

THE TECH GUIDE

Coming Fall 2025! A New MyVSU Portal Experience!

FOR STUDENTS

- Trending Techs @VSU
- Accounts, Services & Recommended Hardware
- App Glossary
- Information Security Tips
- Solutions Center & IT Student Jobs

VSU Solutions Center

229-245-HELP (4357)

VSU IT Website

www.valdosta.edu/it



Trending Tech



1. Hi-Speed WiFi

Stay connected and be engaged.

VSU-WiFi and **VSU-LegacyWiFi** are available throughout campus. Connect your gaming & entertainment devices to **VSU-IOT**. And while on VSU shuttle & athletic buses, connect to **WAAV-VALDOSTA**. www.valdosta.edu/wireless

2. Free Tech Stuff

Yeah, you read that right! F-R-E-E.

Install **Microsoft 365** on your personal devices. Borrow tech equipment from the **New Media Center** for academic use. Get 1-year educational access to **Autodesk**. Sign-in to **Adobe Express** using your VSU email account + more!

3. Mobile Apps

There's an app for that.

Be active in the VState community with the **BlazerLink** app. Be safer with **Blazer Guardian**. Stay on top of your online class notifications with **Brightspace Pulse**. Catch that bus with **Double Map**. And more. www.valdosta.edu/it/apps

[Click text links for more info]

4. Virtual Computer Labs & Loaner Laptops

Flexible solutions for all students.

Off-campus? Remote into our **virtual computers** to access campus-licensed software. Our **OCCA** students are issued laptops while they are actively enrolled.

5. Printing

Sometimes, you just gotta print.

A **printing** allotment is pre-loaded on your VSU 1Card each term. Initiate print jobs from anywhere and retrieve from any VSU card-swipe printer on campus.

6. Technical Support

We got you!

We have an award-winning Solutions Center & Walk-up Helpdesk ready to help you. We even make 'house calls' for our resident students with permission.

7. Student Tech Jobs

Learn. Work. Get Paid.

VSU IT offers employment & internship opportunities for **all majors**. Receive pay and OTJ training that equals marketable skills for your future.

Learn more at

www.valdosta.edu/it



DIVISION of
INFORMATION
TECHNOLOGY
VALDOSTA STATE UNIVERSITY

Accounts & Services

Reset Your Password

iforgot.valdosta.edu

Active Directory/MyVSU account

Two-Factor Authentication (2FA)

Securely log in to MyVSU & remote computer labs using 2FA & the Microsoft Authenticator app.

VSU Accounts / Microsoft 365 /

OneDrive **myvsu.valdosta.edu**

MyVSU is your one-stop portal to Banner, BlazeVIEW, Microsoft Office 365, Degree Works, VSB, and much more.

Virtual Computers

Access licensed software while off-campus by remoting in to VSU Windows computers.

VSU 1Card Online Services

View account balances and activity; make a Flex deposit; manage meal plan and more.

Need Help?

Use our **Tech Services Portal** to request help from **Information Technology**, **Center for eLearning**, and the **New Media Center**. *Tip:* Add it to your MyVSU Portals fav list.

Direct link: **<https://solutions.valdosta.edu>**

[Click text links for more info]

Recommended Technologies

Operating Systems (OS):

Microsoft Windows and Apple macOS are both good choices, but familiarity with the OS you choose is most important.

Processors:

- Should be rated medium to high
- Intel: i5 or i7
- AMD: Ryzen 7 1700 or Ryzen 7 1800X

Memory (RAM):

- Minimum: 16GB
- The more RAM memory your PC has, the faster it will run

Storage:

- At least 500GB -HDD (hard disk drive/spinning platter); or
- At least 250GB -SSD (solid state drive)

Wireless:

- Minimum: 802.11ac or Wireless-AC
- Recommended: 802.11ax or WiFi-6

Type of Computer:

- Desktop PC with monitor, keyboard & mouse
- Laptops or Hybrid Tablets, such as the Microsoft Surface Pro, are great for multi-purpose use
- Chromebooks or Netbooks are **not** recommended due to hardware limitations
- Manufacturing Brand: HP, Acer, Asus, Dell, Lenovo, etc.
- Vendors: Best Buy, Amazon, Wal-Mart, Office-Max, New Egg, etc.; or directly from manufacture

App Glossary

Active Directory (AD): Your login to VSU computers and online accounts. **AKA:** Your MyVSU username & password.

Banner Web: Used to register for classes, view your student profile & grades, view financial aid information & much more.

Blazer Guardian App: Quickly communicate with University Police, friends &, family.

Tip: It includes a safety timer, panic button, and 'send a tip' feature.

BlazeVIEW: The university's official online learning management system used for online classes, and can be used in traditional or hybrid classes. **Tip:** Visit www.valdosta.edu/elearning for help.

Blazing Careers (Handshake): VSU's main platform to post internships, job opportunities and career-related info. Contact [Career Services](#) for more info.

Degree Works: Used by you and your advisor to plan and track the courses and requirements you need to graduate timely. It includes a planner, GPA calculator, what-if scenarios & more. **Tip:** It integrates with Banner and Visual Schedule Builder.

Galileo: Georgia's virtual library of journals, magazines, newspapers & e-databases. **Tip:** Contact **Odum Library** for assistance: www.valdosta.edu/library.

GoVIEW: A cousin to BlazeVIEW, it is a collaborative online course system where you may be in classes along students from other University System of Georgia institutions.

Infobase: Over 80,000 video tutorials on topics like APA Basics, Photoshop, Excel, Acrobat Pro & Leadership Styles. **Tip:** Access it from the MyVSU portal or BlazeVIEW.

RAVE Mobile Safety & Alertus: Used by university authorities to send emergency messages via email (@valdosta.edu), voice, SMS/text and computers. **Tip:** **Keep your contact info updated in Banner.**

SmartEvals: Student Opinion of Instruction (SOI) tool used to evaluate faculty instruction. **Tip:** Contact [Academic Affairs](#) for more information.

ThinkingStorm: A free, online tutoring platform provided by [Academic Support Center](#).

Visual Schedule Builder (VSB): A real-time, dynamic class scheduling and registration tool. **Tip:** You can use VSB, instead of Banner, to register for classes.

[Click text links for more info]

Security Tips

www.valdosta.edu/security

Multifactor Authentication (MFA)

www.valdosta.edu/administration/it/solutions/mfa.php

Tip: Use the Microsoft Authenticator App

Passwords

- Use a **phrase or series of words mixed with numbers and symbols** for a secure password – minimum 12-14 characters.

Note: Use the VSU Password Reset Tool to change your password anytime:

iforgot.valdosta.edu

- Don't use your VSU password for non-VSU accounts.
- Don't share your password with anyone or let others use your computer while logged in under your account.

Note: VSU IT Staff will never ask for your password.

- Use a password manager instead of writing down passwords. Although VSU does not endorse a specific password manager solution, these are some of the most popular options:

[LastPass](#), [Keeper](#), [Dashlane](#), or [1Password](#)

[Click text links for more info]

Phishing

Pronounced 'fishing', this is an attack method used to trick you into providing sensitive information or downloading malicious software.

- Be cautious about opening email attachments, regardless of who sent them. Call the sender to verify.
- **Forward suspicious VSU emails to abuse@valdosta.edu**
- Hover your mouse over links to see if they are sending you to a legitimate web site. Do the same with email sender names. *Tip:* Open a new browser tab and manually type the web address in the Address Bar.
- Look for misspellings and bad grammar.
- Look for 'https' (*s stands for secure*) and a lock icon in the address bar before entering private information.

Encryption

In your MyVSU Email, click the **Encrypt button** before composing a message that contains personally identifiable information (PII). Any two or more pieces of identifying data communicated together is considered PII. Examples of PII:

- Full Name, Birthdate, Birthplace
- SS# or Driver's License
- Student/Employee ID number

[Learn More](#)

Solutions Center

The University's premier call center that serves as a centralized client support team who specializes in:

- Information Technology
- Admissions
- General VSU Inquiries

Phone: 229-245-4357

Web Ticket: solutions.valdosta.edu

Helpdesk Walkups: 2nd Floor Odum Library

Password Reset: iforgot.valdosta.edu

Open Hours:

Monday - Thursday: 8am - 6pm

Friday: 8am - 5pm



[Click text links for more info]

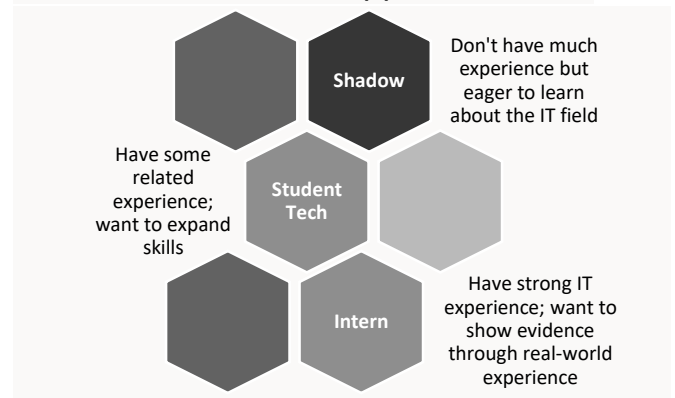
Student Jobs



DIVISION of
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VALDOSTA STATE UNIVERSITY

OTJ Training. Flexible Hours. Marketable Skills.

All majors are welcome. VSU IT offers job shadowing, student assistants, graduate assistants, and intern opportunities. . .



- Assets Management
- Call Center & Tech Response Unit
- Desktop & Classroom Technologies
- Networking & Information Security
- Project Management & Budgeting
- Systems Administration & Programming
- Training and Communication

Interested?

www.valdosta.edu/it > Click 'Want to Work for VSU IT?'

Email itj@valdosta.edu

Contact Career Services at

229-333-5942 or www.valdosta.edu/career

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