privacy, survey results will be confidential and no personally identifiable information will be reported. If you have any questions about the survey or how it will be used, please email me: sedowney@valdosta.edu

Steve Downey
COEHS Technology Committee

What portion of your courses are face-to-face versus online or hybrid?
    Face-to-face courses meet regularly in person (e.g., weekly) to conduct class sessions
    Online or hybrid courses deliver the majority of their content online with few/no class sessions

○ All of my courses are face-to-face; none are online or hybrid courses.

○ Most of my courses are face-to-face; few are online or hybrid courses.

○ Approximately half of my courses are face-to-face; the other half are online or hybrid courses.

○ Few of my courses are face-to-face; most are online or hybrid courses.

○ None of my courses are face-to-face; they are all are online or hybrid courses.

What is your class rank?

○ Freshman

○ Sophomore

○ Junior

○ Senior

○ Graduate

If you could use any existing technologies to carry out one or more aspects of your studies, what would they be (i.e., what's your 'wish list')?

With regard to your studies, how would you like to utilize technology that you cannot do now?

What barriers have kept you from using technology in the ways described in the previous questions?

What should be the College's long term vision or goals regarding the use of technology by students, faculty, and staff?

Prioritize the following technology-related issues in terms of which issues are most important for the College to ensure its long term success (1= most important, 12= least important):

	Increase connections to community-based organizations
	Improve accessibility for challenged populations
	Streamline student advising
	Increase faculty use of technology in classrooms
	Increase faculty use of BlazeView to supplement face-to-face classes
	Offer more courses online or as hybrid courses
	Improve the stability of BlazeView (go down less often, fewer interface changes)
	Improve quality of technology in classrooms (brighter projectors, better audio systems)
	Improve wireless network (speed, stability, sign-on process)
	Upgrade computer hardware in labs (more and faster computers, better printer access/stability)
	Increase access to a wider variety of computer software, especially technology specific to majors
	Other:

Next

With regard to your studies, how would you like to utilize technology that you cannot do now?

There are none.

I would like to be able to access course material after the course has ended without any time limit.

Send attachments to my classmates/teachers (ie: PPTs, etc)

Have all of my books on a kindle or iPad so I don't have to lug around so many text books.

I've never though to my self, "hey we should incorporate more technology." So IDK

Filming/recording parts of class for those who miss the lecture.

I don't know of any other options.

being able to open more things on my tablet

As mentioned before, I think it can assist by allowing those whom prefer face-to-face classes to participate without being forced to take fully online classes to complete our degrees.

None

mobile access to courses with the same capabilities as accessing from a laptop

Wireless printing so I can print from my laptop.

Learn more about survey building for research; Course designed to use technology in research for graduates working towards advanced degrees (research, surveys, data collection, data analysis, etc) Using presentation materials and platforms

I don't know

I would like to utilize a system that is more user-friendly than LiveText for the portfolio information. After 4 years, I finally have it figured out, but there are too many steps and procedures for hiding and unhiding and rationalizing, etc.

See above

Self explatory

There is not any technology that I would like to utilize but cannot do now with regard to my studies.

Nothing else

Sometimes, I can not bring in technology like my notebook or kindle fire because I don't have an outlet to charge the device if it goes low on battery.

Different instructors utilize different means of existing technology. As a non-traditional online student and an OAT major, any technology that allows me flexibility with the time I have to spend on course work is desirable. Any technology that does not lock a student into a particular time to accomplish assignments is most desirable. .

I would like to use more presentation software and iPads.

Video conferencing.

more classroom video chat time like Hangout

N/A

Again, the standard laptop is fine. Technology is simply an accelerator, not an answer to the question of studies or teaching. If the content and the drive by professor and student aren't there, technology is no good.

Learn more about all of the different technological devices that could help me interact with my future class & students.. Be up to date on recent& newest technology

Have all of my hard back books available to view on multiple electronic devices as well as maintaining the hardback book.

I'm not sure what this question is asking.

With regard to your studies, how would you like to utilize technology that you cannot do now?

Most things are sufficient.
I am happy with the current level of technology use.
Ability to embed YouTube videos without process currently required due to size limits of discussion posts
I am pretty much able to do 90% of what I need to online. I just cannot function in the online environment on my mobile devices.
I can do pretty much anything with the technology that I have now.
n/a
Once again, your question is incredibly vague. I'd like to use technology for lots of things. Do you mean time management, leadership development, mentoring?
I would like to use technology that allows for group discussions in which everyone can see each other the entire time.
There isn't more technology that I would like to incorporate. Online and hybrid courses a less
More chances to do face time or skype with online classes to make it similar to face to face classes. I feel I learn better that way rather than reading and reading and reading everything.
Find out how to talk with Technology about my Blazeview issues.
utilize more technology for presentations in the classroom and clinic
Nothing that I can think of.
None
google hang out or other digital meeting rooms for online classes etc.
I would love to be able to connect my laptop to the projectors in the classroom using bluetooth or HDMI. This would make presenting my information to the class much more efficient and pleasurable.
none
More web courses that we can talk to other students.
I don't have any ideas, I'm sorry.
I cannot think of any ways, but I do wish all classes were available on line as well as f/f.
I would like a more streamlined program that is not shut down every Friday night
Using technology in the classroom
Learn how computer and certain programs work
a tablet would be more convenient than my cell phone for portable internet and the typing and referencing of things.
I would like to walk into the library with my personal computer and print from it as opposed to the limited number of student desktops.
allow books to be downloadable.
I would use it just as much as I could since that is part of my major.
Communication with professors, advisors, and school officials
I would love if teacher's could sort of be able to connect with the class via an ipad or computer. Such as: being able to all look at the books online at the same time and make notes. This would also cut down on book costs.
I would like to be able to use my computer in my classes.
To date, I have been able to utilize the technology to complete all of my assignments.
I would rather have all classes be face to face, so I guess using less technology. However I am fine with the technology already being used.
I can't think of a way I cannot use my technology. Most professors allow laptops or tablets and

With regard to your studies, how would you like to utilize technology that you cannot do now?

that's the only tech I know of. I suppose back to my first answer, I do have a laptop and the internet and I commute from campus but VSU does not have a good live communication venue.
I use technology everyday on every assignment.
I'm satisfied with the amount of technological experience we are exposed to now.
A crash course of what is available and how to use it would be very helpful.
I am able to everything I need to do at this point.
24 hour access to computers. I have a laptop, but it needs to be charged during the day. Ideally, all classrooms should have outlets for student use.
better access to professors & classmates through synchronous video that is NOT Skype
None
More material offered via e-reader & etc.
Not sure
I would love to use smart boards in classrooms. It enables teachers to highlight important information or add information during lecture.
I am allowed to use my phone and computer in all my classes.
Poorly worded question. I have no clue what you are asking.
n/a
I'm not sure?
Live streaming of classes would be beneficial as well.
Like I stated above, I do not use a lot of technology on campus. I have everything I need at my house. It would be nice if all of the computers in the building were up to date, so I didn't have to worry if my PowerPoint or other assignments I completed at home would pull up on campus or not.
I like my assignments being due online at a certain time and being able to view my grades right away.
It would be nice to access more with your smartphone.
I am satisfied with the technology we are using currently with VSU's online courses.
the aforementioned utilization of a system like skype would make not only us students more accesable but also make the instructors more readily to the students. It is about a 74 mile drive round trip from my home to the campus and back, and the fuel is not cheap!
nothing
As a presentation tool
First semester - not seasoned enough in what I can/can't do.
The tablets would be great for e-textbooks on the go. Smart phones are too small to read materials comfortably.
Use e-books for studies.
N/A
I would love for all my students to have their personal ipads to go along with the lesson and be able to participate within the lesson.
None
n/a
Some professors prohibit technology like laptops and tablets, but the technology could be helping the student learn in a more effective way.
Being in the Education field, I've come into contact with several teachers who are completely unaware of how to fully utilize the technologies they've been given. They stated they got little or

With regard to your studies, how would you like to utilize technology that you cannot do now?

no training on the boards before they were installed in their classrooms. We, as practicum students, have received the same minimal instruction.
I would like Blazeview to be more user friendly while on an IPAD
I'm very happy with the technology I use now
nothing
Interact more with professors in terms of learning via live webinars.
I am able to use all technology to perform my assignments.
I would like to have electronic books that you can download an access on your computer whether not there is an internet connection.
I'm pretty satisfied with both goml and d2l.
Have an app that reminds me when assignments are due.

What barriers have kept you from using technology in the ways described in the previous questions?

Perhaps the cost. I'm not so sure about this question.

I prefer face to face contact for classes. I don't typically retain information or learn as much, or as easily in online classes.

Only having access to former course materials for a certain time period after the course has ended.

Don't like that D2L has a size limit on attachments, makes it very hard to work on group projects or send files to my instructors. I know the BOR ITS office has set a limit on the size of attachments, but maybe you all could find a work around? I end up using my real "Dropbox", uploading files and sharing out the link to the people to whom I'm trying to get the files.

The wireless on campus being down and not all of my books are found online.

IDK

I feel like recording it is looked down on, or the professor has bluntly said no technology in the classroom.

I use the technology available, e.g. D2L.

unable to open full documents from new blazeview

Just the availability. We have just purchased several of these machines and I think they can really service our adult student population well.

None

The online courses only give a limited amount of information when accessed from my smart phone

Not knowing about the technology or how to use it

I don't know

The only barrier I see is a misalignment between the potential advantages of technology and the way that courses are structured.

Availability

Either not had or not avaliable at all times

I've had to use google docs for group papers because if Valdosta has that technology available, I'm not aware of it. I've used a word document to fill out my course planning and e-mailed it to my advisor, but if something changes, I have to change it, save it, and e-mail it to her again.

None.

Because most of the M.A.T. courses are held at VSU, there are fewer hybrid/online courses.

N/A

We need more electrical outlets in classrooms in order to be able to use these types of technology in class.

There are no barriers, just different styles of online instruction.

Lack of training and funds

No webcams

The requirements to make the particular software work.

Affording up-to-date hardware and software

None

Time, lack of devices, classes to learn this aren't a requirement

Money mostly; textbooks and tuition in general costs a lot more now for my generation than it has in the past and I don't even have all of my hardback books, much less electronic books.

There are no barriers.

What barriers have kept you from using technology in the ways described in the previous questions?

I have had a hard time downloading Skype...other than that, everything is sufficient.
I have not experienced any barriers.
Limitations of D2L, professor delivery methods
The sites are not always mobile friendly.
Nothing.
n/a
I can not believe that this survey is out without leadership in the department looking this over. I would think that the caliber of questions would be significantly higher than this. How can you all expect to pull themes from such absolutely vague questions? Money, time, leadership, priorities. The usual. Without specific direction, what can you expect in a response?
Lack of knowledge about the programs or software that use this and the lack of time to explore.
There isn't more technology that I would like to incorporate.
With the time spent reading and reading the corse materials, there is less time available to have face to face correspondence with the teacher
Not sure how to go about getting help.
poorly maintained equipment, lack of equipment,
None.
Lack of information or knowledge of how to use various things.
There is no opportunity for us to use a smart board
Not having the right opportunities
Lack of knowledge
There are no barries, they just have not been incorporated into the classes.
Those functions are not currently available.
none
none
I use all the technology available to me, but I don't go on main campus much so I do not use the technology in the library very often
Same as above.
No resources in the classroom
Not knowing how certain programs work
tablets are expensive.
cost and portablily, as well as teacher preference.
Nothing has kept me from using technology.I use it in just as many different ways as possible.
N/a
None
n/a
I don't have a microphone and there's no adequate live session venue for students to communicate.
Get turn kicked off the internet.
None
I am an older student and am not as tech savy as many of the younger students.
None
dead battery, full computer labs
lack of coordination & lack of desire on part of participants
None

What barriers have kept you from using technology in the ways described in the previous questions?

It isn't provided. I can't afford to pay for all the online resources.
Teacher preferences
N/A
The college lacks these items or has very few of them.
The wifi here sucks.
Your ability to write better questions.
n/a
financial time
Online courses are not offered for MGED courses, as this would be beneficial to my completion of my degree in a timely manner.
In my first years at VSU, I spent a lot of time in the computer labs in the Education building. I often left frustrated because the computers would not pull up my assignment or the printers were broken. I use my cell phone for a lot of things in class and outside of class, but the Wifi on campus is absolutely horrible. I don't get the chance to come to campus very often anymore, so I use my laptop, video recorder, cell phone, etc., that I have around my house. I don't really have a use for technology on campus.
Not all of my teachers utilize this function of blazeview.
I cannot access my e-mail, demo videos of how to do something, and files on V: drive because of my mobile browser limitations on my smartphone. I do not always take my laptop, and If I could use my smartphone I could utilize my time more wisely. Additionally, the smartphones cost less and they are more common to students.
Many times it is simple communication. A professor will tell us students to click a certain icon on our portfolio, or some other site, but when we go there, that icon is not there or it is named differently. This causes much unneeded confusion and stress on an already stressed out student population - we graduate students who already work fulltime teaching at our home schools. Many times this may occur because of the passage of time. Sites get upgraded and if professors don't stay up to date on the portfolio site (LiveText) they will inadvertently cause much stress.
the use of a system like skype has not been offered to us students as a way to communicate with our instructors up to this time.
nothing
The Activ and smart boards we have are not set up for use
Money.
Finances.
N/A
Funding
None
n/a
n/a
Professors personal opinions about students' trustworthiness with technology
The technologies haven't been presented to us to take the time and work with them.
While using an ipad in the class is convenient it is not easy to use with blazeview. I would love it if an app was created just for online class use.
None
no barriers
Money

What barriers have kept you from using technology in the ways described in the previous questions?

Cost, lack of knowledge
None

What should be the College's long term vision or goals regarding the use of technology by students, faculty, and staff?

I think what you are doing currently is fabulous. It seems that we have pretty up to the minute technology.

Increase training and support for online course development, creation and best practices in online class in Blazeview.

Having online classes is all good and well, but course offerings should have the option of either online or traditional. Offering a course just online would create restraints and limitations on an individual's ability to choose their style of learning.

Flexibility, mobility, adaptability

To use it for all books and papers

Technology should and can be used to limit waste in terms of paper. Let go green. Seriously, human beings are so wasteful. Lets change our model to be a sustainable one.

Incorporating the use of it, but not fully emerging people in it. Some students benefit from it and others don't. So possibly have a "Full Tech Class" and a "No Tech Class" section of the same class so students can pick.

Keep up with the industry. Being introduced to the next, upcoming technology or lack of it, would help entering the workforce. I believe there is a need for R&D.

Super high speed internet, printing from laptops, better printer systems and people who can fix them in every building that has printers. Better log in it takes way too long

I think the college has a great vision for integrating online technologies into the programs. My only concern is the adult learner that doesn't succeed very well in the online environment. I realize we must move with the trend of online learning but please don't forget about the adult learners who may have challenges in the online environment.

To advance simultaneously with the development of new technologies. To provide opportunities for students, faculty and staff to become familiar with using technology

Technology should be used as often as possible. Student teachers are still coming into the schools without ever having used student response systems, smart boards or lessons with iPads

Just keep up to date on the new technology maybe

I think that the COE should stay current with what public school standards expect from their adolescent students. If teachers in the field are expected to use something, then candidates should be training with those same tools.

All access to online versions of the same courses offered f2f.

To be up to date on all technology and work towards educating staff on how to use it

VSU should be a State leader in Technology, not a follower. It needs to be embraced in the classroom in instruction. Only a few instructors use Skype. Only a few use text service notifications for classes which is a easy effective way to keep students up-to-date. Students are encouraged to use technology in the classroom but many professors use only a limited amount. This is not the way to model your long term vision. The only computers sold in the book store are high-end Apples which automatically limits the lower SES student. Why is this? Is the average VSU student a rich person and come from upper class roots? There must be data that disagrees with this opinion! Does the University System consider that many students should be set up for success, not failure. Yes, there is ODUM and everyone can use this service. If this is your answer to why lower cost competitive computers are not sold at the book store, then level the playing field and no longer only sell Apple products. Find an equitable solution. If this is a contract problem then fire the person responsible for contracts or get someone hired that can think outside the box. Have a vendor like Best Buy set up a booth outside the book store during

What should be the College's long term vision or goals regarding the use of technology by students, faculty, and staff?

the first weeks of classes or when excess checks are distributed. Discounts, coupons or vouchers is another idea for consideration. I have talked to a lot of fellow students that voice this concern and parents who visit our university.
Definitely to incorporate cutting edge technology. When students use it at school, they are already proficient in that technology when they hit the real world.
Proper balance.
Paperless, computers and tablet use, recorded lectures
The College's long term vision regarding the use of technology should be to ensure effective use of technology within its programs that promotes efficiency for students, faculty, and staff.
It would be nice to have printers/copiers at the seating areas in every building... Where you can either put in your flash drive or use Air Print from your iPhone/iPad.
Make sure that all students and faculty are trained in the effective usage of any newly implemented or existing technology and that these training sessions are available to students and faculty if they should choose to participate in one.
Finding easier ways for international students to transfer tuition fees to university.
As the cost of higher education continues to rise, minimizing the cost of textextbooks and utilitze etextbooks whenever possible.   Long term vision - the College, faculty, and staff should be well trained and utilitze effective new technology.
Keep moving with technology. Keep the faculty and staff trained on what is new and if they do not understand the technology make tutorials or quick guides easily accessible.
Stay up-to-date with the current technology because students are.
Technology usage should be an option in every class.
Incorporate more technology into courses
Only incorporate them if there is a content filled plan behind them as a driving force.
Provide more classes& opportunities to learn, make it a requirement because we live in a technological world
That we are all on the same page! Literally! We need to integrate as much technology into enhancing education as we can.
I guess, that it would promote higher order learning and the privilege materials being more accessible.
Making technology a vital part of the curriculum whereby the use of it enhances instruction.
Trainings for all ESPECIALLY faculty
Definitely the College needs to make sure that all websites, videos, links, or etc. are able to be accessed by different individuals with different disabilities. Larger fonts, closed captioning, audio options, etc. should be taken into consideration.
Focus on face-to-face courses and maybe incorporate the supplemental material online or with certain technology.
Make webcam more readily available rather than focusing on reading materials solely.
More if it!
use technology as a means for communicating to the masses, promoting events/concerts/gatherings. inform staff, students, and others about college news/emergencies/etc.
Implement more Skype like systems for hybrid courses.
Allow it to be used, and encourage its use but don't force the use of technology.
To make things convenient and efficient

What should be the College's long term vision or goals regarding the use of technology by students, faculty, and staff?

I like the way it is now, i enjoy meeting face to face verses online
To get computers in every classroom
Require courses that teach students about the newest technology available.
Just staying up to date on current trends and technology uses.
Please, please, please, simplify blazeview and then leave it alone.
no suggestion
User friendly
The faculty and staff should learn how to use the computers. The computers shouldn't mess up all the time.
Continue to grow as the country grows
Technology that works well and is easy to use
Continue to move toward offering more on-line classes. Some of the professors do a very good job with this and are very creative.
To make sure professors are using the same formats for classes. If they would all use the calendar, live text, etc in the same manner so that students aren't following five different sets of instructions
iPads for all
That all will become user friendly
decrease the amount of time it takes to log in to an on-campus computer.
Moderation.
This was my first semester at VSU. Previously I took online classes at GMC. There online system was easier to navigate and talk with professors. Long term to me, would be to make blaze view more user friendly.
Don't restrict cell phones in class
to utilize technology to maximise students understanding of courses and passing them.
I am not sure what else can be offered besides the ways the information is distributed or the videos that some post. Maybe lectures in class be videoed and posted for online students to view. I live 3 hours away and will not attend VSU for face-to-face if at all possible. I am very thanful for all these different ways. In one of my classes, the teacher is NOT helpful whatsoever and all he wants us to do is read and figure out everything else ourselves.
The college should focus on teaching everyone how to use new technology and demonstrate effective ways to use in the classroom.
I believe that the college needs to embrace technology. Most teachers think that tablets and even cell phones are completely horrible. When in truth they are shaping the world we are in. I believe that teachers could access ways to implemet ipads and cell phones in the classroom in good ways.
The technology should be as interactive as possible in order to provide an excellent educational experience
Even though technology is important, personally I do not think it would help me to learn better if greater use of technology were implemented. Technology may be usefull in finding resources for students, and for administration to stay connected and work effeciently but as a student I feel that sometimes I am overwhelmed with technology being used in classrooms and would much prefer simple lecture classes.
The vision should be to spend wisely. If that means not replacing teachers laptops every year, then that's what that means.

What should be the College's long term vision or goals regarding the use of technology by students, faculty, and staff?

Just to get everyone on the same page even with different phones.
Make it where the internet does not go off or hard to connect to when using personal computers.
Making sure the assignments have meaning behind them and can be demonstrated appropriately.
Make sure the College is using the most current version of the software.
To ensure that there is enough feedback and communication from the faculty so students feel that they are a par of the school. The changes to Blazeview have been very frustrating. It is not as user friendly as it was.
Staying up with the latest technology.
full course control in either in person or online mode for class. same resources available to all.
Make sure that it is user friendly
The college should focus on making all of the students, faculty, and staff competitive in a global economy with regard to technology. Faculty and staff should use technology in a manner that helps students become competitive.
To have easy access to where we do not have to search high and low for the technology. Maybe have an office in the ed building setup so that students and teachers can go in, explain their situation, and then the tech people can help them get what they need.
Make programs easily accessible to the students who only have just the basic form of technology
Long term goals: Continue offer the students as much exposure to technology as possible.
It should be encouraged and all students should have access to better technology.
That they would become a technology sufficient campus and not ever need person to person classroom settings anymore.
Stay up to date as is appropriate for each department
Listen to student, faculty and staff's demands and look into the most requested.
One goal would be to integrate wider usage of technology in order to increase student success.
The main goal should be to keep up with the technology that is available. The faculty should be aware of the types of technology that students have access to in school and outside of school. I feel like a lot of the faculty is against cell phones in class, but in todays society, cell phones and laptops can be used in SO many different ways. Professors should be more open to using cell phones and laptops during class lessons; they just might keep our attention alittle longer.
I would like to see more hybrid classes, or at least more classes that are internet accessible and no just in the classroom.
Students should be able to us more technology without so much face to face interaction.
Allowing technology in the class.
If VSU can afford the cost, then the students, staff, and faculty should be able to access the information at VSU in a more mobile setting of either smartphones or tablets. It would be nice in those times that students miss a day that an individual could look at a recorded video of the day that they missed, or a meeting they may have missed.
Just to make more of it available and more accessible. I especially like how access to the VSU online library is set up. It is very user-friendly.
to make the classroom more accesable to everyone.
Not to let technology take over. I think face-to-face interaction between students and teachers is very important.
The college should strive to use the same level technology and use at the same rate as the classrooms we observe.
If you are going to implement and expect use, maintain up-to-date tutorials. At the first of the

What should be the College's long term vision or goals regarding the use of technology by students, faculty, and staff?

semester I was most impressed that there was a tutorial available for Blazeview. Then I logged on and it seemed the tutorial had not been updated with all the Blazeview version updates. Not good.
Technology should be used as a supplemental tool and for the convenience of travel and/or inconsistent scheduling (around work, family, etc.)
The long term vision goal should be to establish the basics in technology. Students need to be well informed on our to use such programs as Power point, Word, and Excel. I did not receive instruction in these programs during my undergrad years.
Use more e-books
Increase awareness and provide training and experiences to use technology because there are many resources in education that can be accessed with technology.
User friendly software program.
It should be used to enhance the face to face interactions of students and teachers. It could be used to live stream classes or lectures if a student has to be off campus during a meeting time of a class.