

THE TECH GUIDE

FOR STUDENTS

- Trending Techs @ VSU
- Accounts, Services & Recommended Hardware
- App Glossary
- Information Security Tips
- Solutions Center & IT Student Jobs

VSU Solutions Center

229-245-HELP (4357)

VSU IT Website

www.valdosta.edu/it



DIVISION of INFORMATION TECHNOLOGY

LOCATION Pine Hall • **PHONE** 229.333.5974 • **FAX** 229.245.4349 • **WEB** www.valdosta.edu/it • **ADDRESS** 1500 N. Patterson St. • Valdosta, GA 31698-1095

A Regional University of the University System of Georgia and an Equal Opportunity Institution

Trending Tech



1. Hi-Speed Wi-Fi

Stay connected and be engaged.

Eduroam is the primary network available throughout campus for mobile devices and laptops. Connect your gaming & entertainment devices to **VSU-IOT**. And while on VSU shuttle & athletic buses, connect to **WAAV-VALDOSTA**.

www.valdosta.edu/wireless

2. MyVSU

Almost everything you need in one place.

The **MyVSU Portal** is your one-stop access to most VSU online apps like Email, BlazeVIEW, Banner, and more. It features a dynamic interface that allows for personalized dashboards, an intuitive calendar to keep you up to date, and an interactive map! Access **MyVSU** via the web or install the MyVSU app on your desktop or mobile device.

3. Free Tech Stuff

Yeah, you read that right! F-R-E-E.

Install **Microsoft 365** on your personal devices. Borrow tech equipment from the **New Media Center** for academic use. Get 1-year educational access to **Autodesk**.

4. Virtual Computer Labs

Flexible solutions for all students.

Off-campus? Remote into our 24/7, first-come, first-served **virtual computers** to access campus-licensed software.

5. Mobile Apps

There's an app for that.

Be active in the VState community with the **BlazerLink** and the **Blazer Athletics** app. Be safer with the **Regroup App**. Stay on top of your online class notifications with **Brightspace Pulse**. Catch the bus with **Passio Go**. **And many more.**

6. Blaze

Your AI friend who's here to help.

Blaze is a 24/7 AI-powered chatbot designed to enhance how current and prospective students engage with the University. It can answer a wide range of questions by referencing content on the VSU website as well as federal and national resources related to higher education (such as FAFSA, federal aid guidelines, etc.). **Look for Blaze in the bottom right corner of the VSU website – www.valdosta.edu**



Accounts & Services

Blazer Tech Onboarding

Your online go-to guide on how to find and obtain the technological resources available to you here at Valdosta State University—ideal for new students.

Multifactor Authentication (MFA)

Securely log in to MyVSU & remote computer labs using MFA & the Microsoft Authenticator app.

VSU 1Card Online Services

View account balances and activity; make a flex deposit; manage meal plan and more.

Printing

A printing allotment is pre-loaded on your VSU 1Card each term. Initiate print jobs from anywhere and retrieve from any VSU card-swipe printer on campus.

Online Student Accounts

Log in to view charges, account balance, and authorized financial aid; make payments and setup direct deposit. Contact the **VSU Bursary** for assistance.

[Click text links for more info]

Recommended Technologies

Operating Systems (OS):

Microsoft Windows and Apple macOS are both good choices, but familiarity with the OS you choose is most important.

Processors:

- Should be rated medium to high
- Intel i5 or i7
- AMD: Ryzen 7 1700 or Ryzen 7 1800x

Memory (RAM):

- Minimum: 16GB
- **Note:** The more RAM memory your PC has, the faster it will run

Storage:

- At least 500 GB -HDD (hard disk drive/spinning platter); or
- At least 250 GB -SSD (solid state drive)

Wireless:

- Minimum 802.11ac or Wireless-AC
- Recommended: 802.11ax or WiFi-6

Type of Computer:

- Desktop PC with monitor, keyboard, & mouse
- Laptops or Hybrid Tablets, such as the Microsoft Surface Pro, are great for multi-purpose use
- Chromebooks or Netbooks are **not** recommended due to hardware limitations
- Manufacturing Brand: HP, Acer, Asus, Dell, Lenovo, etc.
- Vendors: Best Buy, Amazon, Wal-Mart, Office-Max, New Egg, etc.; or directly from manufacture

Security Tips

Multifactor Authentication

(MFA): www.valdosta.edu/mfa

Tip: Use the Microsoft Authenticator App

Passwords

- Use a **phrase or series of words mixed with numbers and symbols** for a secure password – minimum 12-14 characters.

Use the **VSU Password Reset Tool** to change your password anytime:

iforgot.valdosta.edu

- Don't use your VSU password for non-VSU accounts.
- Don't share your password with anyone or let others use your computer while logged in under your account.

Note: VSU IT Staff will never ask for your password.

- Use a password manager instead of writing down passwords. Although VSU does not endorse a specific password manager solution, these are some of the most popular options:

LastPass, Keeper, Dashlane, or 1Password

[Click text links for more info]

Phishing

Pronounced 'fishing', this is an attack method used to trick you into providing sensitive information or downloading malicious software.

- Be cautious about opening email attachments, regardless of who sent them. Call the sender to verify.
- Hover your mouse over links to see if they are sending you to a legitimate web site. Do the same with email sender names. *Tip:* Open a new browser tab and manually type the web address in the Address Bar.
- Look for misspellings and bad grammar.
- Look for 'https' (*s stands for secure*) and a lock icon in the address bar before entering private information.

Encryption

In your MyVSU Email, click the **Encrypt button** before composing a message that contains personally identifiable information (PII). Any two or more pieces of identifying data communicated together is considered PII. Examples of PII:

- Full Name, Birthdate, Birthplace
- SS# or Driver's License
- Student/Employee ID number

Using Microsoft 365 Outlook, click **Options** > **Encrypt** to encrypt your messages.

Learn more about how to keep your information safe [here](#).

App Glossary

Active Directory (AD): Your login to VSU computers and online accounts. AKA: Your MyVSU username & password.

Banner Web: Used to register for classes, view your student profile & grades, view financial aid information and much more.

BlazeVIEW: The university's official online learning management system that is used for online classes, as well as traditional or hybrid classes. *Tip:* Visit www.valdosta.edu/elearning for help.

Blazing Careers (Handshake): VSU's main platform to post internships, job opportunities, and career-related info. Contact Career Services for more info.

Degree Works: Used by you and your advisor to plan and track the courses and requirements you need to graduate timely. It includes a planner, GPA calculator, what-if scenarios, & more. *Tip:* It integrates with Banner and Visual Schedule Builder.

eLearning: A team of distance learning and teaching professionals dedicated to assist students through BlazeVIEW technical support.

Tip: eLearning staff can assist students in troubleshooting and aid with assignment and quiz issues in BlazeVIEW.

Galileo : Georgia's virtual library of journals, magazines, newspapers, & e-databases. *Tip:* Contact Odum Library for assistance. www.valdosta.edu/library.

GoView: A cousin to BlazeVIEW, it is a collaborative online course system where you may be in classes along students from other University System of Georgia institutions,

Knack: A free, online tutoring platform provided by the Academic Support Center.

RAVE Mobile Safety & Alertus: Used by university authorities to send emergency messages via email to @valdosta.edu, voice, SMS/text, and campus commuters. *Tip:* **Keep your contact info updated in Banner.**

Regroup App: Quickly communicate with University Police, friends, and family. *Tip:* It includes a safety timer, panic button, and 'send a tip' feature

SmartEVALS: Student Opinion of Instruction (SOI) tool used to evaluate faculty instruction. *Tip:* contact Academic Affairs for more information.

Visual Schedule Builder (VSB): A real-time, dynamic class scheduling and registration tool. *Tip:* You can use VSB, instead of banner to register for classes.

[Click text links for more info]

Solutions Center

The University's premier call center that serves as a centralized client support team who specializes in:

- Information Technology
- Admissions
- General VSU Inquiries

Phone: 229-245-4357

Web Ticket: solutions.valdosta.edu

Helpdesk Walkups: 2nd Floor Odum Library

Open Hours:

Monday - Thursday: 8am - 6pm

Friday: 8am - 5pm

[Click text links for more info]



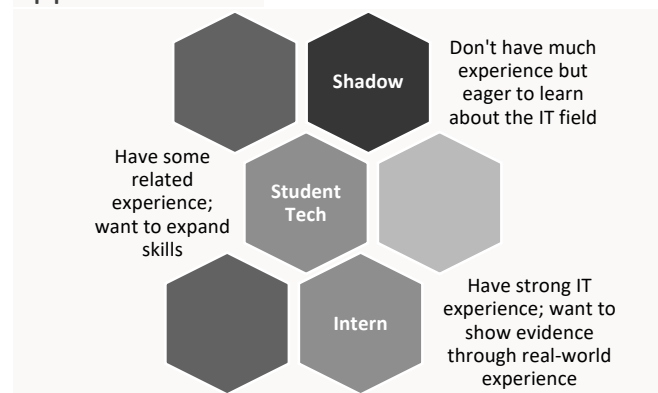
Student Jobs



DIVISION of
INFORMATION
TECHNOLOGY
VALDOSTA STATE UNIVERSITY

OTJ Training. Flexible Hours. Marketable Skills.

All majors are welcome. VSU Information Technology offers job shadowing, student assistants, graduate assistants, and intern opportunities. . .



- Assets Management
- Call Center & Tech Response Unit
- Desktop & Classroom Technologies
- Networking & Information Security
- Project Management & Budgeting
- Systems Administration & Programming
- Training and Communication

Interested?

www.valdosta.edu/it > Click 'Explore' > 'Get to Know Us' > 'Want to Work for VSU IT?'

Email itj@valdosta.edu

Contact Career Services at 229-333-5942

Notes

