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The content and discussion in this course will necessarily engage with sex- and gender-based harassment, discrimination, violence, and associated sensitive topics that can evoke strong emotional responses.

ATIXA faculty members may offer examples that emulate the language and vocabulary that Title IX practitioners may encounter in their roles including slang, profanity, and other graphic or offensive language. It is not used gratuitously, and no offense is intended.



Introduction



The primary focus of this course is to equip Title IX practitioners to prepare for and run live hearings consistent with Title IX regulations.



Title IX Coordinators and Decision-makers must understand live hearing logistics, questioning best practices, relevance determinations, and due process protections.



Our goal is to help Title IX Coordinators and Decision-makers approach live hearings with confidence.



Title IX Resolution Process Review

Title IX and Equity

- Title IX is a sex and gender equity law
- The principles of equity recognize that not all individuals have access to the same resources and opportunities
 - Equity focuses on increasing access by reducing disparities and barriers in order to increase access
 - Title IX imposes a duty on institutions to stop, prevent, and remedy the inequities created by sex and gender discrimination



Essential Compliance Elements

The requirement to Stop, Prevent, and Remedy guides the institution's equity and compliance work

1 STOP discriminatory conduct

PREVENT
recurrence, on both
individual and
institutional levels

REMEDY the effects of discrimination, for both the individual and the community



Retroactivity

- The 2024 Regulations apply **only** to sex discrimination alleged to have occurred **on or after** August 1, 2024
 - For conduct alleged to have occurred prior to August 1, 2024, the 2020 Regulations apply, in perpetuity
- Recipients will need to maintain/update policies, procedures, and training that are compliant with the 2020 Regulations and 2024 Regulations





Title IX Resolution Process Overview

1

Incident

Report,
 Complaint, or
 Notice to Title IX
 Coordinator
 (TIXC)

2

Initial Evaluation

- Jurisdiction
- Dismissal
- Supportive Measures
- Emergency Removal
- Referral to Another Process
- Informal/Formal Resolution

3

Investigation

- NOIA
- Interviews
- Evidence Collection
- Parties' Evidence Review/ Response
- Optional Written Report

4

Determination

- Questioning
- CredibilityAssessment
- Determination and Rationale
- Sanctions
- Remedies
- Option for Live Hearing
- Outcome Notice

5

Appeal

- Appeal Grounds
- Determination and Rationale



Title IX Higher Education Decision-Maker Course Topics

Role and Responsibilities

Title IX Scope

Conflicts of Interest and Bias

Due Process

Understanding and Applying Policy

Evidence

Credibility

Sanctioning

Written Determinations

Appeals

Recordkeeping



Two-Track Resolution Process

- Which Resolution Process applies depends on the identities of the parties
 - Section 106.45 provides a civil rights Resolution Process for resolving complaints
 - Section 106.46 incorporates § 106.45 and adds some due process protections
 - Retains many, but not all, features of the formal process from the 2020 Regulations
- Two separate processes are permitted but not required
 - If using only one, it must be § 106.46 (ATIXA's recommended practice)

| § 106.45 | § 106.46 |
|---|---|
| Sex discrimination complaints that are not sex-based harassment Sex-based harassment complaints that do not involve a post-secondary student | Sex-based harassment complaints involving a post-secondary student Complainant and/or Respondent |



Section 106.45: Investigations

§ 106.45

- Adequate, reliable, and impartial
- Gather evidence
- Permit parties to present fact witnesses; inculpatory and exculpatory evidence
- Recipient reviews all evidence gathered through the investigation and determines relevance
- Provide parties opportunity to access relevant evidence or accurate description of such evidence
- Provide parties reasonable opportunity to respond to evidence
- Investigation report not required
- Take reasonable steps to prevent and address parties' unauthorized disclosure of information and evidence obtained through process



Decision-Making Requirements: § 106.45

Section 106.45 requires institutions to provide a process enabling the Decision-maker (DM) to question parties and witnesses to assess credibility

- Process must be outlined in policy and procedures
- Investigator can be the DM
 - TIXC can be the Investigator and/or the DM
- Advisors not required
- Questioning by parties not required
- Parties must notify parties in writing of the determination, rationale, and appeal procedures (if offered)
- Appeal not required



Section 106.46: Investigations

§ 106.46 (+ non-conflicting elements of § 106.45)

- Parties may be accompanied by Advisors
- Provide written notice of all meetings or proceedings with time to prepare
- Provide parties with the same opportunities to have support persons present
- Provide equal opportunity to review relevant evidence or an investigation report
- Provide opportunity to respond to evidence or an investigation report
 - If using a hearing, must permit review of evidence prior to hearing
- May equitably permit expert witnesses



Decision-Making Requirements: § 106.46

Section 106.46 requires institutions to provide a process enabling the DM to question parties and for parties to propose and ask relevant questions

- DM makes relevance determinations of all questions prior to a party or witness answering
 - May not permit unclear or harassing questions, may rephrase
- Investigator can be the DM (not recommended)
 - TIXC can be the Investigator and/or the DM (not recommended)
- A DM may place less or no weight on statements by a party or witness who refuses to respond to relevant questions
- A DM may not draw an inference about whether sex-based harassment occurred solely based on a party or witness's refusal to respond to relevant questions



Single Decision-Maker vs. Panel

Single Decision-Maker

- Simpler scheduling
- Easier to staff and train
- Streamlined deliberation
- Streamlined drafting process
- Only one perspective
- Bias concerns
- Can overtax a single person

Panel

- Additional scheduling considerations
- Costs more to staff and train
- Deliberation and drafting may take longer
- Majority vote or consensus
- Diversity of perspectives
- Reduce bias concerns



Section 106.46: Individual Meetings

Institution may use individual meetings rather than conducting a live hearing

- Investigator or DM asks relevant and follow-up questions during individual meetings with parties and their respective Advisors
 - Each party may propose questions to be asked of any party or witness, AND
 - Has the right to have those relevant questions, including questions challenging credibility, asked by the Investigator or DM during individual meetings
 - If question deemed unclear or harassing, party must have an opportunity to clarify or revise for reconsideration by DM
- Each party has the right to a recording or transcript of the meeting(s) with a reasonable opportunity to propose follow-up questions
- DM must have the ability to ask more questions, if needed



Section 106.46: Live Hearings

Questioning

- DM asks parties and witnesses questions directly
- Parties can ask questions of other parties and witnesses through DM or directly by Advisors
 - DM-Facilitated Questioning: parties may submit proposed questions to the DM and the DM will ask those deemed relevant; OR
 - Advisor-Led Questioning: Advisors ask relevant questions of the other parties and witnesses on behalf of their Advisee
 - Tracks the 2020 model



Section 106.46: Live Hearings

- If an institution uses Advisor-Led Questioning, the institution must provide an Advisor for each party for the purpose of questioning unless parties already have Advisors
 - Institution-appointed Advisor may not be a confidential employee
- Hearings via technology (e.g., Zoom, Teams, or WebEx) are permitted
 - DM and parties must be able to simultaneously see and hear the party or witness while that person is speaking
- Institution must create recording or transcript of hearing



Hearing Participants and Logistics

Who Will be Present at the Hearing?

Parties

Witnesses

Advisors

Investigator(s)

Decisionmaker(s) Hearing Facilitator



General Logistics

- Party and witness attendance
- Advisor attendance/participation
- In-Person: Location and physical space
 - Accessibility
 - Parking
 - Privacy
 - Restrooms
 - Waiting areas
 - Furniture



General Logistics

- Virtual/remote: Hearing platform
 - Party and Advisor in same location or different locations
 - If in same room, beware multiple device interference
 - Virtual waiting room
 - Breakout rooms
 - Accessibility
 - Professional setting for DM
 - "Camera on" policies
 - Ensure parties and witnesses are not in the location of the alleged misconduct
 - Background guidelines



General Logistics

- Recording
- Hearing technology
- Administrative, tech, or audiovisual support
- Evidence availability for parties, Advisors, and witnesses
- Breaks





Hearing Facilitator

- Not required by the regulations, but a best practice
 - May be TIXC (if not DM) or a different person
- Facilitate a smooth hearing and help problem-solve
 - Maintain hearing schedule and order of events
 - Communicate with parties, Advisors, and witnesses during the hearing
 - Manage in-person or virtual waiting rooms and breakouts
 - Ensure recording; manage devices and files
 - Provide access to evidence during the hearing
 - Coordinate additional support (food, facilities, technology, materials)



Scheduling Considerations

- Agenda/schedule flexibility based on availability
- Availability of:
 - Parties, witnesses, and Advisors
 - Decision-maker(s)
 - Investigator(s)
 - Interpreter or other accommodation
 - Physical space

- Reasonable number of hours per day
- Multi-day hearings
- Breaks
- Finals/Graduation
- Employees on soon-to-be-expiring contracts



Virtual Hearing Considerations

- Any party may request a virtual hearing
- Virtual hearings provide helpful flexibility
 - No travel required
 - No large physical space needed
- Choose software or platform to meet hearing needs
 - Zoom is a common option
 - Participants must be able to see and hear each other
- Prepare for Wi-Fi issues or other tech problems
- Individuals may need to participate virtually from campus



Advisors

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Advisors

- Advisor-led cross-examination is one option for Live Hearings
 - Institution must provide an Advisor for questioning purposes if a party needs one
- No Advisor training mandate (training institution-assigned Advisors is a best practice)
- Can be an attorney, but attorney not required
- May regulate Advisor participation, so long as applied equally to all parties





Advisor Roles in the Grievance Process

The Advisor may support their advisee with:

- All phases of the Resolution Process
- Strategic issues, such as whether to:
 - File a complaint
 - Participate in Informal Resolution
- Accessing supportive measures, community resources, and advocacy services
- Participating in the investigation, including review and comment on the investigation report
- Preparing for a hearing
- Conducting questioning/cross-examination at a hearing
- Submitting or responding to an appeal



Advisors

The Title IX regulations contemplate two types of Advisors:

Party-Selected Advisor

- Title IX regulations specify that a party may select an Advisor of choice
- May accompany the party throughout Resolution Process
- May be present for every meeting, interview, and hearing
- Institution may not limit the choice

Institution-Appointed Advisor

- Only required to appoint for the hearing if party has not chosen an Advisor by the hearing, if crossexamination to occur
- If appointed early enough, may accompany the party throughout Resolution Process
- Be present for every meeting, interview, and hearing



Managing Advisors Generally

- Advisors approach the role differently, depending on training and background
 - All Advisors need management, not just attorney Advisors
- Be firm, but flexible
- De-escalate conflicts
- Advisor may be removed if disruptive, after warning
- Decorum expectations
 - Generally, parties should speak for themselves
 - Hearings are not court processes
- Advisor must respect confidentiality policy; can be required to sign Non-Disclosure Agreement (NDA)



Chair/Single Decision-Maker Role and Responsibilities

Panelists

Responsibilities in the Process

Before Hearing

Review investigation report and evidence file

- Ensure no conflict of interest
- Prepare questions

Hearing

Listen actively

- Ask/pose questions
- Assess credibility

Deliberation

- Analyze relevant evidence
- Balance credibility and reliability
- Determine outcome, sanctions, remedies

Panelists' tasks plus:

- Pre-hearing meeting
- Technology training
- Witness list
- Evidence review and redaction (if applicable)

Panelists' tasks plus:

- Follow script/procedures
- Manage questioning, including relevance determinations
- Consult with counsel/TIXC

Panelists' tasks plus:

- Lead discussion
- Take notes
- Draft rationale/outcome letter



Chair/Single Decision-Maker Responsibilities

- Follow the hearing procedures
- Guide other DMs (i.e., panel members) on procedures
- Enforce decorum expectations
- Manage Advisors
- Determine question relevance
 - Parties/witnesses pause before responding to a question
 - Chair makes relevance determination, states rationale if question deemed not relevant
 - Cannot permit questions that are unclear or harassing; opportunity to clarify or revise
- Facilitate the deliberation discussion
- Lead rationale writing/outcome letter process



Other Chair Considerations

- Clarify with TIXC prior to hearing whether DM:
 - Determines relevance and provides verbal rationale for questions deemed not relevant
 - For all questions from the panel or Advisors, if permitting Advisor questions
 - Permits Advisors to "argue" whether a question should be deemed relevant
- Ask questions of parties and witnesses before or after Advisor-led questioning
- Determine how to provide an opportunity for follow-up questions
- Address evidence that DMs should not rely upon



Pre-Hearing Meetings: Purpose and Format

- ATIXA recommends Pre-Hearings; not required by Title IX regulations
 - Check whether institutional policy describes pre-hearing meetings
- May hold several separate meetings with each party and their Advisor
 - May hold combined meetings
 - Summarize rulings in a memo to the parties and Advisors, as needed
- May be virtual or in-person
- Address questions, concerns, expectations prior to hearing
- May flow more efficiently if Advisors are able to speak freely with the Chair/DM



Pre-Hearing Topics

- Answer questions about procedures
- Review technology
- Discuss interpretation, translation, or accommodation needs
- Address scheduling questions or concerns
- Review flow and logistics for before, during, and after the hearing
- Reinforce expectations and decorum rules
- Explain cross-examination procedures





Common Pre-Hearing Meeting Discussions

Pre-hearing meetings can provide an opportunity to:

- Discern whether parties intend to ask questions of any or all witnesses, or whether a party intends not to testify at the hearing
- Invite parties to submit questions in advance; not required
- Discern any conflicts of interest/vet recusal requests
- Consider any questions regarding evidence or proposed question relevance and make pre-hearing rulings
- Decide whether to redact inadmissible information or just disregard it
- Address expectations or issues regarding new evidence consistent with institutional policy



Hearing Preparation

Hearing Preparation

Prior to the hearing, DMs must review:

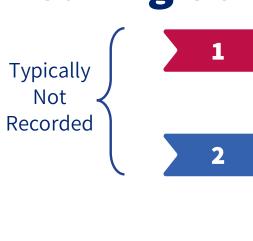
- Notice of Investigation and Allegations (NOIA)
- Policies alleged to have been violated
 - Policy elements
- Applicable procedures
- Investigation report and evidence file
 - Review more than once, as needed
 - Note facts in dispute and not in dispute
 - DM annotations or notes may be subject to Family Educational Rights and Privacy Act (FERPA) or discoverable
- If investigation insufficient, request it be reopened with specific instructions from DM



Hearing Preparation

- Prepare questions in advance of hearing
 - Helps DMs structure their questions in a logical, organized way
 - Ensures no significant disputed fact or inconsistency is missed
 - Helps DMs understand and analyze the evidence in the report
- Meet as a panel (if applicable)
 - Discuss investigation report and evidence file
 - Review questions for parties and witnesses
 - Determine questioning order





TECHNOLOGY REVIEW

- Video requirement
- Party and Advisor communication

LOGISTICS

- Breakout/Waiting rooms
- Restrooms
- Breaks



INTRODUCTIONS

- Participant introductions
- Hearing purpose
- Rulings

4

RECORDING & CONFIDENTIALITY

- Confidentiality and privacy expectations
- Recording and post-hearing access



5

HEARING PROCEDURES

- Decorum expectations
- Roles
- Order of testimony

6

ALLEGATIONS

- Formal charges
- Confirmation of acceptance/non-acceptance of responsibility

7

INVESTIGATOR STATEMENT

- Complaint introduction
- Questions from DMs then Advisors (if applicable)

8

PARTY STATEMENTS

- Complainant then Respondent
- Statement then DM and Advisor Direct/Cross-Examination (if applicable)





WITNESS QUESTIONING

- Expectation of truthfulness/Honor Code
- Questions from DMs then Advisors (if applicable)
- 10

ADDITIONAL QUESTIONS

- DMs
- Advisors (if applicable)
- 11

CLOSING STATEMENTS

- Complainant then Respondent
- Hearing closure

Not Recorded

12

DELIBERATION

- Deliberation guidelines and process
- Determine rationale and evidence relied upon

Recommended Best Practices

- Keep microphones muted when not speaking
- Use a different platform or breakouts for parties to actively communicate with Advisors
- Prevent distractions in video/audio backgrounds
- Facilitate DM, parties, Advisors, and other personnel introductions
- Establish confidentiality expectations
- Exclude impact/mitigation statements during hearing, accept after responsibility determination



Hearing Decorum

Setting the Tone

- Hearing is a significant event in the parties' lives at that time
- Formal, administrative process
- Decision-making is a neutral role
- Clear, direct communication
- Active listening
- De-escalate as needed
- Maintain control



Decision-Maker Decorum Practices and Pitfalls

DO

- Set the tone with your own behavior
- Behave professionally while around any participants
- Maintain composure
- Evaluate the relevant evidence
- Minimize distractions

DON'T

- Escalate tensions or conflict
- Act like a judge
- Treat the hearing like a courtroom
- Use legal terms
- Interrogate parties or witnesses
- Make sarcastic comments or jokes
- Set out to prove or disprove allegations



Day of the Hearing

- Follow professional attire expectations
- Arrive early and prepared (either in-person or virtually)
 - Investigation report, evidence file, and preparation notes
 - Notetaking materials
 - Snacks and beverages
 - Comfort items
- Do not schedule anything else that day
- Turn off or silence technology



Decorum Rules

- Institutions may have reasonable decorum expectations
- Govern behavior for parties, witnesses, Advisors, and DMs
- Address disruptive, disrespectful, or other prohibited behaviors
- Promote consistency across hearings



Party Decorum Expectations

- No party should directly address another
- During cross-examination, only the DM or a party's Advisor, if applicable, may speak to or address another party or witness
- No participants may interrupt the proceedings with applause, heckling, outbursts, or other disruptive behavior
- Any threat of violence will be addressed immediately
- May not act abusively or disrespectfully during the hearing



Advisor Decorum Expectations

- An Advisor may not:
 - Yell, scream, badger, or physically invade the space of a party, witness, or DM
 - Act abusively or disrespectfully during the hearing
 - Intimidate a party, witness, or DM
 - Make irrelevant personal attacks on a party or witness
 - Ask repetitive questions or make accusations in their questions
 - Ask questions that harass a party or witness



Advisor Decorum Expectations

- If in-person, may not approach another party or a witness without obtaining permission from a DM
- Should remain seated during testimony and active proceedings
- Any relevant question that violates the decorum rules will be deemed not relevant by the hearing body because it is abusive
 - The question may be reframed in a way that adheres to decorum expectations



Warning and Removal

- DMs have sole discretion to determine if decorum expectations have been violated
- DMs should provide one warning prior to removal, unless decorum violation is egregious
- If an Advisor is removed, the party may select a different Advisor, or the institution will provide one
 - Reasonable delays may be appropriate to find a new Advisor
 - A party may not serve as their own Advisor
- Any removal will be documented



Interpersonal Skills

Building Rapport

- Be hospitable, but mindful that small talk may come across as inappropriate
- Be clear about DM role and transparent about the process
 - A hearing script may be helpful
- Maintain a calm demeanor
- Listen actively
- Monitor own body language
- Treat all participants with empathy and respect



Active Listening



Questioning Skills and Considerations

Asking Questions

- DMs may ask parties and witnesses questions, regardless of whether the hearing permits Advisor-led questioning
- Appropriate questions have clear intent, are relevant to the allegations or credibility, and are thoughtfully phrased
 - Avoid multi-part and leading questions
- Goals:
 - Learn the facts
 - Establish a timeline
 - Understand each party and witness's perspective
 - Eliminate vagueness and gaps



Questioning Strategies & Pitfalls

DO

- Ask short, precise questions
- Use open-ended questions
- Repeat and clarify the language the parties and witnesses use
- Prepare questions from policy definitions
- Listen carefully, ask related followups
- Look for cued or rehearsed answers

DON'T

- Ask accusatory or argumentative questions
- Use a critical or sarcastic tone
- Ask compound or confusing questions
- Offer evaluative responses
- Sanitize participants' language
- Rely solely on closed-ended questions
- Chase "gotcha" moments



Questioning Tips

- Outline questions in advance, but remain flexible
 - Allows for comprehensive and thorough approach
 - If working with other DMs, consult on questions to reduce potential bias
- Prior to asking a question, consider:
 - Is the answer already available in the investigation report?
 - What are the relevant issues?
 - What do I need to know?
 - Why do I need to know it?
 - What is the best way to ask this question?



Asking Difficult Questions

- DMs will need to ask difficult questions about sensitive topics
- Acknowledge if a topic may be hard to discuss
 - DO NOT avoid asking questions because the topic is difficult to discuss
- Provide opportunities to take breaks
- DMs can show empathy without sacrificing their impartiality
 - Offer that empathetic response equitably to all parties and witnesses during the hearing, so that there is no appearance of favoritism



Trauma-Informed Questioning

ATIXA Position Statement: Application of trauma-informed practices in our field has perhaps gotten ahead of the actual science

- ATIXA Recommends: Incorporate trauma-informed questioning practices without allowing trauma to influence the evaluation of credible, relevant evidence
 - DM must only assess the available relevant evidence
 - DM must avoid substituting trauma indicators for evidence
 - Trauma is neutral; it neither enhances nor detracts from proof
 - Be attuned to potential biased thinking
- Assume that any party or witness could have trauma; therefore, treat everyone with sensitivity



Credibility in the Hearing

- A key purpose of a hearing is to afford an opportunity to assess credibility
- DMs and/or Advisors can explore credibility in questioning, to the extent credibility is in dispute and relevant to evaluating one or more allegations
- Fundamental to due process
- Distinguish performance or presentation skills from believability



Activity: Questioning

Activity: Question Asking

- Using the Sample NOIA Excerpts and Sample Investigation Report Excerpts in the course lobby:
 - Work independently or in small groups
 - Review the relevant materials
 - Draft five questions a DM should ask the Complainant
 - Provide a rationale for asking each question
- This activity illustrates the process of developing questions prior to the hearing based on an independent review of the report



Managing Advisor-Led Questioning

Managing Advisor-Led Questioning

- Advisors may ask relevant questions of parties and witnesses
 - Direct questioning
 - E.g., Respondent's Advisor questioning Respondent
 - Valuable way to elicit important information
 - Check institutional policy to determine whether direct questioning is permitted
 - Cross-examination
 - E.g., Respondent's Advisor questioning Complainant
- All questions must intend to elicit relevant information



Cross-Examination Challenges

- A party or witness may decide not to attend the live hearing, despite participating in the investigation
- DMs and Advisors should ask all relevant questions even if a party/witness refuses to answer or is not present
 - Possible missed opportunity for corroborative or consistent testimony
- **Recall:** DM must not draw an inference about whether sex-based harassment occurred based **solely** on a party's or witness's refusal to respond to such questions
 - A DM may place less or no weight on statements by a party or witness who
 refuses to respond to questions deemed relevant and not impermissible



Advisor-Led Cross-Examination

- Advisor asks question; party/witness pauses before answering
- DM determines relevance
 - Permit relevant questions and follow-ups, including those challenging credibility
 - Disallow questions that are not relevant and state rationale
- Unduly repetitive questions are not relevant
 - Reject questions already answered in the hearing unless expected to lead to additional relevant evidence
 - Should not repeat questions already asked by DM
 - May ask questions answered in investigation report, to confirm facts
- Permit rephrasing of unclear or harassing questions



Advisor Cross-Examination

- Parties may opt for their Advisor not to ask any questions
- Advisors may not refuse to ask relevant questions their advisee wishes for them to ask
 - Otherwise, the institution must appoint an Advisor who will ask those questions

Regulations Imagine:

Advisors will not do more than repeat or rephrase questions framed by the party

In Reality:

Advisors are much more active and engaged, especially attorneys



Activity: Relevance Determinations

Relevance Determinations Part I

- Using the Questions for Respondent document in the lobby and following the directions in the document:
 - Work independently or in small groups
 - Review Sample NOIA Excerpts or Sample Investigation Report Excerpts as needed
 - Make relevance determinations for each question in the Questions for Respondent document and explain your rationale



Relevance Determinations Part II

- Course faculty will act as Respondent's Advisor posing questions to the Complainant, out loud
 - Taking turns, participants will act as Chair and make relevance determinations out loud and explain rationale behind the decision
- This activity demonstrates the cross-examination mechanics



Deliberation

Deliberation

- Post-hearing discussion of relevant evidence
 - Analyze relevant evidence
 - Determine credibility (if relevant)
 - Assign evidentiary weight
 - Evaluate reliable, relevant evidence considering standard of proof
- If using a panel, check policy to see if consensus or majority is required
- Assign sanctions, as appropriate

Finding

Whether the conduct occurred as alleged, by the standard of evidence

Final Determination

Whether the conduct that is proven to have occurred violates policy



Panel Considerations

- Develop deliberation guidelines
- Provide an opportunity for each DM to independently assess the evidence and share their viewpoint
 - Be aware of power dynamics within the panel
 - Avoid any outside influence or commentary
 - Select one DM to take notes
- Choose one DM, generally the Chair, to compose initial drafts
 - All DMs should approve of final draft
 - May seek input/feedback from TIXC or legal counsel
- May consult TIXC on process-related questions



Communicating Outcomes

Communicating the Final Determination

- DMs communicate their decision to the TIXC in writing
- TIXC will then:
 - Deliver the determination to sanctioning body, if process is bifurcated, or arrange for DM to meet with those who have sanctioning authority
 - Deliver the determination simultaneously to parties in writing
 - Sharing the decision does not violate FERPA
 - Inform relevant stakeholders, as appropriate
 - Residence Life
 - Campus Security/Police
 - Legal Counsel
 - Employee's supervisor



Recordkeeping and Documentation

Recordkeeping

DM may need to compile all decision-making and hearing-related documentation to provide to the TIXC after the hearing

- **Timeline** of decision-making process
- Interactions and pre-hearing meetings with parties, other DMs, TIXC, etc.
- Determination with any associated sanctions
- Rationales for all determinations
- All work product from the DM and hearing process
- Recording/transcription



Decision-Maker Notes and Drafts

- A hearing creates opportunities to generate paperwork and paper trails
- Be judicious with notetaking, annotating, draft writing, and communication
- Anticipate that the parties (or others) could see your work product
 - Student FERPA rights
 - Employee personnel record rights
 - Litigation or agency investigations
- TIXC should provide guidance and clear expectations about saving work product, including personal notes





Questions?



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