

# THE TECH GUIDE

**2024**  
FOR STUDENTS

- Trending Techs @VSU
- Accounts-Services & Recommended Hardware
- App Glossary
- Information Security Tips
- Solutions Center & IT Student Jobs

**VSU Solutions Center**  
**229-245-HELP (4357)**

**VSU IT Website**  
**[www.valdosta.edu/it](http://www.valdosta.edu/it)**



---

**DIVISION of INFORMATION TECHNOLOGY**

**LOCATION** Pine Hall • **PHONE** 229.333.5974 • **FAX** 229.245.4349 • **WEB** [www.valdosta.edu/it](http://www.valdosta.edu/it) • **ADDRESS** 1500 N. Patterson St. • Valdosta, GA 31698-1095

# Trending Tech



## 1. Hi-Speed WiFi

**Stay connected and be engaged.**

**VSU-WiFi** and **VSU-LegacyWiFi** are available throughout campus. Connect your gaming & entertainment devices to **VSU-IOT**. And while on VSU shuttle & athletic buses, connect to **WAAV-VALDOSTA**. [www.valdosta.edu/wireless](http://www.valdosta.edu/wireless)

## 2. Free Tech Stuff

**Yeah, you read that right! F-R-E-E.**

Install **Microsoft 365** on your personal devices. Borrow tech equipment from the **New Media Center** for academic use. Get 1-year educational access to **Autodesk**. Sign-in to **Adobe Express** using your VSU email account + more!

## 3. Mobile Apps

**There's an app for that.**

Be active in the VState community with the **BlazerLink** app. Be safer with **Blazer Guardian**. Stay on top of your online class notifications with **Brightspace Pulse**. Catch that bus with **Double Map**. And more. [www.valdosta.edu/it/apps](http://www.valdosta.edu/it/apps)

[Click text links for more info]

## 4. Virtual Computer Labs & Loaner Laptops

**Flexible solutions for all students.**

Off-campus? Remote into our **virtual computers** to access campus-licensed software. Our **OCCA** students are issued laptops while they are actively enrolled.

## 5. Printing

**Sometimes, you just gotta print.**

A **printing** allotment is pre-loaded on your VSU 1Card each term. Initiate print jobs from anywhere and retrieve from any VSU card-swipe printer on campus.

## 6. Technical Support

**We got you!**

We have an award-winning Solutions Center & Walk-up Helpdesk ready to help you. We even make 'house calls' for our resident students with permission.

## 7. Student Tech Jobs

**Learn. Work. Get Paid.**

VSU IT offers employment & internship opportunities for **all majors**. Receive pay and OTJ training that equals marketable skills for your future.

**Learn more at**

**[www.valdosta.edu/it](http://www.valdosta.edu/it)**



DIVISION of  
INFORMATION  
TECHNOLOGY  
VALDOSTA STATE UNIVERSITY

# Accounts & Services

---

## Reset Your Password

[iforgot.valdosta.edu](https://iforgot.valdosta.edu)

Active Directory/MyVSU account

## Two-Factor Authentication (2FA)

Securely log in to MyVSU & remote computer labs using 2FA & the Microsoft Authenticator app.

## VSU Accounts / Office 365 /

OneDrive [myvsu.valdosta.edu](https://myvsu.valdosta.edu)

MyVSU is your one-stop portal to Banner, BlazeVIEW, Microsoft Office 365, Degree Works, VSB, and much more.

## Virtual Computers

Access licensed software while off-campus by remoting in to VSU Windows computers.

## VSU 1Card Online Services

View account balances and activity; make a Flex deposit; manage meal plan and more.

## Need Help?

Use our [Tech Services Portal](#) to request help from [Information Technology](#), [Center for eLearning](#), and the [New Media Center](#). *Tip:*

Add it to your MyVSU Portals fav list.

Direct link: <https://solutions.valdosta.edu>

[Click text links for more info]

## Recommended Technologies

### Operating Systems (OS):

Microsoft Windows and Apple macOS are both good choices, but familiarity with the OS you choose is most important.

### Processors:

- Should be rated medium to high
- Intel: i5 or i7
- AMD: Ryzen 7 1700 or Ryzen 7 1800X

### Memory (RAM):

- Minimum: 16GB
- The more RAM memory your PC has, the faster it will run

### Storage:

- At least 500GB -HDD (hard disk drive/spinning platter); or
- At least 250GB -SSD (solid state drive)

### Wireless:

- Minimum: 802.11ac or Wireless-AC
- Recommended: 802.11ax or WiFi-6

### Type of Computer:

- Desktop PC with monitor, keyboard & mouse
- Laptops or Hybrid Tablets, such as the Microsoft Surface Pro, are great for multi-purpose use
- Chromebooks or Netbooks are **not** recommended due to hardware limitations
- Manufacturing Brand: HP, Acer, Asus, Dell, Lenovo, etc.
- Vendors: Best Buy, Amazon, Wal-Mart, Office-Max, New Egg, etc.; or directly from manufacture

# App Glossary

**Active Directory (AD):** Your login to VSU computers and online accounts. *AKA:* Your MyVSU username & password.

**Banner Web:** Used to register for classes, view your student profile & grades, view financial aid information & much more.

**Blazer Guardian App:** Quickly communicate with University Police, friends &, family. *Tip:* It includes a safety timer, panic button, and 'send a tip' feature.

**BlazeVIEW:** The university's official online learning management system used for online classes, and can be used in traditional or hybrid classes. *Tip:* Visit [www.valdosta.edu/elearning](http://www.valdosta.edu/elearning) for help.

**Blazing Careers (Handshake):** VSU's main platform to post internships, job opportunities and career-related info. Contact [Career Services](#) for more info.

**Degree Works:** Used by you and your advisor to plan and track the courses and requirements you need to graduate timely. It includes a planner, GPA calculator, what-if scenarios & more. *Tip:* It integrates with Banner and Visual Schedule Builder.

**Galileo:** Georgia's virtual library of journals, magazines, newspapers & e-databases. *Tip:* Contact **Odum Library** for assistance: [www.valdosta.edu/library](http://www.valdosta.edu/library).

**GoVIEW:** A cousin to BlazeVIEW, it is a collaborative online course system where you may be in classes along students from other University System of Georgia institutions.

**Infobase:** Over 80,000 video tutorials on topics like APA Basics, Photoshop, Excel, Acrobat Pro & Leadership Styles. *Tip:* Access it from the MyVSU portal or BlazeVIEW.

**RAVE Mobile Safety & Alertus:** Used by university authorities to send emergency messages via email (@valdosta.edu), voice, SMS/text and computers. *Tip:* **Keep your contact info updated in Banner.**

**SmartEvals:** Student Opinion of Instruction (SOI) tool used to evaluate faculty instruction. *Tip:* Contact [Academic Affairs](#) for more information.

**ThinkingStorm:** A free, online tutoring platform provided by [Academic Support Center](#).

**Visual Schedule Builder (VSB):** A real-time, dynamic class scheduling and registration tool. *Tip:* You can use VSB, instead of Banner, to register for classes.

[Click text links for more info]

# Security Tips

[www.valdosta.edu/security](http://www.valdosta.edu/security)

## Multifactor Authentication (MFA)

[www.valdosta.edu/administration/it/solutions/mfa.php](http://www.valdosta.edu/administration/it/solutions/mfa.php)

*Tip:* Use the Microsoft Authenticator App

## Passwords

- Use a **phrase or series of words mixed with numbers and symbols** for a secure password – minimum 12-14 characters.

*Note:* Use the VSU Password Reset Tool to change your password anytime:

[iforgot.valdosta.edu](http://iforgot.valdosta.edu)

- Don't use your VSU password for non-VSU accounts.
  - Don't share your password with anyone or let others use your computer while logged in under your account.
- Note:* VSU IT Staff will never ask for your password.
- Use a password manager instead of writing down passwords. Although VSU does not endorse a specific password manager solution, these are some of the most popular options:

**LastPass, Keeper, Dashlane, or 1Password**

[Click text links for more info]

## Phishing

Pronounced 'fishing', this is an attack method used to trick you into providing sensitive information or downloading malicious software.

- Be cautious about opening email attachments, regardless of who sent them. Call the sender to verify.
- **Forward suspicious VSU emails to [abuse@valdosta.edu](mailto:abuse@valdosta.edu)**
- Hover your mouse over links to see if they are sending you to a legitimate web site. Do the same with email sender names. *Tip:* Open a new browser tab and manually type the web address in the Address Bar.
- Look for misspellings and bad grammar.
- Look for 'https' (*s stands for secure*) and a lock icon in the address bar before entering private information.

## Encryption

In your MyVSU Email, click the **Encrypt button** before composing a message that contains personally identifiable information (PII). Any two or more pieces of identifying data communicated together is considered PII. Examples of PII:

- Full Name, Birthdate, Birthplace
- SS# or Driver's License
- Student/Employee ID number

**[Learn More](#)**

# Solutions Center

The University's premier call center that serves as a centralized client support team who specializes in:

- Information Technology
- Admissions
- General VSU Inquiries

**Phone: 229-245-4357**

**Web Ticket: [solutions.valdosta.edu](http://solutions.valdosta.edu)**

**Helpdesk Walkups: 2nd Floor Odum Library**

**Password Reset: [iforgot.valdosta.edu](http://iforgot.valdosta.edu)**

Open Hours:

**Monday - Thursday: 8am - 6pm**

**Friday: 8am - 5pm**



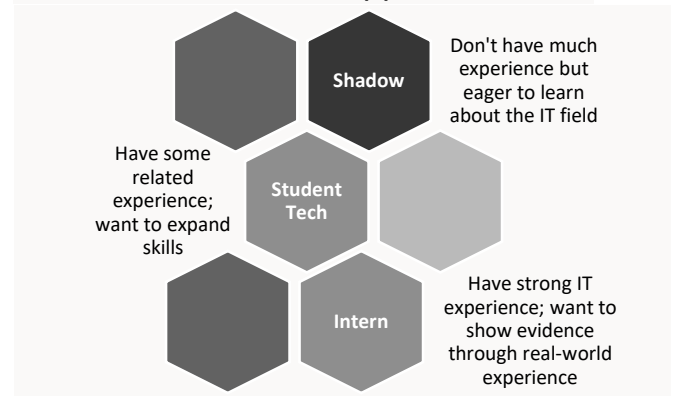
# Student Jobs



DIVISION of  
INFORMATION  
TECHNOLOGY  
VALDOSTA STATE UNIVERSITY

## OTJ Training. Flexible Hours. Marketable Skills.

All majors are welcome. VSU IT offers job shadowing, student assistants, graduate assistants, and intern opportunities. . .



[Click text links for more info]

- Assets Management
- Call Center & Tech Response Unit
- Desktop & Classroom Technologies
- Networking & Information Security
- Project Management & Budgeting
- Systems Administration & Programming
- Training and Communication

## Interested?

[www.valdosta.edu/it](http://www.valdosta.edu/it) > Click 'Want to Work for VSU IT?'

Email [itj@valdosta.edu](mailto:itj@valdosta.edu)

Contact Career Services at

229-333-5942 or [www.valdosta.edu/career](http://www.valdosta.edu/career)

