

PHONE 229.333.5886 • FAX 229.249.2791 • WEB http://services.valdosta.edu/health/

## Dear Students & Parents,

The health fee paid each semester allows students to use the Valdosta State University Student Health Center (VSU SHC). VSU SHC has a host of medical and support services, including laboratory, and men and women's health services. To minimize the cost of services not covered by the health fee, including off campus referral, VSU has become a contracted participating network "primary care provider" (PCP) in most of the national and regional health insurance plan. This is in partnership with PyraMed Health Services.

The partnership helps alleviate some of the financial pressures faced by university students and their parents by reducing or eliminating additional fee-for-service expenses beyond the semester health fee. Examples of the ancillary and specialty care services provided at VSU SHC include laboratory tests, minor surgery services, immunizations, and men and women's health services. In addition, it allows provider prescriptions and off campus medical referrals to be recognized by parent/student health insurance plans. Another benefit of this partnership with PyraMed is our ability to limit future increase in the student health fee. We want to make sure you are aware that if you receive Explanation of Benefits (EOB) from your health insurance company (participating in network companies only) for any services rendered at VSU SHC, you will be responsible for any remaining balances not paid by your insurance company.

The second page of this document includes a current listing of the health insurance plans that VSU SHC is currently recognizing as a participating network provider. If you have any questions concerning 3<sup>rd</sup>party billing and collection process or experience any difficulties with this process, please feel free to contact our billing department by telephone (229.219.3208) or email (health@valdosta.edu)

Yours in Good Health,

Student Health Management