

THE TECH GUIDE

FOR STUDENTS

- Trending Techs @VSU
- Accounts-Services & Recommended Hardware
- App Glossary
- Information Security Tips
- Solutions Center & IT Student Jobs

For additional assistance:

VSU Solutions Center
229-245-HELP (4357)



DIVISION of INFORMATION TECHNOLOGY

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A Regional University of the University System of Georgia and an Equal Opportunity Institution

Trending Techs @ VSU

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Fall 2022

1. Hi-Speed WiFi

Stay connected and engaged.

www.valdosta.edu/wireless

VSU-WiFi (5Ghz) and **VSU-LegacyWiFi** (2.4Ghz) are available in halls, academic & administrative buildings, auditoriums, and dining spaces.

VSU-IOT (Internet of Things) allows you to connect your gaming & entertainment devices.

Eduroam is available to students associated with another higher education institution.

WAAV-VALDOSTA is an open WiFi connection available on VSU shuttle & athletic buses.

2. Free Tech Stuff

Yeah, you read that right! F-R-E-E

Install **Microsoft Office** on up to 5 personal computers & 5 mobile devices.

Install **Mathematica** on your personal computer & access it in select campus labs.

Borrow tech equipment from the **New Media Center** for academic use.

Get 1-year educational access to **Autodesk**

Sign-in to **Adobe Express** using your VSU email account.

3. Microsoft Authenticator App

Secure your info the easy way.

Setup **two-factor authentication (2FA)** and use the Authenticator app to securely log in to myvsu.valdosta.edu & remote computer labs.

4. eSports

Get your game on.

Competitive online/video gaming teams (e.g., League of Legends) and casual players are welcomed. Learn more at

valdosta.edu/student-life/esports

5. Printing

Sometimes, you just gotta print it.

A \$17.50 **campus printing** allotment is pre-loaded on your VSU 1Card each semester.

Initiate print jobs from anywhere and retrieve from any VSU card-swipe printer located in computer labs/classrooms, food courts, halls, and other campus areas. Send documents by email or use the VSU printer portal.

6. Teams & Collaborate

Going virtual has perks . . .

Collaborate Ultra is a synchronous video conferencing tool that is built into BlazeVIEW. You can interact with your instructor using text chat, audio, video, and a white board.

Microsoft Teams includes similar web conferencing features and allows you to post, share and edit files, use OneNote, and submit assignments. *Both tools are available when offered by your instructor.*

[Click text links for more info]

Learn about all VSU tech at
www.valdosta.edu/it

Accounts & Services

[Reset Your Password](#)

iforgot.valdosta.edu

Active Directory/MyVSU account

[Two-Factor Authentication \(2FA\)](#)

Securely log in to MyVSU & remote computer labs using 2FA & the Microsoft Authenticator app.

[VSU Accounts / Office 365 /](#)

[OneDrive myvsu.valdosta.edu](http://OneDrive.myvsu.valdosta.edu)

MyVSU is your one-stop portal to Banner, BlazeVIEW, Microsoft Office 365, Degree Works, VSB, and much more.

[Virtual Computers](#)

Access licensed software while off-campus by remoting in to VSU Windows computers.

[VSU 1Card Online Services](#)

View account balances and activity; make a Flex deposit; manage meal plan and more.

Need Help?

Use our [Tech Services Portal](#) to request help from [Information Technology](#), [Center for eLearning](#), and the [New Media Center](#). *Tip:* Add it to your MyVSU Portals fav list.

Direct link: <https://solutions.valdosta.edu>

[Click text links for more info]

[Recommended Technologies](#)

Operating Systems (OS):

Microsoft Windows and Apple macOS are both good choices, but familiarity with the OS you choose is most important.

Processors:

- Should be rated medium to high
- Intel: i5 or i7
- AMD: Ryzen 7 1700 or Ryzen 7 1800X

Memory (RAM):

- Minimum: 16GB
- The more RAM memory your PC has, the faster it will run

Storage:

- At least 500GB -HDD (hard disk drive/spinning platter); or
- At least 250GB -SSD (solid state drive)

Wireless:

- Minimum: 802.11ac or Wireless-AC
- Recommended: 802.11ax or WiFi-6

Type of Computer:

- Desktop PC with monitor, keyboard & mouse
- Laptops or Hybrid Tablets, such as the Microsoft Surface Pro, are great for multi-purpose use
- Chromebooks or Netbooks are **not** recommended due to hardware limitations
- Manufacturing Brand: HP, Acer, Asus, Dell, Lenovo, etc.
- Vendors: Best Buy, Amazon, Wal-Mart, Office-Max, New Egg, etc.; or directly from manufacture

App Glossary

Active Directory (AD): Your login to VSU computers and online accounts. *AKA:* Your MyVSU username & password.

Banner Web: Used to register for classes, view your student profile & grades, view financial aid information & much more.

Blazer Guardian App: Quickly communicate with University Police, friends &, family. *Tip:* It includes a safety timer, panic button, and 'send a tip' feature.

BlazeVIEW: The university's official online learning management system used for online classes, and can be used in traditional or hybrid classes. *Tip:* Visit www.valdosta.edu/elearning for help.

Blazing Careers (Handshake): VSU's main platform to post internships, job opportunities and career-related info. Contact [Career Services](#) for more info.

Degree Works: Used by you and your advisor to plan and track the courses and requirements you need to graduate timely. It includes a planner, GPA calculator, what-if scenarios & more. *Tip:* It integrates with Banner and Visual Schedule Builder.

Galileo: Georgia's virtual library of journals, magazines, newspapers & e-databases. *Tip:* Contact **Odum Library** for assistance: www.valdosta.edu/library.

GoVIEW: A cousin to BlazeVIEW, it is a collaborative online course system where you may be in classes along students from other University System of Georgia institutions.

Infobase: Over 80,000 video tutorials on topics like APA Basics, Photoshop, Excel, Acrobat Pro & Leadership Styles. *Tip:* Access it from the MyVSU portal or BlazeVIEW.

RAVE Mobile Safety & Alertus: Used by university authorities to send emergency messages via email (@valdosta.edu), voice, SMS/text and computers. *Tip:* **Keep your contact info updated in Banner.**

SmartEvals: Student Opinion of Instruction (SOI) tool used to evaluate faculty instruction. *Tip:* Contact [Academic Affairs](#) for more information.

ThinkingStorm: A free, online tutoring platform provided by [Academic Support Center](#).

Visual Schedule Builder (VSB): A real-time, dynamic class scheduling and registration tool. *Tip:* You can use VSB, instead of Banner, to register for classes.

[Click text links for more info]

Security Tips

www.valdosta.edu/security

Enable 2FA

Tip: Use the MS Authenticator App

Passwords

- Use a **phrase or series of words mixed with numbers and symbols** for a secure password – minimum 12-14 characters.

Note: Use the VSU Password Reset Tool to change your password anytime:

iforgot.valdosta.edu

- Don't use your VSU password for non-VSU accounts.
- Don't share your password with anyone or let others use your computer while logged in under your account.

Note: VSU IT Staff will never ask for your password.

- Use a password manager instead of writing down passwords. Although VSU does not endorse a specific password manager solution, these are some of the most popular options:
[LastPass](#), [Keeper](#), [Dashlane](#), or [1Password](#)

[Click text links for more info]

Phishing

Pronounced 'fishing', this is an attack method used to trick you into providing sensitive information or downloading malicious software.

- Be cautious about opening email attachments, regardless of who sent them. Call the sender to verify.
- **Forward suspicious VSU emails to abuse@valdosta.edu**
- Hover your mouse over links to see if they are sending you to a legitimate web site. Do the same with email sender names. *Tip:* Open a new browser tab and manually type the web address in the Address Bar.
- Look for misspellings and bad grammar.
- Look for 'https' (*s stands for secure*) and a lock icon in the address bar before entering private information.

Encryption

In your MyVSU Email, click the **Encrypt button** before composing a message that contains personally identifiable information (PII). Any two or more pieces of identifying data communicated together is considered PII. Examples of PII:

- Full Name, Birthdate, Birthplace
- SS# or Driver's License
- Student/Employee ID number

[Learn More](#)

Solutions Center



The University's premier call center that serves as a centralized client support team who specializes in:

- Information Technology
- Admissions
- General VSU Inquiries

Phone: (229) 245 - 4357

Web Ticket: solutions.valdosta.edu

Helpdesk Walkups: 2nd Floor Odum Library

Password Reset: iforgot.valdosta.edu

To best serve the VSU community, the Solutions Center has extended hours including nights and weekends:

Monday - Thursday: 8a - 7p

Friday: 8a - 5p

Saturday: 9a - 2p

Sunday: 9a - 3p



Connect with Us @VStateIT

Twitter & Facebook

www.valdosta.edu/it

<http://blog.valdosta.edu/it>

Student Jobs



DIVISION of
INFORMATION
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VALDOSTA STATE UNIVERSITY

OTJ Training. Flexible Hours. Marketable Skills.

All majors are welcome to be part of a team who makes the VSU experience happen in innovative ways. VSU IT offers student assistants, graduate assistants, and intern opportunities in various areas:

- Solutions Center & Tech Response Unit
- Desktop & Classroom Technologies
- Assets Management
- Training and Communication
- Systems Administration & Programming
- Networking & Information Security
- Project Management & Other Areas

Interested?

Visit www.valdosta.edu/it

Click 'Want to Work for VSU IT?'

Need Help?

Contact Career Services at
229-333-5942 or

www.valdosta.edu/career

[Click text links for more info]

Notes



