

Welcome To: CMS: Cascade Server Training – Basic Features

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Outline

- Content Management System (CMS) Overview
- User Roles
- Home Page
- Dashboard
- Email Messages
- Assets
- Drafts
- Recycle Bin
- Analytics
- Folders
- info File

- Create/Open/Edit/Publish & Delete Pages
- Our Team Page
- Workflows
- Push Architecture
- Images & _images Folder
- Tables
- Hyperlinks
- Common Links & _common-links folder
- Anchors
- PDF Documents and Forms
- History
- Webpage Content







Cascade Updates

- New Dashboard Layout
- AutoSave Drafts
- Drag and Drop File Upload Feature



CMS Overview

- Hannon Hill/Cascade Server is the new Content Management System (CMS) used to edit VSU webpages
- The CMS is web-based and supports Internet Explorer, Firefox, Chrome and Safari
 - no additional software is required on user computers
 - web pages can now be edited from outside the university
- Onsite URL: <u>link.valdosta.edu</u> (no www) bookmark for easy access
- Offsite URL: https://link.valdosta.edu (no www)
- Login with your Active Directory account (credentials you use to login to your office computer)
- Automatic timeout after one hour of inactivity



User Roles

Author:

- Create and edit content within the CMS
- Draft pages are sent, via workflow, to Publishers for live publishing of pages

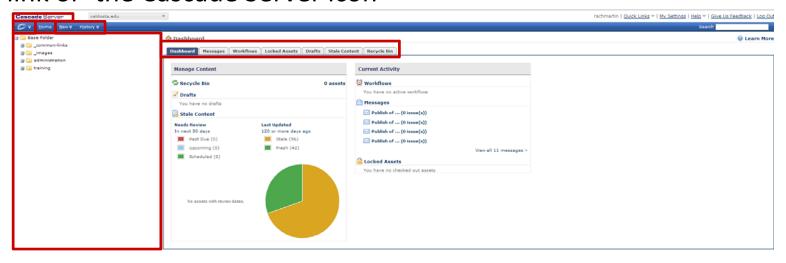
Publisher:

- Create and edit content within the CMS
- Publishing of pages within the CMS
- A user can be assigned different roles for multiple websites in the CMS system, for example, a user can be an author for one website and a publisher for another
- Appropriate approval must be obtained to be assigned a role in a website other than your college/division/department's site



CMS Home Page

- Top Navigation Bar Home, New and History
- Folder Tree Listing of website folder structure
- Main editing window contains seven tabs Dashboard which is the default window (dashboards may vary slightly per user), Messages (used internally within the CMS), Workflows, Locked Assets (covered in Intermediate Class), Drafts, Stale Content (covered in Intermediate Class), Recycle Bin and Analytics
- To return to the main editing window at any time select the Home link or the Cascade Server icon

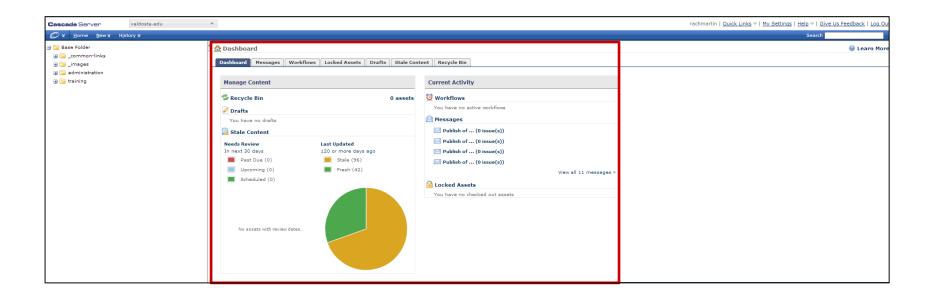






Dashboard

- The dashboard shows your home page
 - Manage Content: Recycle Bin/Drafts
 - Stale Content: Needs Review/Last Updated
 - Current Activity: Workflows/Messages/Locked Assets





Email Messages

- The CMS system automatically sends notification emails to users Outlook accounts during the workflow process
 - Check your junk mail folder
 - Add <u>cascade@valdosta.edu</u> email to safe list (handout)
 - Set up an Outlook rule to move all <u>cascade@valdosta.edu</u> emails to a predefined folder (handout)
- Messages tab is used internally within the CMS



Workflows

- Workflows determine the necessary approval process before pages are published
- Content is quality-checked and then either approved, modified or disapproved by designated users





Asset

- An asset is content within the CMS system, examples:
 - Page published document VSU examples: Page with 1
 Sidebar, Page with 2 Sidebars, Page with Web Form
 - File image or PDF file
 - Folder organization container
- Multiple page designs with customized features will be available in a gallery for users to select from







Drafts

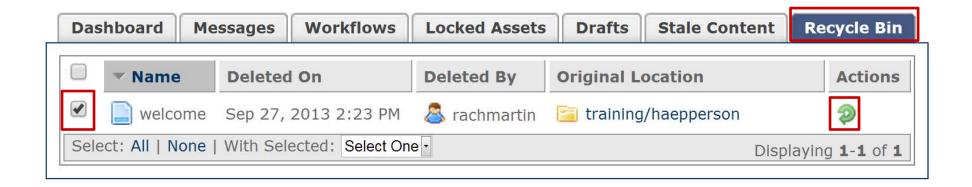
- Drafts can be saved for later use
- Drafts will be saved automatically as pages are edited
- When editing, users will be directed to the most current draft version or be warned when attempting to edit an outdated draft
- Multiple users can have different draft versions of the same page – covered in Intermediate class





Recycle Bin

- Recycle Bin displays all items deleted in the last 30 days
- To restore a folder or file:
 - Return to Home page
 - Select: Recycle Bin tab (alphabetical folders first then files)
 - Select: Folder or file by checking the box in front of the name
 - Select: Green arrow under Actions > Submit





Analytics

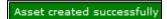
- Google Analytics is built into Cascade Server
- More on the analytic functionality in the Intermediate CMS class

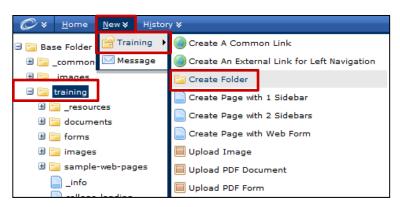




Create a Folder

- Folders/subfolders can be created to organize your assets
- Select: Department folder in folder structure NOTE: Training is our Department Name for this training session
- Select: New in Top Navigation Menu > Department Name > Create Folder
- Enter: Appropriate folder name as Display Name
- Select: Submit
- Spell check may require user to verify and Submit again







- The _info file is designed to assist in keeping information consistent across multiple pages within the same department
- Making changes in this file will automatically change on every page within the department folder and subfolders
- Each department will have their own department folder and _info file set up by web services prior to migration
- Select: _info file in folder structure > Edit tab



Department Information

- Department Name
- Long Department Name defaults to No smaller font is used if Yes is selected
- Department Header Image select from available options
- Department Phone Number(s)
 - Enter phone number using dashes, Ex: 229-222-2222
 - Enter phone number label Voice, Fax, etc.
 - Enter type of phone Standard, TTY, Video or Fax
 - Select | to add additional phones
- Department Physical Address
 - Enter your department's physical address, when different than 1500 N. Patterson St.
 - Correct Format: Physical Address, Building, Room
- Department Contact Us Webpage default Contact Us form is available add default email subject and address(es) - this form can be customized by user (more information on additional customizable forms in Intermediate Class)



- Ad Button can be used for a variety of different themes
 - Button Text actual text that will appear on the button make sure the text describes the button functionality
 - Button Color select from options available
 - Internal Page Link links to another published page you can see in your file structure
 - Internal File Link links to another published file, for example, image or PDF file
 - System Link links to a common link VSU websites you cannot see in your folder structure must be set up as common links (more on common links later)
- To insert additional buttons select the + symbol unlimited buttons can be added, however only four (4) are active at one time

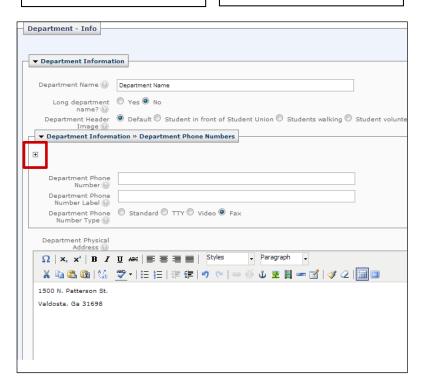


- Right Sidebar Link
 - Link Text actual text that will appear on the link
 - Internal Page Link links to another published page you can see in your folder structure
 - Internal File Link links to another published file, for example, image or PDF file
 - System Link links to a common link (more on common links later)
 - To insert additional links select the + symbol unlimited links can be added, however only 6 are active at one time
 - Select: Submit



Department
Information
Select: + to
insert additional
phone numbers

Department
Physical Address
and Default
Contact Us Form



Ad Button – Select: + to insert additional buttons Right Sidebar
Link – Select:
+ to insert
additional
links

d Button			
_ va baccon			
Button Text (i)			
Button Image 🕢	⊜ 🚃 [Search] 📵		
Button Color 📦	plain		
Internal Page Link 🕢	☐ [Search] ☐		
Internal File Link 😡	□ [Search] □		
System Link 🕢			
- Bight Sidebar Link			
Link Text (9)			
Internal Page Link	Search]		
Internal File Link	☐ [Search] ☐		
System Link			
	Submit Update Draft Discard Draft Cancel		
Version Comments:			
☐ Check Spelling ☐ Check Accessibility ☐ Check for Broken Links			
☑ Start Workflow			
☐ Tidy HTML			



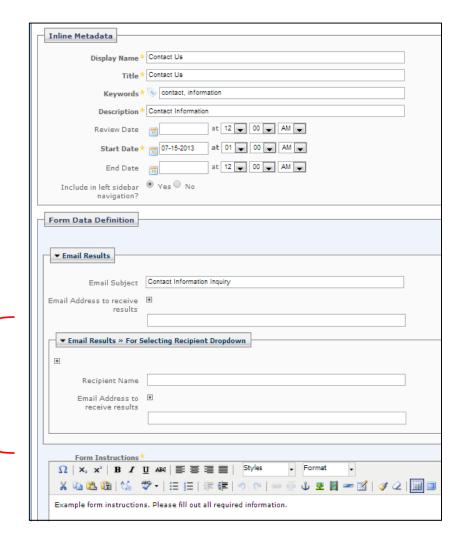
Default contact-us form

Enter:

- AppropriateEmailSubject
- Email address

Select:

+ symbol to add additional email addresses
 Submit and Publish Form



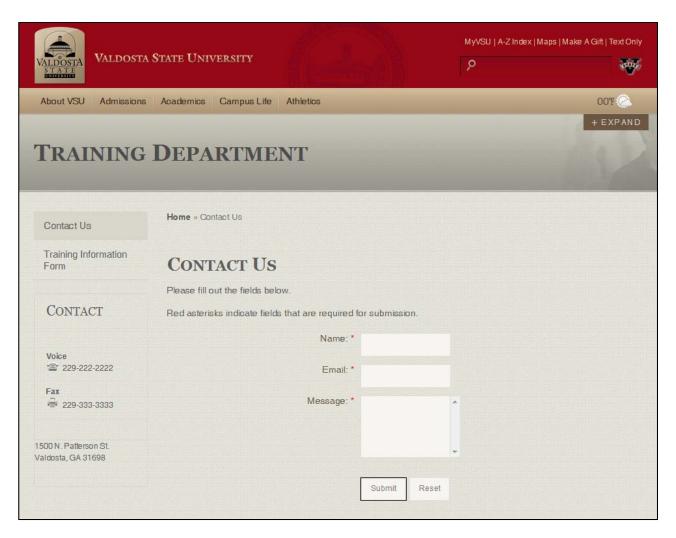
Each
department will
have their own
contact-us form
set-up by Univ.
Web Team

Details on how to customize this form will be covered in the Intermediate Class



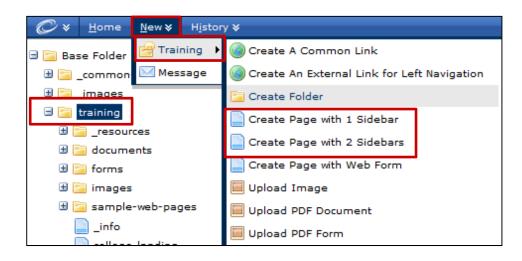


Default contact-us form





- Select: Folder just created
- Select: New in Top Navigation Menu > Department Name > Type of page you want to create (type of page determines content options available)
- Select > Create Page with 2 Sidebars





- Add appropriate information in the Inline Metadata section *fields are required: Display Name | IPad Resources
 - Display Name* Page heading that appears on top of the content page
 - Title* Every folder created in your website structure must have a home/index page and the title MUST be: welcome, if it is not the home page, enter the appropriate name – the title is the page title that appears in the site URL
 - Keywords* Add key search words which are specific to your page
 - separate words with a comma followed by a space
 - case does not matter, however be grammatically correct, example:
 Valdosta State University use upper/lowercase
 - Select: tag to pick from predetermined key words

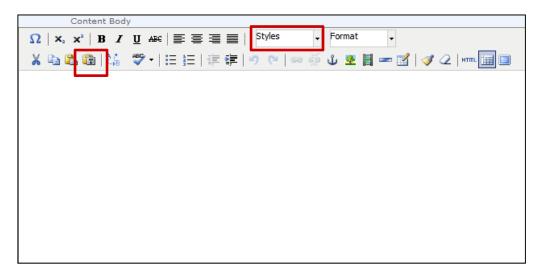


- Description* Describe your webpage
- Review Date Allows reviewing of page in a defined timeframe – the last page author/publisher will be notified by email when date approaches
- Start Date* Date page goes live if you select today's date page goes live immediately after it is published
- End Date Can be applied when page needs to be unpublished by a specific date
- Include in left sidebar navigation? Yes/No

NOTE: The 1:00 am time identifies when the pages go through the overnight publishing cycle.

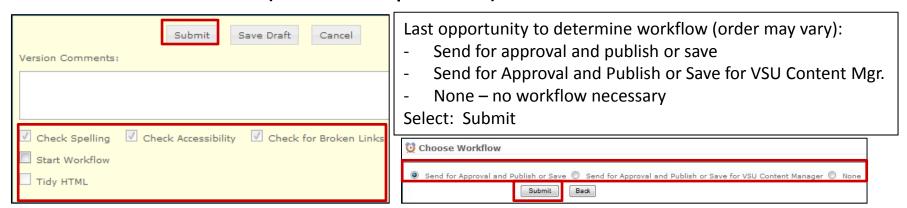


- Editing Tools standard word processing tools
 - Styles not currently available customized styles will be available at a later date
 - Paste as Plain Text strips out formatting when copying from Word,
 Excel, PowerPoint, etc.
- Enter or copy content (copy content from Blazer Bikes PDF)





- Advanced Options CMS automatically checks for spelling, accessibility and broken links
- Publisher determine if you want a workflow started option to turn off workflow – Deselect: Start Workflow box
- Author workflow has been pre-established
- Version Comments can be used to comment on page version
- Select: Submit (does not publish)



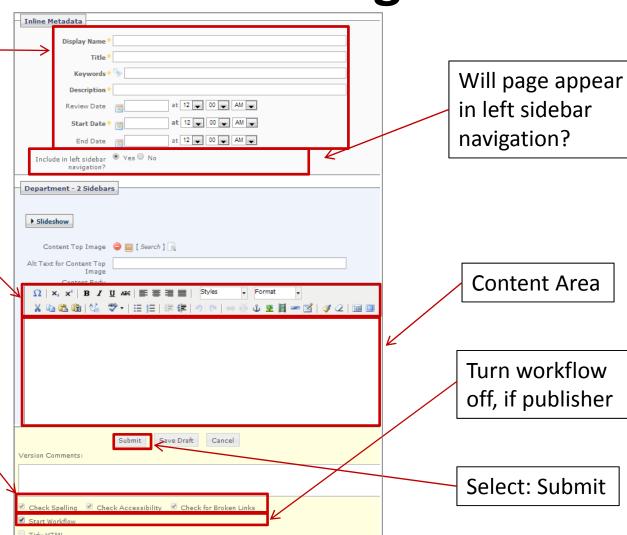


When creating the Home Page of your website – the Title must be: welcome

Editing Tools – Page is edited using standard word processing tools

System automatically checks for:

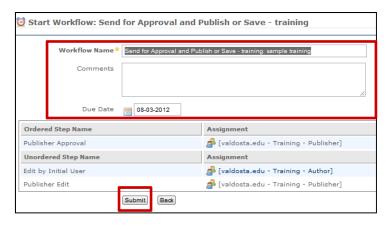
- Spelling
- Accessibility
- Broken Links





Workflow

- Publisher can bypass workflow by unchecking box 🛛 start Workflow
- Author submits a page and the workflow automatically begins
 - email notifications will be automatically sent or –
 - continue editing (see Author workflow handout pages 5-6)
- Enter > Comments about the page
- Select > Due Date, if appropriate > Submit
- Confirmation of workflow displays

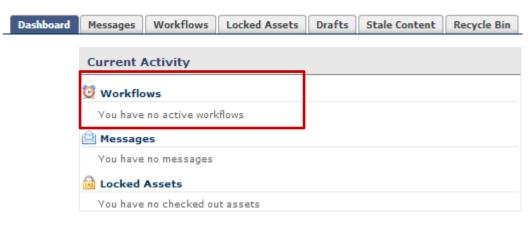






Review Content in a Workflow

- Publisher receives notification in Outlook email and sees the page in their Dashboard
- Select Home > File > Assign to Me
- Remember more than one Publisher can be assigned in a department to approve the page



<u>V</u> iew <u>D</u> elete			
Properties History			
Workflow Waiting for Ownership			
Workflow Group			
Properties			
Review Content	new-sample-training		
Owner	& kathy_sundin		
Start Date	Jul 27, 2012 8:23 AM		
End Date	Aug 3, 2012 12:00 AM		
Active	✓		
Ordered Step Name		Assignment	
		Assignment	
Publisher Approval		📤 valdosta.edu - Training - Publisher	
Unordered Step Name		Assignment	
Edit by Initial User		₫ valdosta.edu - Training - Author	
Publisher Edit		💤 valdosta.edu - Training - Publisher	



Actions in Workflow

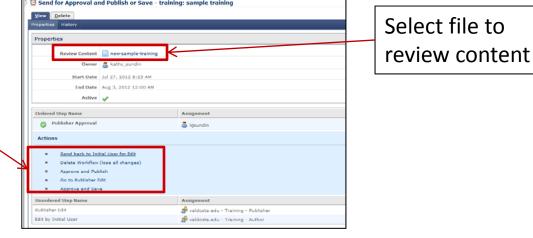
- Select: File to review content
- Send back to Initial User for Edit comments can be added
- Delete Workflow comments all changes will be lost
- Approve and Publish comments approve content and publish
- Go to Publisher Edit comments make necessary changes

Approve and Save – comments – save for publishing at a later

date

Actions Link

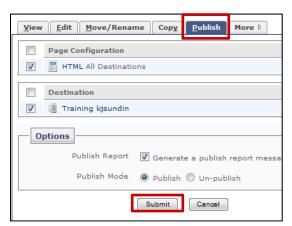
order may vary





Publish a Page

- After a page is submitted Publishers still need to actually publish the page
- Select: Page from the folder structure, if not current page > Publish tab > Submit





VALDOSTA STATE UNIVERSITY

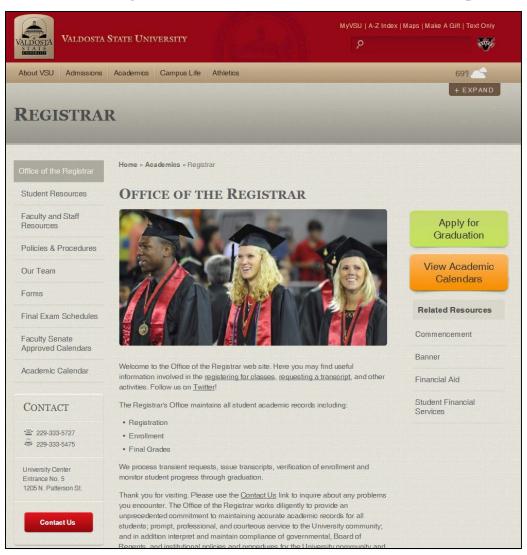
Example of 1-Sidebar Page





VALDOSTA STATE UNIVERSITY

Example of 2-Sidebar Page





Our Team Page

- Each department will have an "Our Team" Page initially set up
- To edit the page: Select > our-team page in your department folder > Edit tab
- Two profiles are available:
 - Detailed Name, Title, Phone, Email and can include image and website
 - Basic Name, Title, Phone and Email





Our Team Page

Standard Page Info

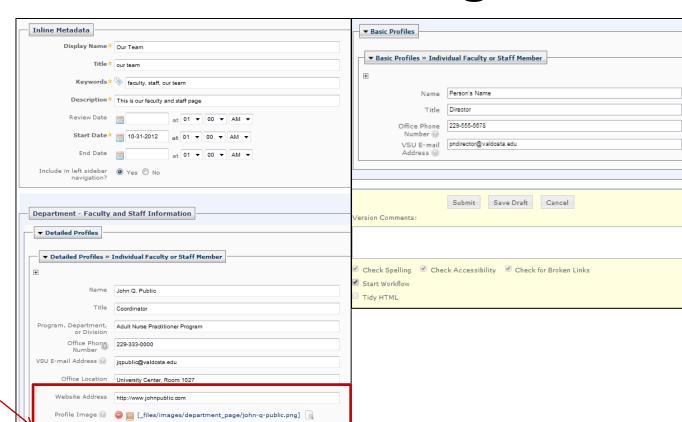
Detailed Profile Info

Optional personal website, image and degree(s)

▼ Detailed Profiles » Individual Faculty or Staff Member » Degree

Degree Masters in Business Administration

School you acquired University of Kentucky



Basic Profile Info

Submit/ Publish





Our Team Page





Push Architecture

- Cascade Server uses push architecture which allows dynamic page navigation in the left navigation bar and automatic breadcrumb
- If a page is changed, added, moved or removed; it is necessary to re-publish each page affected
- Entire folder/subfolder can be published:
 - Select > Appropriate Folder > Publish tab > Submit
- If incomplete, pages will be published during 1:00 am publishing cycle

 | Sase Folder | September |



Open a Page

 To open a page, select: the page from the appropriate folder in the folder structure



- Page defaults to View option (may take a few seconds to load this page)
- Possible tabs available are (Authors will not see the Publish tab):



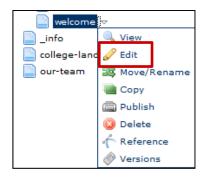


Edit a Page

• To edit a page, select: Page from the folder structure

> Edit tab





Inline Metadata	
Display I	Name ★ Test Page
	Title ★ Test Page
Keyv	vords * 🍆 test, page, testpage
Descri	ption * a page for testing stuff
Review	Date at 12 V 00 V AM V
Start	Date at 12 🕡 00 🕡 AM 🕡
End	Date at 12 🕡 00 🕡 AM 🕡
Include in left sid naviga	iebar [®] Yes [©] No tion?
Department - 2 Si	debars
▼ Slideshow	
Use Slidesho	w (i) ○ Yes ® No
▶ Slideshow » Ba	inner
Content Top I	mage 🤤 📺 [Search] 🖟
Alt Text for Conten	t Top
I Content	mage Pody
	I U AN I ■ ■ Styles - Format -
	¼ ♥- 汪汪 菲律 • ◎※↓▼日~図 ◊2 Ⅲ回
Test text.	
	Submit Update Draft Discard Draft Cancel
/ersion Comments:	Substitution of the substi
	Check Accessibility 🕑 Check for Broken Links
✓ Start Workflow ☐ Tidy HTML	
- IIdy HTML	



Edit a Page

- Edit page using editing tools described earlier
- When edits are complete, select: the appropriate button
 Submit, Update Draft, Discard Draft, or Cancel



- To edit a draft, select: View tab > Draft viewing option –
 Draft option only appears when a draft is available for
 the page

 View Edit Move/Rename Copy Publish More > Layout Preview Live Properties Lock Outputs
- Current viewing option displays currently saved version
- Page is locked during the editing process, other users cannot edit page at the same time

Current Draft

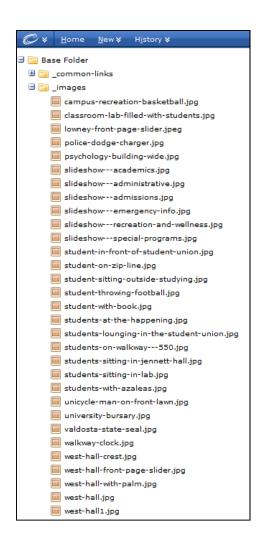
To submit, select: Edit tab and complete publish process





_images Folder

 The _images folder is populated with stock images for use in the CMS





Upload an Image

- Before an image can be used in Cascade Server it must be uploaded into the CMS
- Select: New > Dept. Folder > Upload Image

Better to upload the image large and then reduce inside the CMS

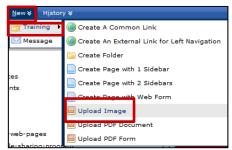


Image automatically appears in the images folder

Enter: Display Name – you are not describing the image at this point – only naming it Display Name* ALT text is entered when image is inserted in a page and published



Upload an Image

NEW

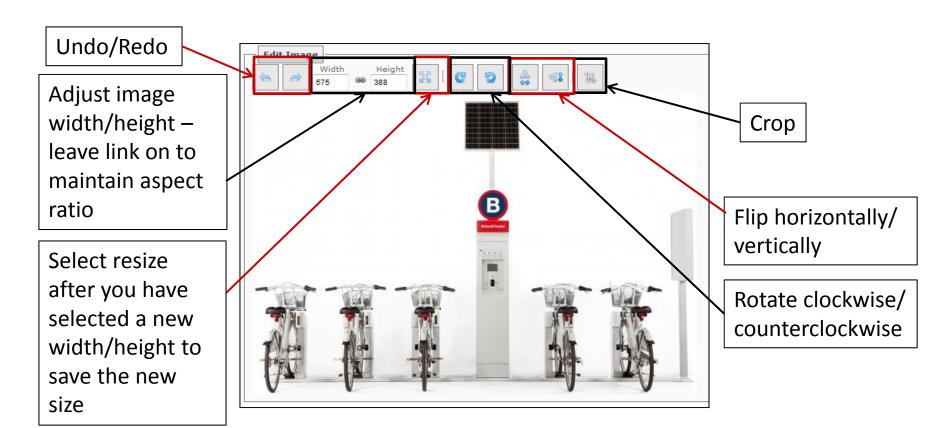
Drag and Drop in designated space or choose file manually





Edit an Image

- Edit the image prior to inserting into the page
- Edit options are:





Submit Image

- Submit image to appear in file structure
- Deselect: Start workflow, if appropriate
- Select: Submit Submit
- Image appears in appropriate folder



- Image can be edited at any time by selecting image and the Edit tab
 OR-
- Select: image and use drop-down arrow





Accessible Images

- When an image contains text, the ALT text must contain the text exactly as written on the Image
- If the image does not contain text, describe the image in detail
- When an image is used for decorative purposes only, it is best to remove the image from the page content
- Do not use phrases like "image of..." or "graphic of..." to describe the image



Accessible Images

- Image buttons ALT text must describe the function, for example – Search, Register or Submit
- Department/College logos ALT text must indicate appropriate logo, for example – Information Technology logo
- Charts/Graphs ALT text must summarize the trend displayed in the chart or graph, for example – new freshman entering VSU rose 5% from last year



Insert an Image

Select: appropriate page in folder structure > Edit tab

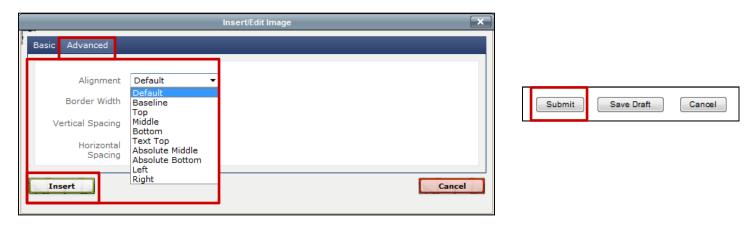


- Place insertion point where image is to be placed
- Select: image icon from the toolbar
- Verify Internal image is selected
- Select: Browse icon
- Select: image from appropriate folder
- Enter: Alternative text (required) this is where you describe the image in detail



Insert an Image

- Select: Advanced Tab
- Alignment Options select appropriate option
- Border Width Not available at VSU
- Vertical Spacing/Horizontal Spacing amount of space between image and surrounding text
- Select: Insert > Submit > Publish





Insert Table

 The easiest way to insert a table into a webpage is to create the table in Word, select: the Table > Copy

Select: Paste icon to paste into the CMS

NOTE: In Firefox/Chrome CTRL+V is required to paste

copied text

• Select: Table

Select: Table Properties Icon

Select: General > Width and add 100%

Select: Advanced Tab > Summary

Enter: Descriptive table information

Select: Update > Submit > Publish



Insert/Modify table			
General Advanced			
Advanced properties			
Tel .			
Summary			
Style			
Language code			
Background image			
Frame Not set ▼			
Rules Not set ▼			
Language direction Not set ▼			
Border color			
Background color			
Update	J		



Insert Table

- Once the table is inserted, you can edit within the CMS using the editing tools described earlier
- Limitations to creating a table inside the CMS:
 - Have to determine the cell width and height manually
 - Cannot automatically size the cells
 - Cannot tab from cell to cell

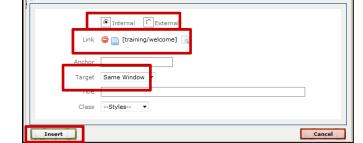


Insert a Hyperlink

- Select: appropriate page from Folder List > Edit Tab
- Select: appropriate text > Hyperlink icon from toolbar
- Select: Internal or External link
- Select: Search > appropriate page to link to
- Select: appropriate Target:
 - Same Window page will appear full screen
 - New Window page will appear in a separate window
- Select: Insert > Submit > Publish
- To verify links:

Select: Live

Select: URL link - OR -



Right click on URL and open in new tab



_common-links Folder

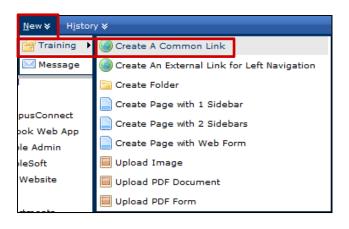
- The _common-links folder is populated with default common links for use in the CMS
- External external to VSU site
- VSU internal services to VSU
- Departments internal VSU departments





Common Links

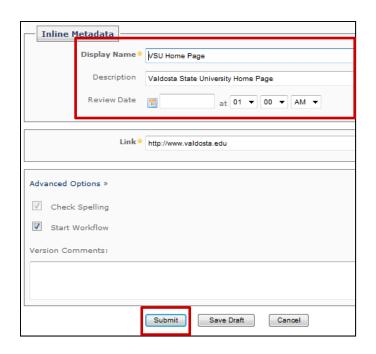
- Common Links should be set-up for any frequently visited websites your department pages will be linking to
- Select: New > Department Name > Create a Common Link
- For training purposes create a common link to: www.google.com





Common Links

- Enter: Display Name > Description > Review Date, if necessary > URL in the Link box
- Select: Submit
- Multiple users within the department will now have access to these common links to link webpages to



Insert/edit anchor



Insert an Anchor

- Anchors are hyperlinks within the webpage often used for FAQ pages
- Select: appropriate page from Folder List > Edit tab
- Place insertion point at the text you want to jump to (where the user will end up)
- Select: Anchor icon
- Enter: Anchor name (no spaces)
- Select: Insert
- Anchor symbol appears in selected location Answer 1
- Repeat steps until all anchors are identified



Insert an Anchor

- Select: text you are jumping from (where the user clicks to move)
- Select: Hyperlink icon from toolbar
- Verify: Internal is selected
- Enter: <anchor name> in the Anchor window, ex: top
- Verify: Target is Same Window
- Select: Insert > Submit > Publish
- To verify anchor links:

Select: Live

Select: URL link

	Insert/Edit Link
Link	© Internal © External © [Search]
Anchor	top
Target	Same Window ▼
Title	
Class	Styles ▼
Insert	Cancel



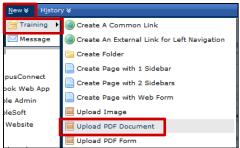
Accessible PDF Documents/Forms

- Recommend all linked documents be converted to PDF format
- When attaching PDF documents/forms, please make sure:
 - Document/form is prepared appropriately use appropriate content guidelines (specific content guidelines to be discussed later in class)
 - Provide page numbering, chapter headings and navigational aids
 - Provide an option to download the <u>Adobe PDF Reader</u>
 - PDF is a searchable text file, not an image-only scan
 - All graphics, links and form fields have descriptive ALT text



Upload a PDF Document

- Before a PDF document can be used in Cascade Server it must be uploaded into the CMS
- Select: New > Dept. Folder > Upload PDF Document



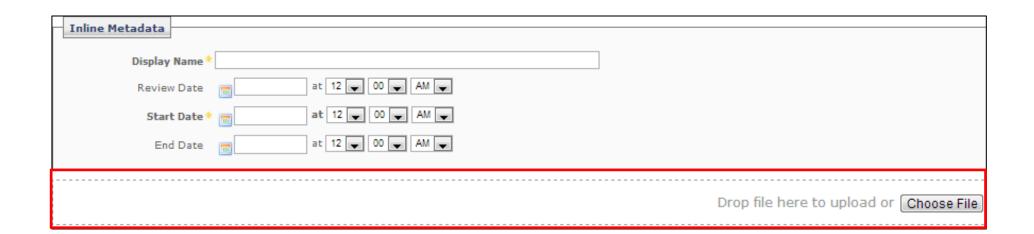
PDF Document automatically appears in documents folder

- Enter: Display Name > Start Date > Browse > Appropriate File > Submit > Deselect Workflow, if necessary > Publish
- PDF can now be attached to a hyperlink as described earlier
- Link can verified as described earlier



Upload a PDF Document

Drag and Drop in designated space or choose file manually



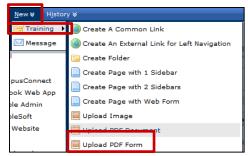




NEW

Upload a PDF Form

- Before a PDF form can be used in Cascade Server it must be uploaded into the CMS
- Select: New > Dept. Folder > Upload PDF Form



PDF Form automatically appears in forms folder

- Enter: Display Name > Start Date > Browse > Appropriate File > Submit > Deselect Workflow, if necessary > Publish
- PDF can now be attached to a hyperlink as described earlier
- Link can be verified as described earlier

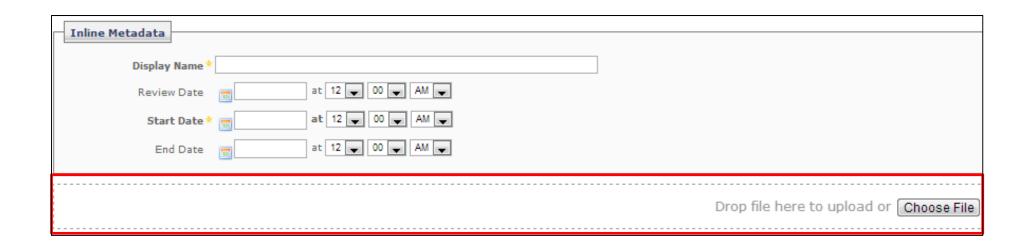


VALDOSTA STATE UNIVERSITY



Upload a PDF Form

Drag and Drop in designated space or choose file manually





View History

- Viewing your history is an easy way to navigate to recent pages worked on (History clears after each system logout)
- Select: History from the Home toolbar



History of recent pages displays



OR- view on the Dashboard under Current Activity





- Use shorter sentences. This does not mean the content should be "dumbed down."
- Break content into smaller paragraphs. Convey one idea per paragraph.
- Start with the conclusion. Don't make visitors read until the end of the page to find the most important information.



- Use lists and bullet points. (Look! I'm doing that now!) Limit lists to seven items or less.
- Compose headings and sub-headings that accurately describe content.
- Recognize situations in which a chart or graphic would be better than text for delivering information.
- Avoid using "click here" for links. Use the name of the items you're linking to and include them within the text.



- Avoid using acronyms, jargon or internal shorthand that is potentially confusing or alienating to website visitors. If you must use these words or phrases (when describing a federal document or regulation, for example) provide explanation.
- Anticipate the most common questions and provide the answers.
- Be specific and use concrete examples. Don't make your visitors guess what you are talking about.



- Look for instances in which information could overwhelm or disorient visitors.
- Think about what we want them to do. Help visitors understand the steps necessary to complete these tasks. Use the active voice as much as possible and use action words to guide them.
- What's the real name of that building? Do I capitalize this? Check out the VSU Style Guide!

http://www.valdosta.edu/communications/styleguide

Content Exercise



CMS Intermediate Class

- Creating Interactive Web Forms
- Copying/Renaming Pages
- Renaming a Folder/Deleting a Folder
- Manually Locking/Unlocking Assets
- Versioning and Comparing Pages
- Navigation Structure
- Excluding Pages in Left Navigation
- External Links in Left Navigation
- Google Analytics
- Edit Existing "Our Team" Page
- Slideshows/Image Editing
- Process for Uploading Media



Additional Resources

CMS-Cascade Server User Resources:

http://www.valdosta.edu/it/css/wks/cmsres.shtml

VSU Visual Identity Program Website Guide –
 http://www.valdosta.edu/adv/cds/VIP_Guide/

VSU Style Guide:

http://www.valdosta.edu/administration/communications/communications-staff.php

- CMS questions/issues: <u>techtrng@valdosta.edu</u>
- Website content questions/issues: webteam@valdosta.edu

