



GRADUATE STUDENTS' PERCEPTIONS OF  
THEIR EXPERIENCES  
AT VALDOSTA STATE UNIVERSITY

SUMMARY RESULTS FROM THE  
VALDOSTA STATE UNIVERSITY  
GRADUATE EXIT QUESTIONNAIRE  
2005-2006

Strategic Research & Analysis  
Valdosta State University  
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Table of Contents

Table of Exhibits..... 3

Introduction.....4

Summary Highlights from 2005-2006 VSU Graduates.....5

Demographic Summary of 2005-2006 Graduates .....6

Graduates' Ratings of the Atmosphere for Learning.....10

Graduates' Ratings of the University's Services and Facilities.....12

Graduates' Ratings of Their Academic Experiences in the Major Field of Study:

College of Arts & Sciences.....21

Langdale College of Business Administration.....22

College of The Arts.....23

College of Nursing.....24

Dewar College of Education.....25

Other .....26

Graduates' Ratings of the University's Procedures .....27

Graduates' Future Plans .....28

TABLE OF EXHIBITS

EXHIBIT 1: Age of Respondents.....6

EXHIBIT 2: Race/Ethnicity.....6

EXHIBIT 3: Gender.....7

EXHIBIT 4: Anticipated Degree.....7

EXHIBIT 5: Major Field of Graduate Study at VSU.....8

EXHIBIT 6: Length of Attendance at VSU.....9

EXHIBIT 7: Overall Graduate GPA.....9

EXHIBIT 8: VSU Overall.....10

EXHIBIT 9: Would recommend or choose to attend VSU again.....10

EXHIBIT 10: VSU Experiences.....11

EXHIBIT 11: Percentage of Respondents by College.....11

EXHIBIT 12: Use of Student Organization.....12

EXHIBIT 13: Quality of Student Organization.....12

EXHIBIT 14: Use of Athletic Facilities.....13

EXHIBIT 15: Quality of Athletic Facilities.....13

EXHIBIT 16: Use of On-Campus Services.....14

EXHIBIT 17: Quality of On-Campus Services.....14

EXHIBIT 18: Use of Transportation Services.....15

EXHIBIT 19: Quality of Transportation Services.....15

EXHIBIT 20: Use of Specialized Student Services.....16

EXHIBIT 21: Quality of Specialized Student Services.....16

EXHIBIT 22: Use of University Information Services.....17

EXHIBIT 23: Quality of University Information Services.....17

EXHIBIT 24: Use of Career Preparation Services.....18

EXHIBIT 25: Quality of Career Preparation Services.....18

EXHIBIT 26: Use of Online Information Services.....19

EXHIBIT 27: Quality of Online Information Services.....19

EXHIBIT 28: Graduates Ratings of Academic Program Experiences.....20

Graduates' Ratings of Their Academic Experiences in the Major Field of Study

EXHIBIT 29: College of Arts and Sciences.....21

EXHIBIT 30: Langdale College of Business Administration.....22

EXHIBIT 31: College of Arts.....23

EXHIBIT 32: College of Nursing.....24

EXHIBIT 33: Dewar College of Education.....25

EXHIBIT 34: Social Work and MLIS.....26

EXHIBIT 35: Graduates' Ratings of University Procedures.....27

EXHIBIT 36: Graduates' Future Plans, EXHIBIT 37: Graduates' Plans to Stay in Georgia.....28

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## **Introduction**

This report is a visual summary of the perceptions of the 325 VSU graduate students who completed their degrees during the 2005-2006 academic year and returned the Valdosta State University Graduate Exit Questionnaire. It is anticipated that these results will be used by colleges and departments as one indicator of the effectiveness of the University's programs and services.

Graduate Assistants Tameka Woods, Rhien Cooper, and Amber Mize coded and entered all of the data. The data were analyzed by Associate Director, Linda Gooden, and the document was created by Institutional Research Analyst II, Angela Elder Henderson.

We invite you to explore the results shown on the following pages and welcome any comments and suggestions for future analyses.

Kristina M. Cragg, Ph. D.  
Assistant to the President for Strategic Research & Analysis

## Summary Highlights

### VSU Graduate Exit 2005-2006

Overall satisfaction with VSU was indicated by the following:

- 93% of respondents rate their academic experience at VSU as excellent or good.
- 91% of respondents rate their overall experience at VSU as excellent or good.
- 87% of respondents rate their social experience at VSU as excellent or good.
- 56% of respondents would definitely recommend VSU to others.
- 49% of respondents would definitely choose VSU if they started graduate school over.

Of the VSU services/facilities that were used by at least 15% of graduate students, those with the highest percentage of "excellent" quality of service ratings were:

- Athletic and recreation facilities (60%)
- VSU home page (45%)
- Departmental home page (39%)
- Graduate school home page (37%)

The four academic personnel support experiences with the highest percentage of "excellent" responses were:

- Helpfulness of academic advisor (60%)
- Availability of academic advisor (59%)
- Helpfulness of departmental office staff (59%)
- Helpfulness of committee chair (58%)

The three academic instructional support experiences with the highest percentage of "excellent" responses were:

- Getting into required courses (61%)
- Getting into elective courses (56%)
- Study abroad experiences (52%)

The three academic facilities with the highest percentage of "excellent" responses were:

- Computer lab facilities (44%)
- Library facilities (43%)
- Computer lab availability (41%)

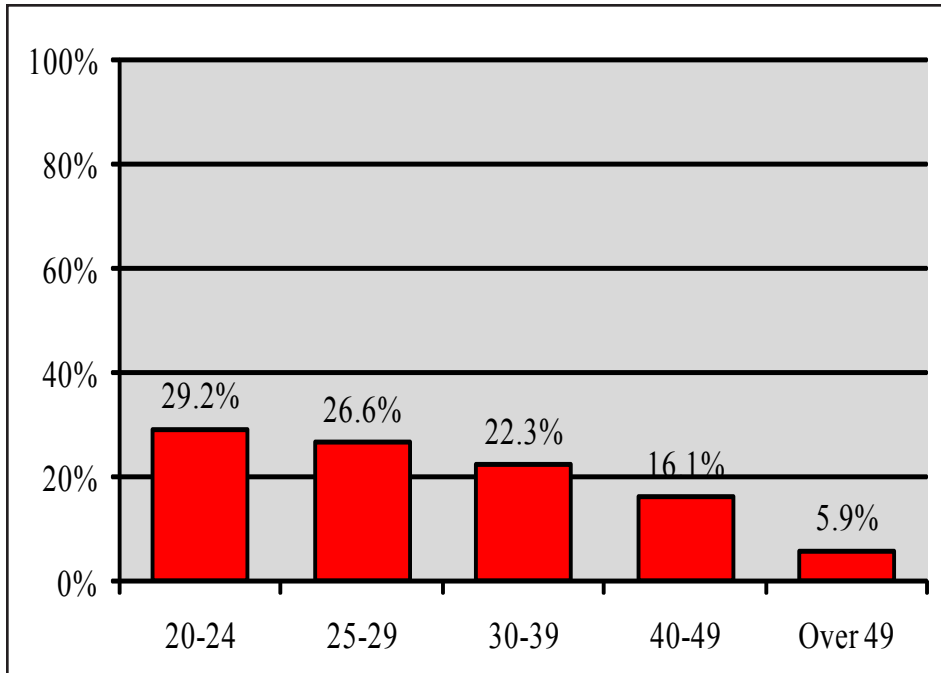
**Description of the Responding Graduates**

Number of Respondents: 325

(All percentages are based on valid responses. Not all respondents answered every question.)

**Background Characteristics**

**EXHIBIT 1: Age of Respondents**



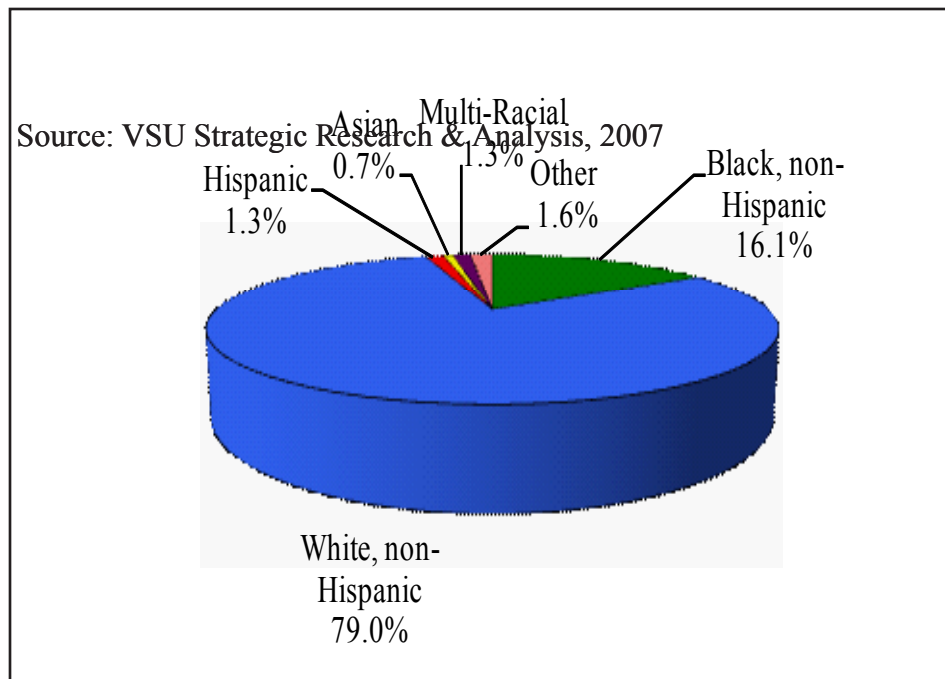
- 170 graduates were between the ages of 20-29.

- 135 graduates were age 30 or above.

Source: VSU Strategic Research & Analysis, 2007

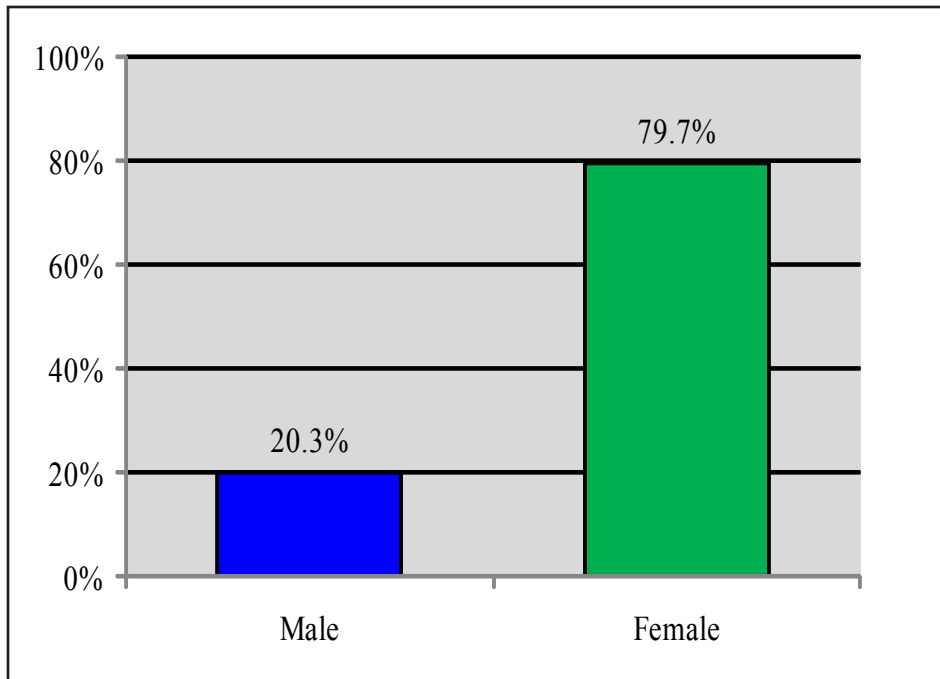
**EXHIBIT 2: Race/Ethnicity**

- 241 graduates were White, Non-Hispanic.
- 49 graduates were Black, Non-Hispanic.
- 15 graduates represented other races/ethnicities.



Source: VSU Strategic Research & Analysis, 2007

EXHIBIT 3: Gender



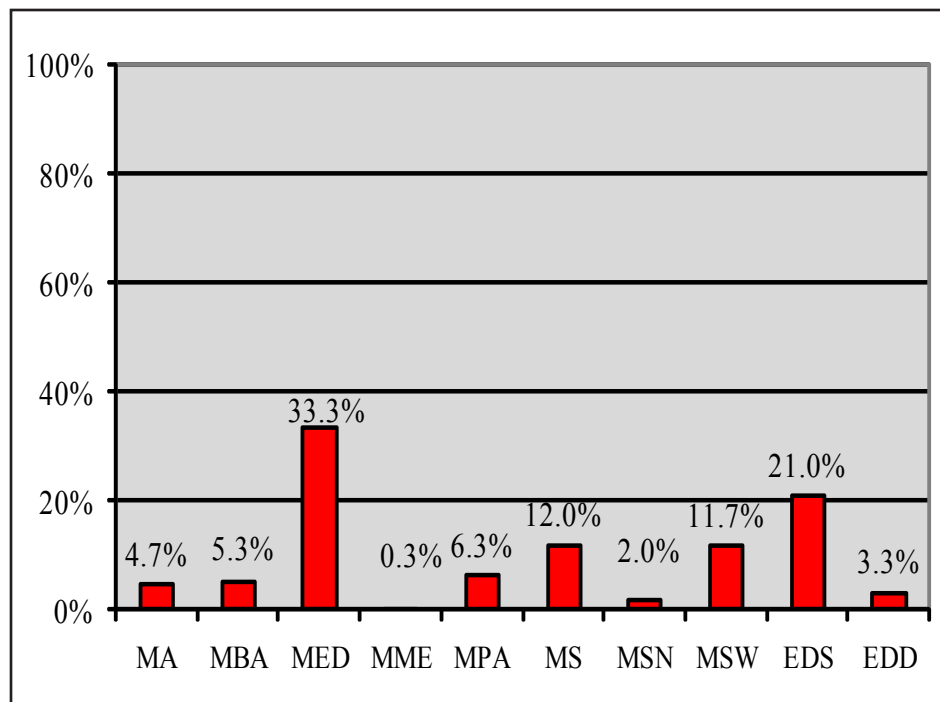
- 62 graduates were male and 244 were female.

Source: VSU Strategic Research & Analysis, 2007

EXHIBIT 4: Anticipated Degree

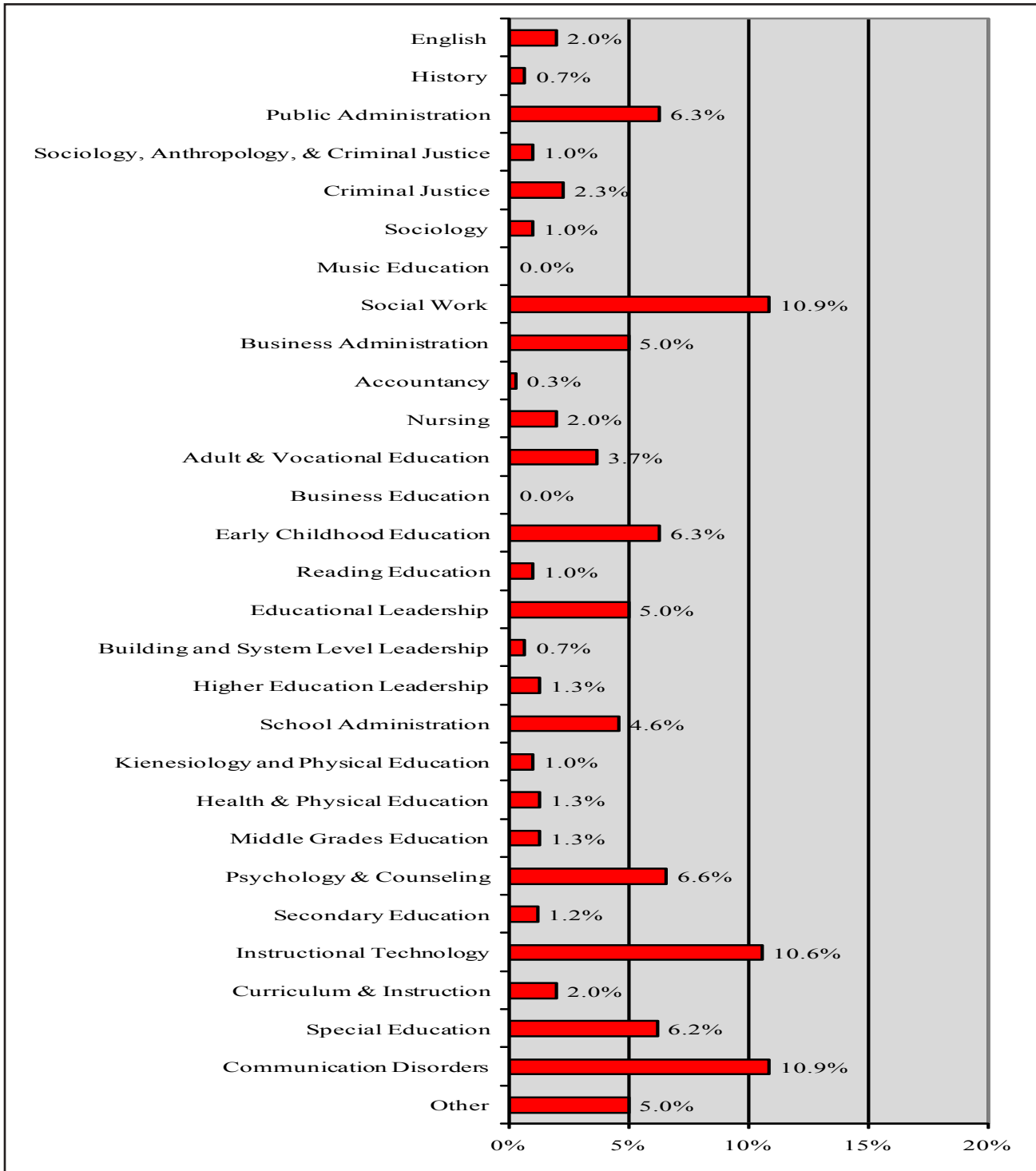
- The majority of graduate students, 100, anticipated receiving the Master of Education degree.

- Another 73 anticipated receiving the Education Specialist or Doctor of Education degrees.



Source: VSU Strategic Research & Analysis, 2007

EXHIBIT 5: Major Field of Graduate Study at VSU

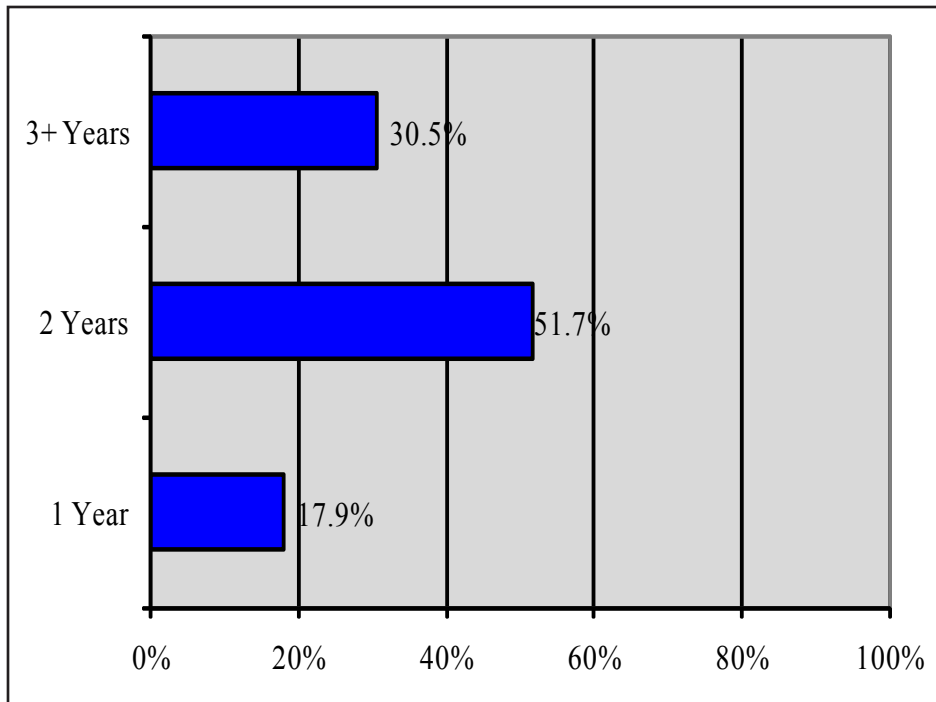


Source: VSU Strategic Research & Analysis, 2007

- Social Work and Communication Disorders had the largest number of graduates, 33 students.
- Instructional Technology had the second largest number of graduates, 19 students.



EXHIBIT 6: Length of Attendance at VSU

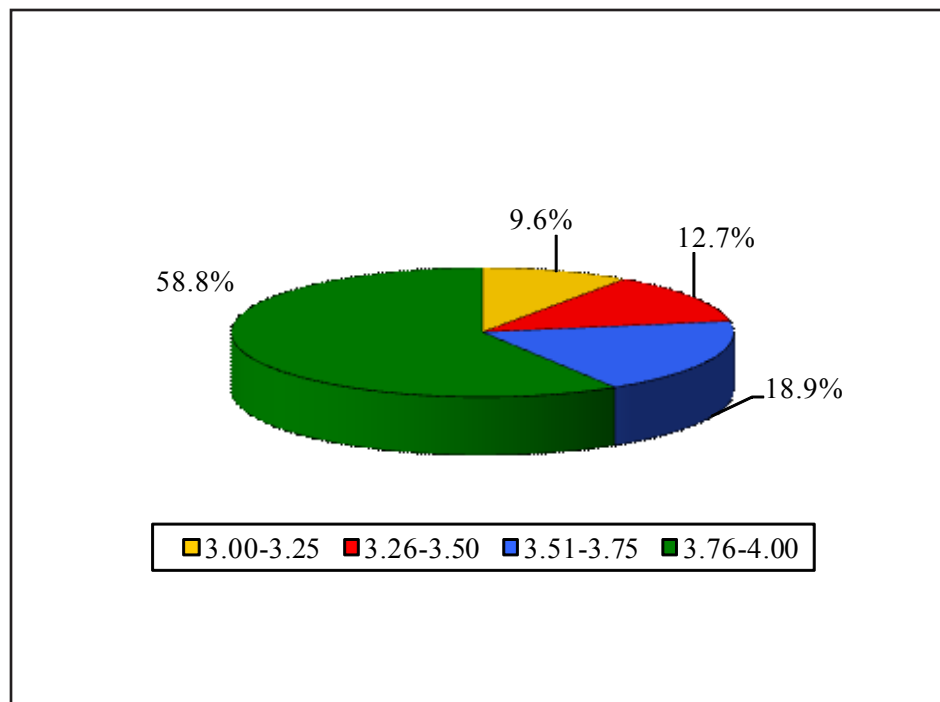


- 92 attended graduate school at VSU for three or more years.
- The majority of graduate students completed their degree within two years (156 students).
- 54 attended graduate school at VSU for only one year.

Source: VSU Strategic Research & Analysis, 2007

EXHIBIT 7: Overall Graduate GPA

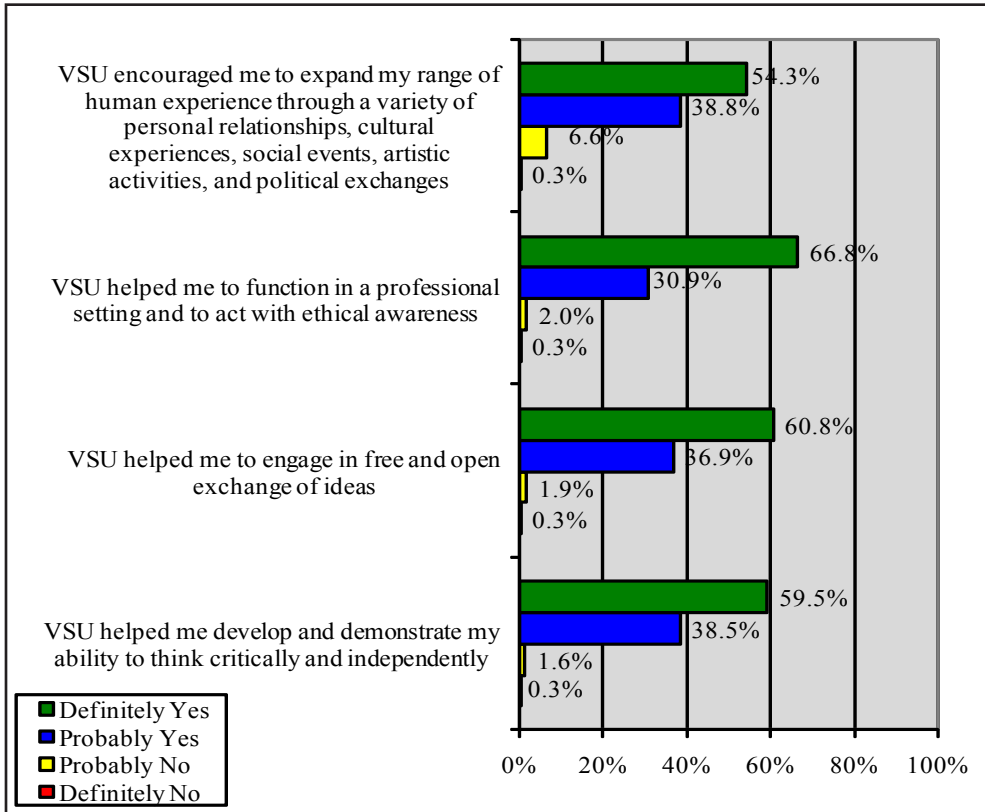
- 171 graduates earned a GPA of 3.76 - 4.00 in their graduate program.



Source: VSU Strategic Research & Analysis, 2007

Graduates' Ratings of the Atmosphere for Learning

EXHIBIT 8: VSU Overall



•The majority (205) of students said VSU definitely helped them to function in a professional setting.

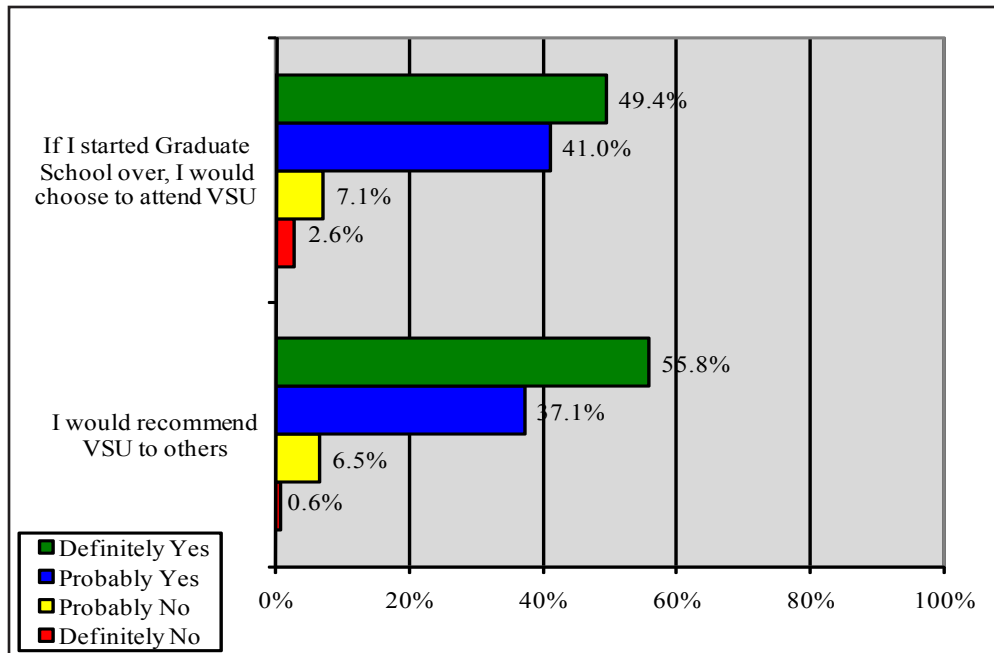
•188 students said that VSU definitely helped them engage in a free and open exchange of ideas.

Source: VSU Strategic Research & Analysis, 2007

EXHIBIT 9: Would recommend or choose to attend VSU again

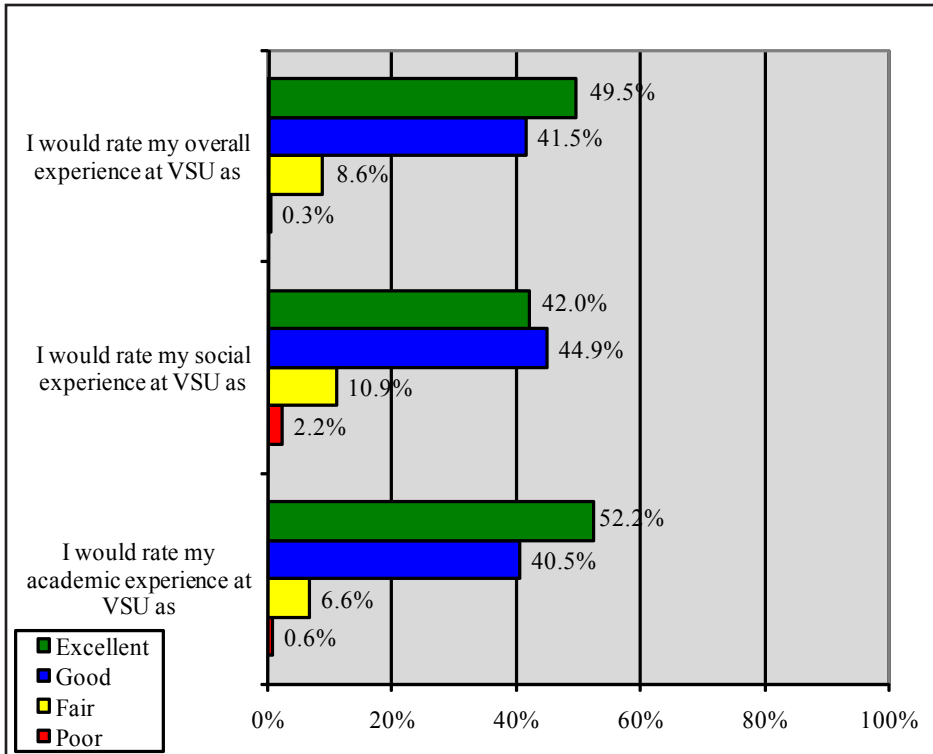
•153 graduates said that they would definitely choose VSU if they had to start Graduate School over.

•The majority (173) of students said that they would definitely recommend VSU to others.



Source: VSU Strategic Research & Analysis, 2007

EXHIBIT 10: VSU Experiences



•285 graduates rated their overall VSU experience as excellent or good.

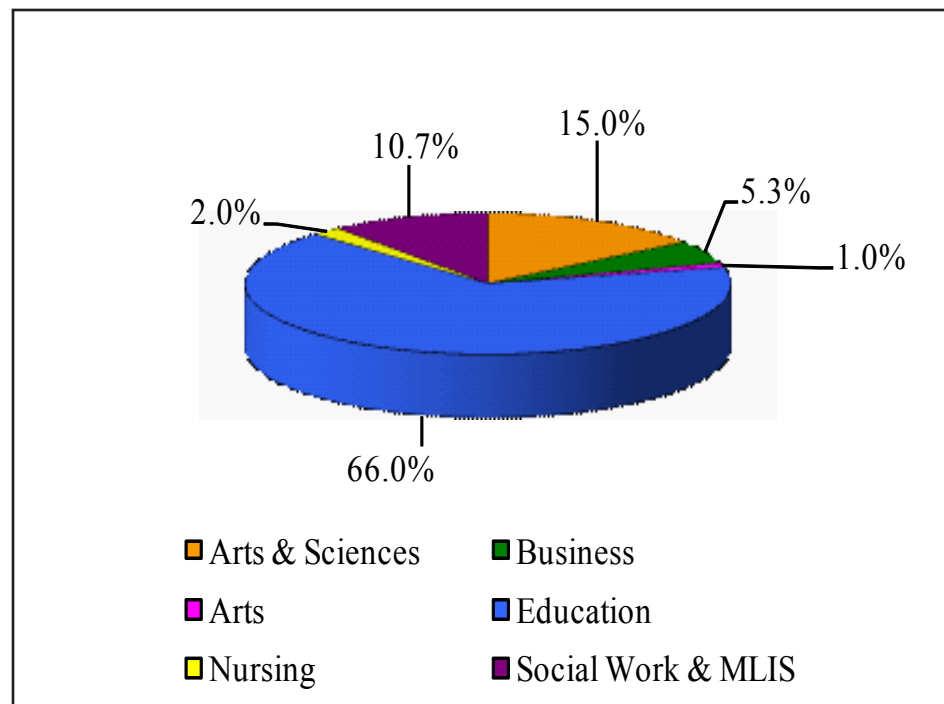
•271 graduates rated their VSU social experience as excellent or good.

•293 graduates rated their VSU academic experience as excellent or good.

Source: VSU Strategic Research & Analysis, 2007

EXHIBIT 11: Percentage of Respondents by College

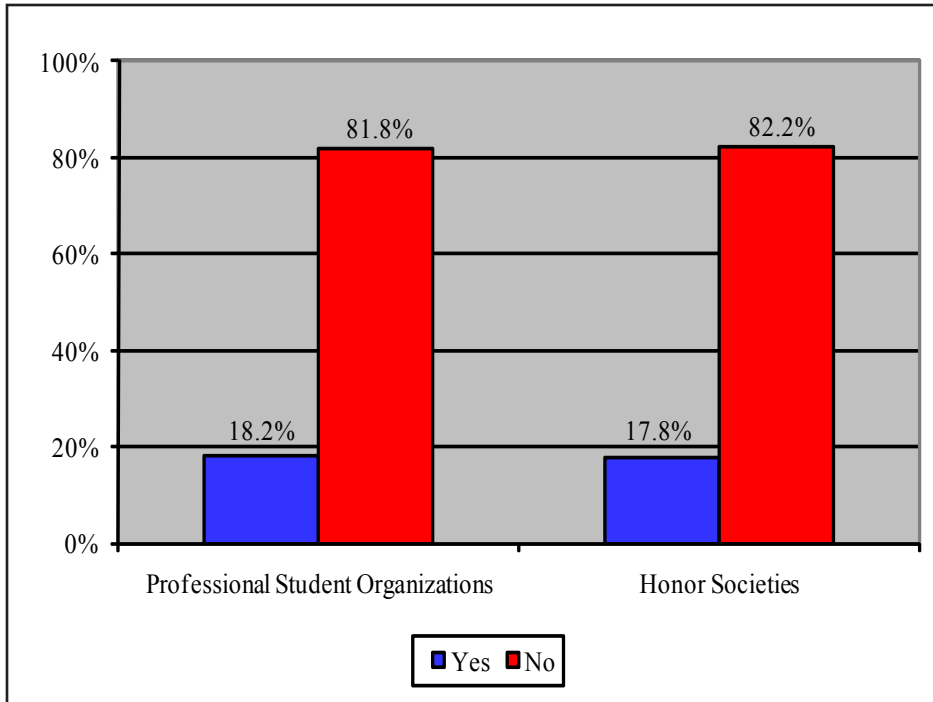
•The College of Education had the largest number of graduates (198 students).



Source: VSU Strategic Research & Analysis, 2007

Student Services and Facilities: Use and Quality Ratings

EXHIBIT 12: Use of Student Organizations



- 234 graduates answered that they did not use Professional Student Organizations.

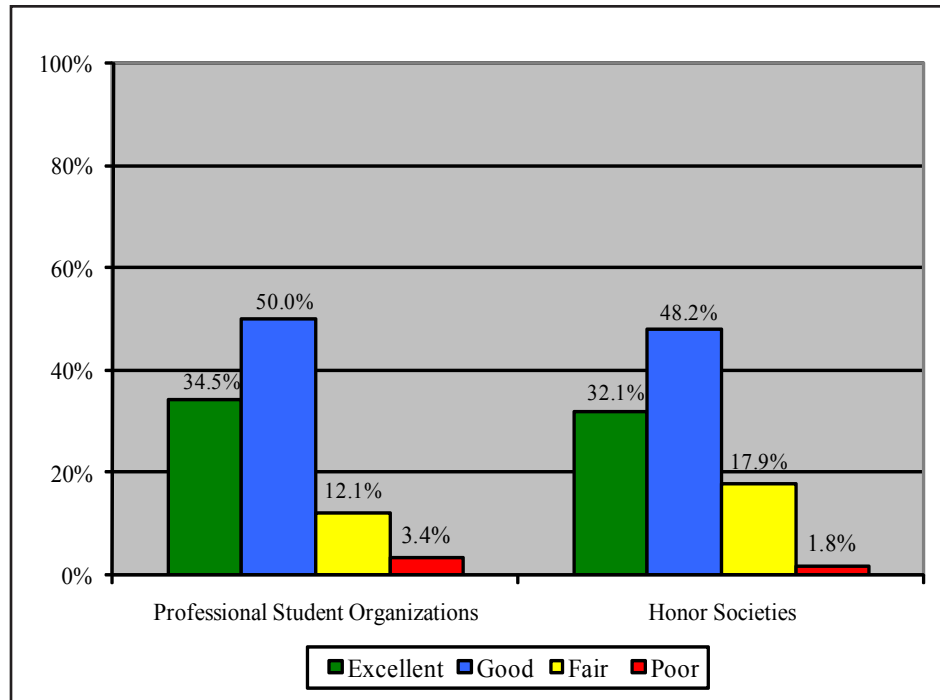
- 236 graduates answered that they did not participate in Honor Societies.

Source: VSU Strategic Research & Analysis, 2007

EXHIBIT 13: Quality of Student Organizations

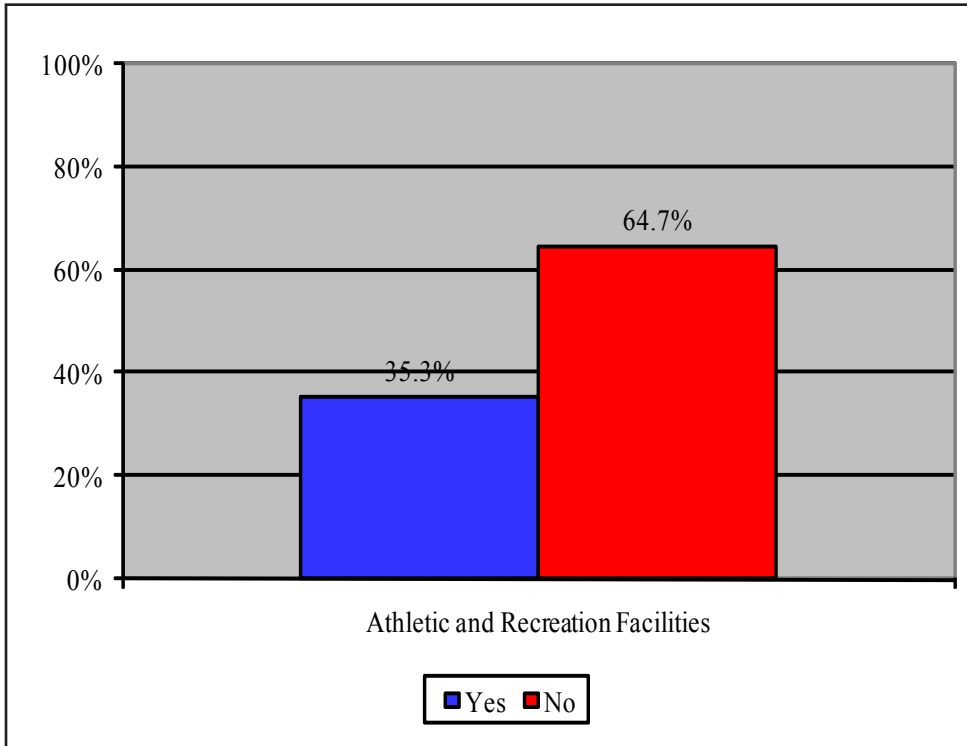
- The majority (49) of graduate students rated the quality of Professional Student Organizations as excellent or good.

- The majority (45) of graduates rated the quality of Honor Societies as excellent or good.



Source: VSU Strategic Research & Analysis, 2007

EXHIBIT 14: Use of Athletic Facilities

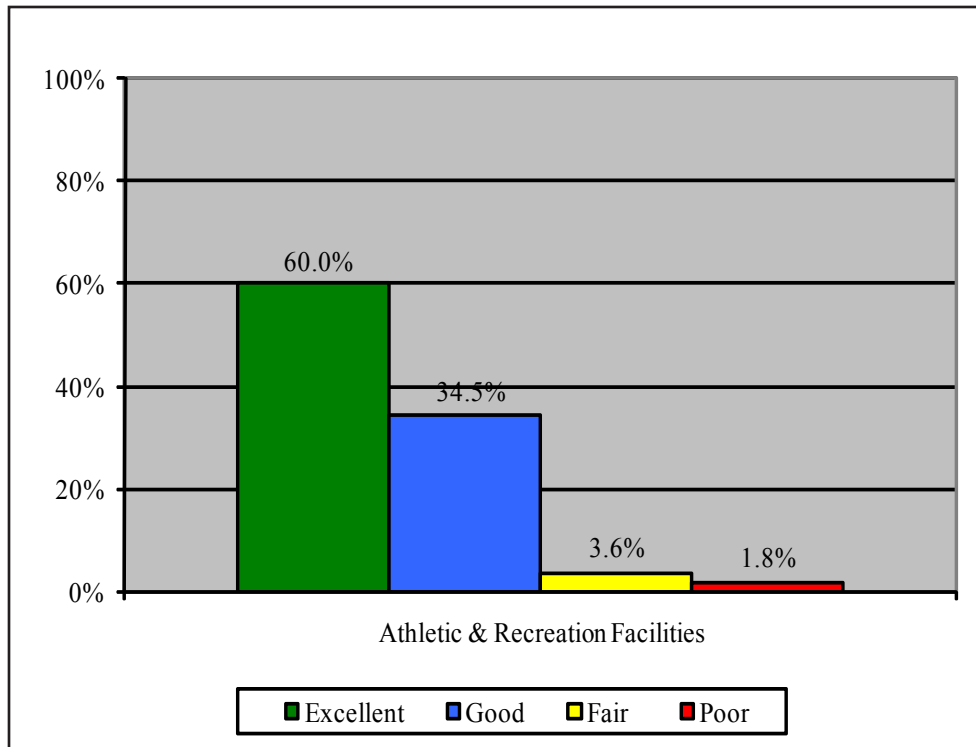


•103 out of 292 graduates answered that they did use VSU Athletic and Recreation Facilities.

Source: VSU Strategic Research & Analysis, 2007

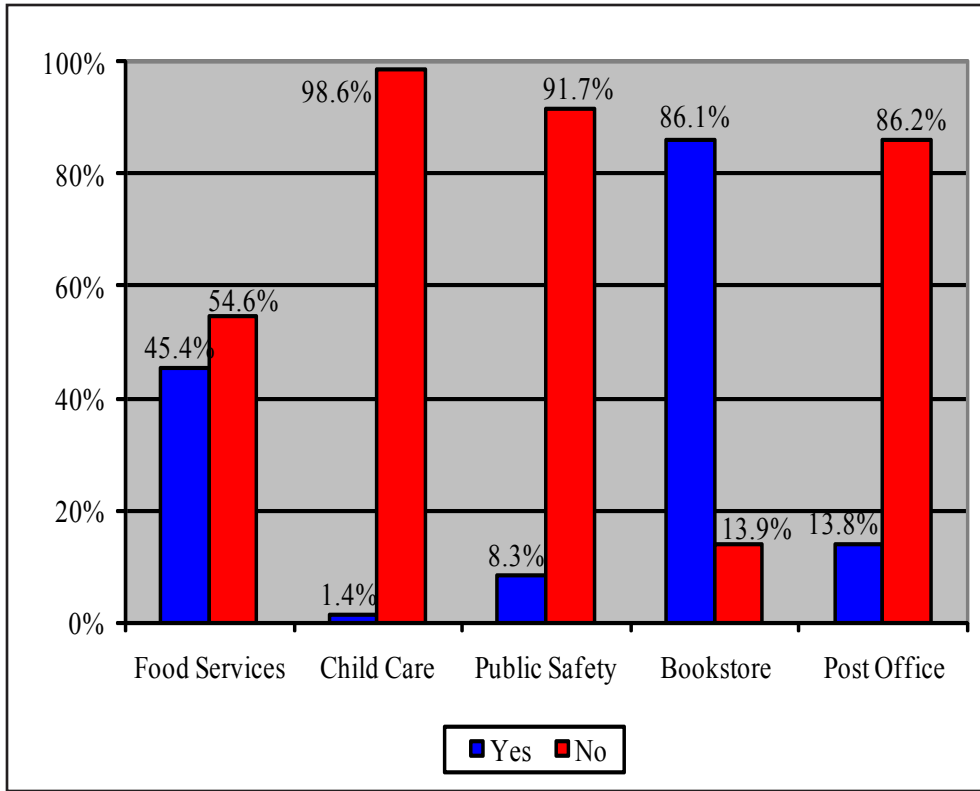
EXHIBIT 15: Quality of Athletic Facilities

•The majority (104) of graduates rated the quality of VSU Athletic and Recreation Facilities as excellent or good.



Source: VSU Strategic Research & Analysis, 2007

EXHIBIT 16: Use of On-Campus Services



- The majority (134) of graduates answered that they did use VSU Food Services.

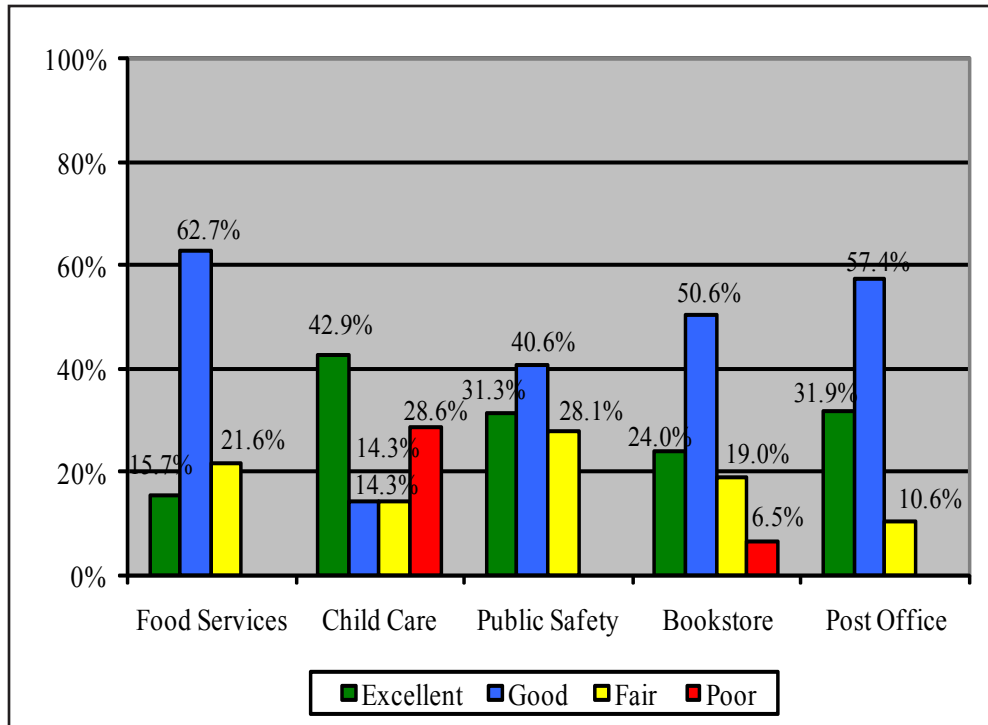
- The majority (261) of graduates answered that they did use the VSU Bookstore.

Source: VSU Strategic Research & Analysis, 2007

EXHIBIT 17: Quality of On-Campus Services

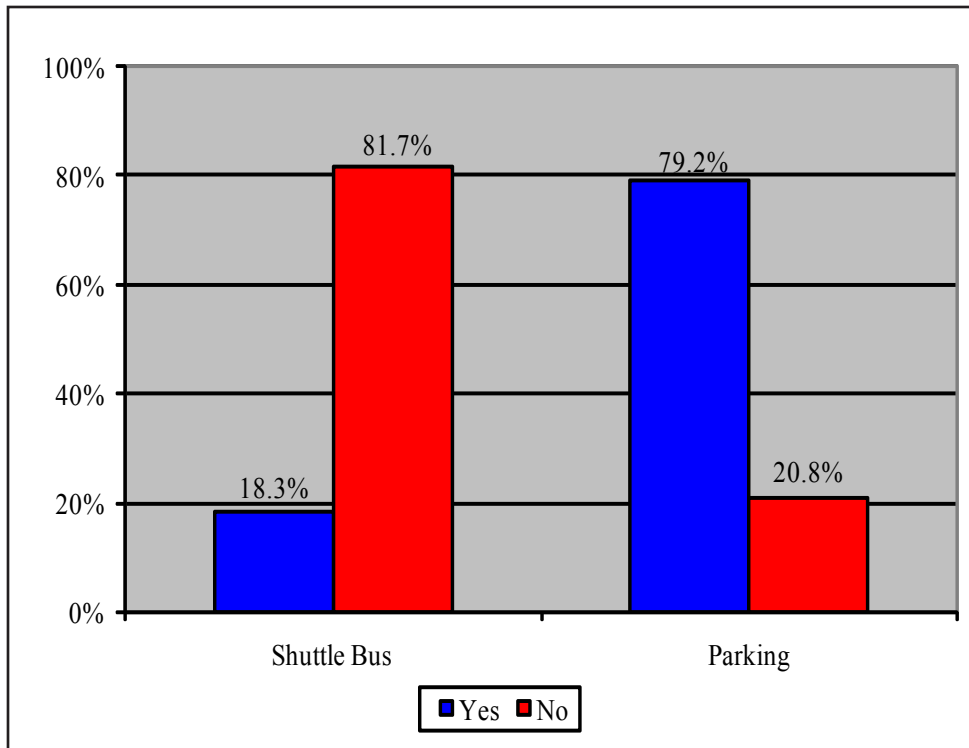
- The majority (105) of graduates rated the quality of VSU Food Services as excellent or good.

- The majority (196) of graduates rated the quality of the VSU Bookstore as excellent or good.



Source: VSU Strategic Research & Analysis, 2007

EXHIBIT 18: Use of Transportation Services



•237 graduates answered that they did not use the shuttle buses.

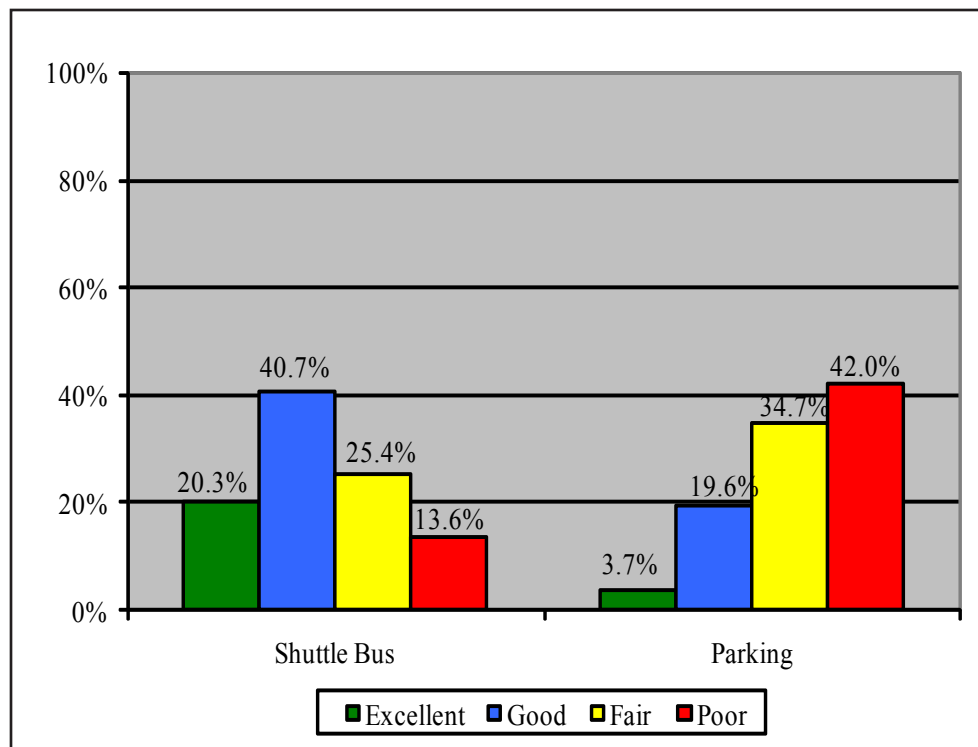
•240 graduates answered that they did use VSU Parking.

Source: VSU Strategic Research & Analysis, 2007

EXHIBIT 19: Quality of Transportation Services

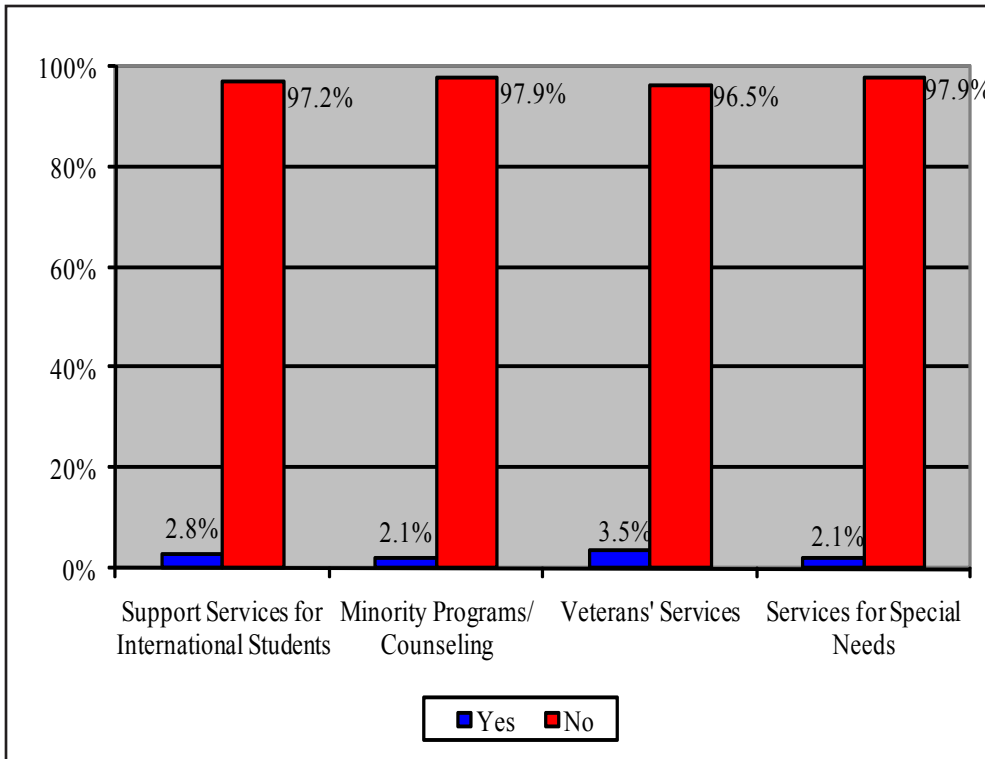
•The majority (61.1%) of graduates rated the quality of VSU shuttle buses as excellent or good.

•The majority (76.7%) of graduates rated the quality of VSU Parking as fair or poor.



Source: VSU Strategic Research & Analysis, 2007

EXHIBIT 20: Use of Specialized Student Services



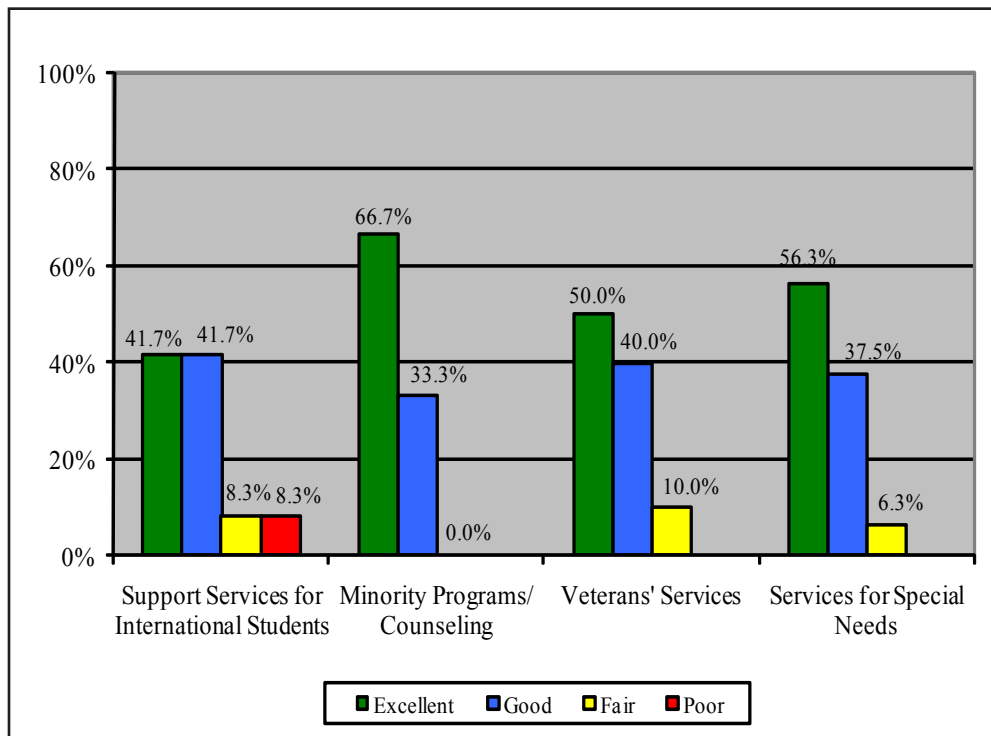
•The majority of respondents did not use the selected specialized student services.

Source: VSU Strategic Research & Analysis, 2007

EXHIBIT 21: Quality of Specialized Student Services

•The majority (66.7%) of graduates rated the quality of Minority Programs/ Counseling as excellent or good.

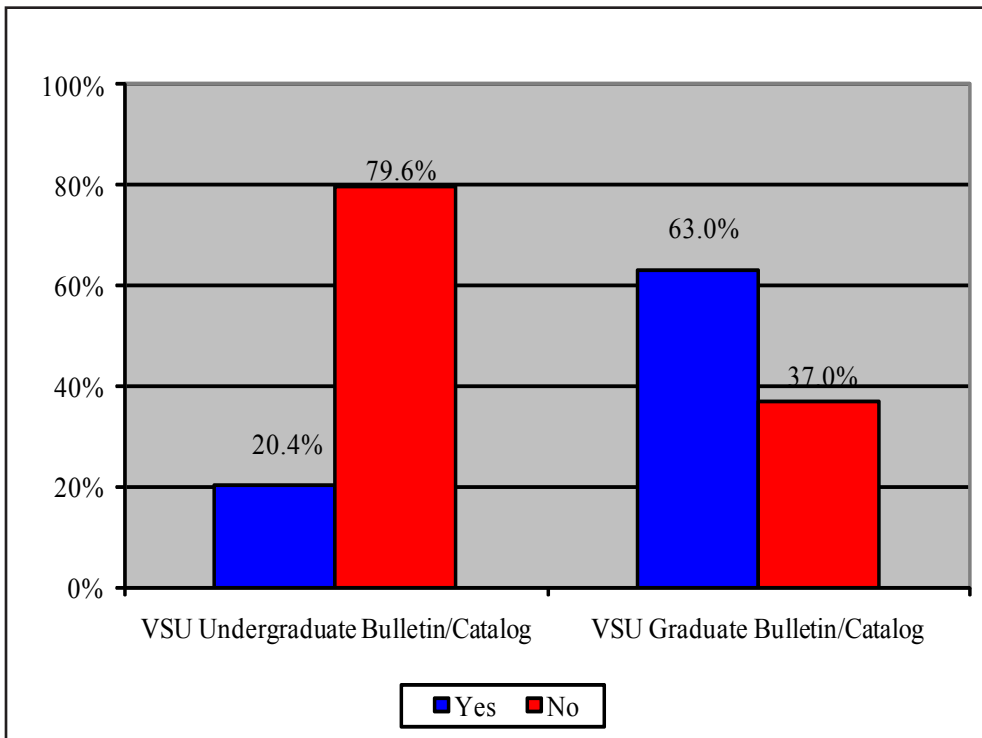
•The majority (93.8%) of graduates rated the quality of Services for Special Needs as excellent or good.



Source: VSU Strategic Research & Analysis, 2007



EXHIBIT 22: Use of University Information Services



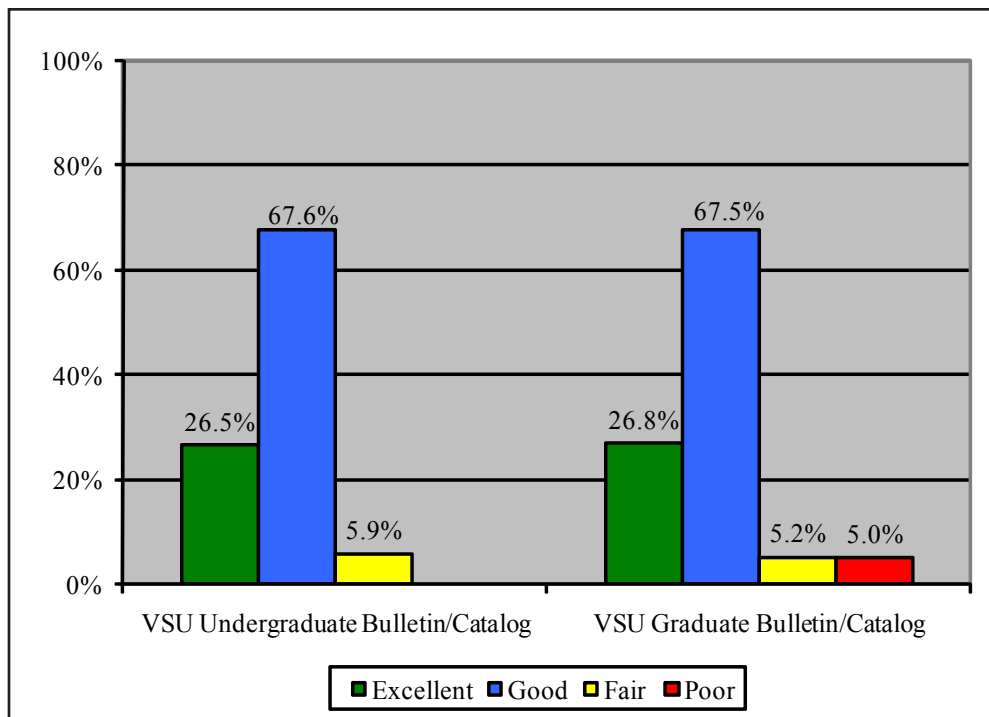
- The majority (63.0%) of graduate students answered that they used the VSU Graduate Bulletin/Catalog.

Source: VSU Strategic Research & Analysis, 2007

EXHIBIT 23: Quality of University Information Services

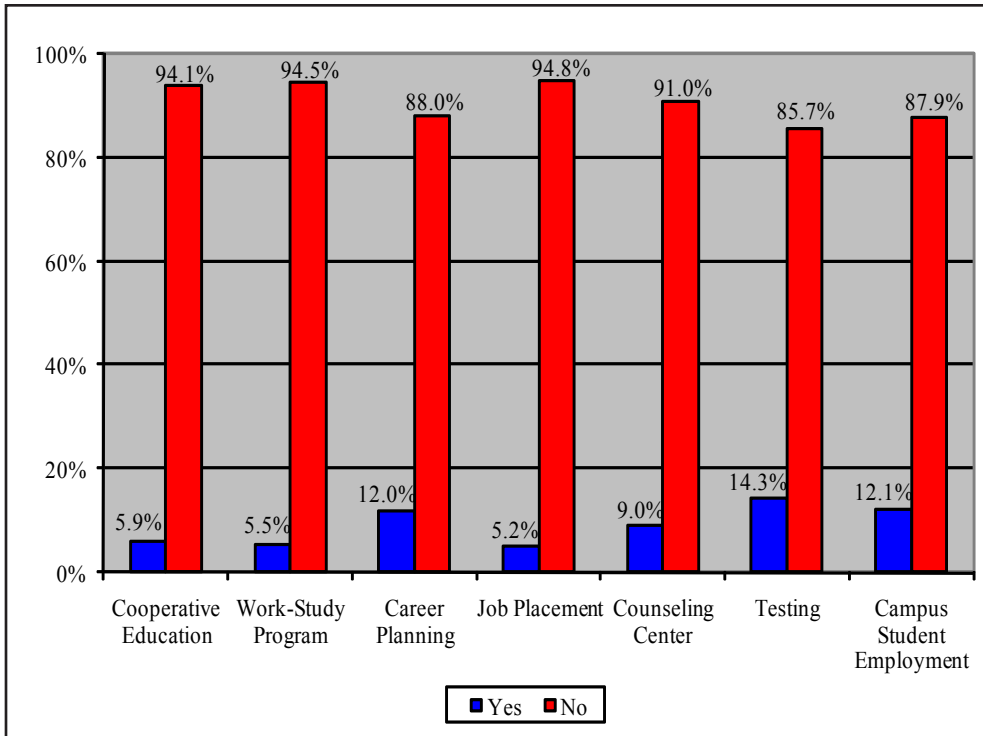
- The majority (64) of graduates rated the quality of the VSU Undergraduate Bulletin/Catalog as excellent or good.

- The majority (184) of graduates rated the quality of VSU Graduate Bulletin/Catalog as excellent or good.



Source: VSU Strategic Research & Analysis, 2007

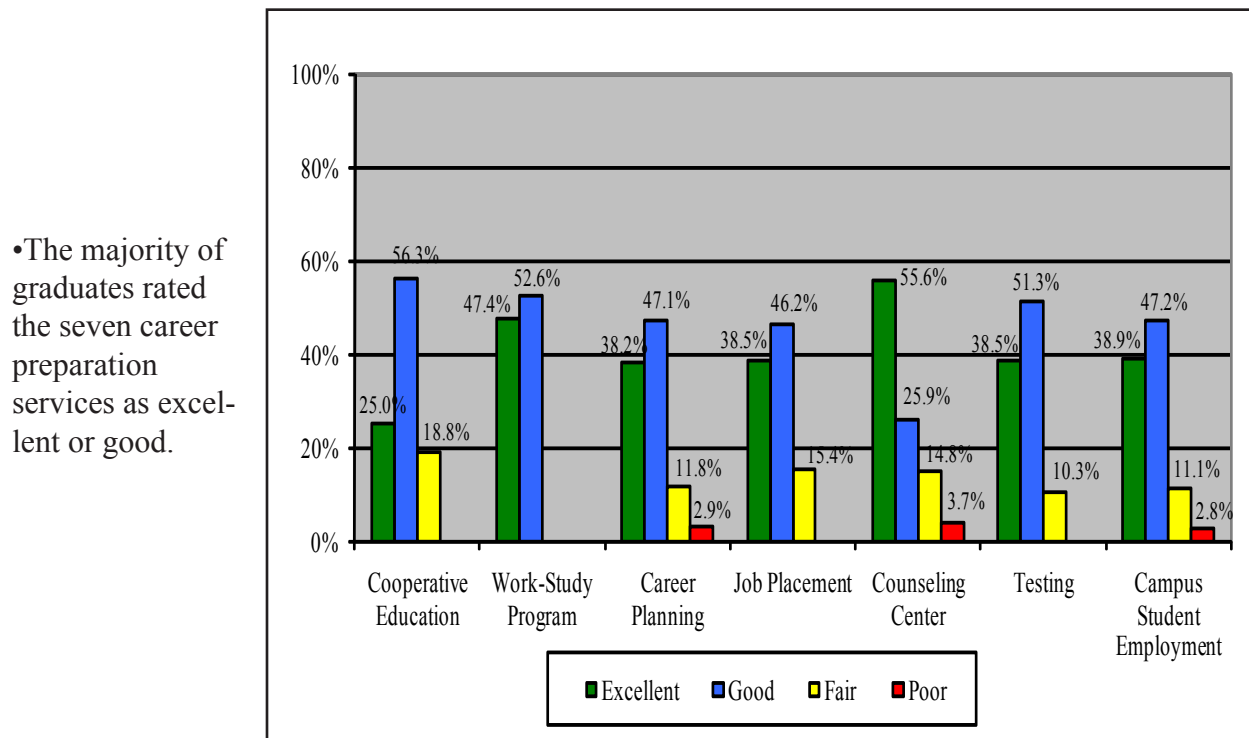
EXHIBIT 24: Use of Career Preparation Services



•The majority of students indicated that they did not use any of the seven career preparation services.

Source: VSU Strategic Research & Analysis, 2007

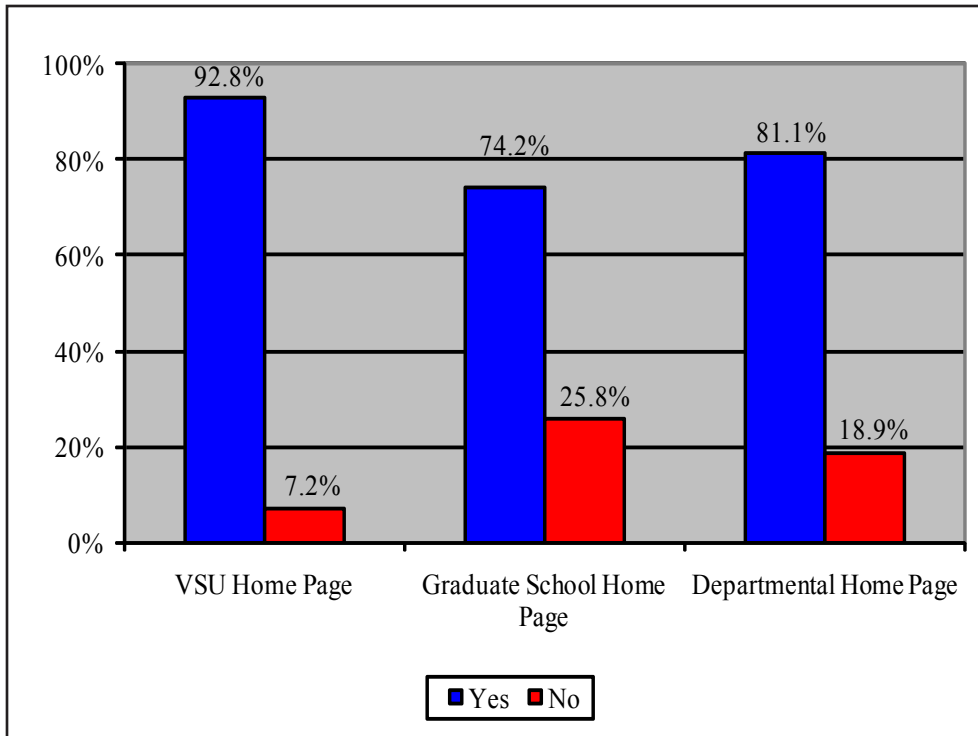
EXHIBIT 25: Quality of Career Preparation Services



•The majority of graduates rated the seven career preparation services as excellent or good.

Source: VSU Strategic Research & Analysis, 2007

EXHIBIT 26: Use of Online Information Services



- 283 graduates answered that they did use VSU's home page.

- The majority (221) of graduates answered that they did use the Graduate School home page.

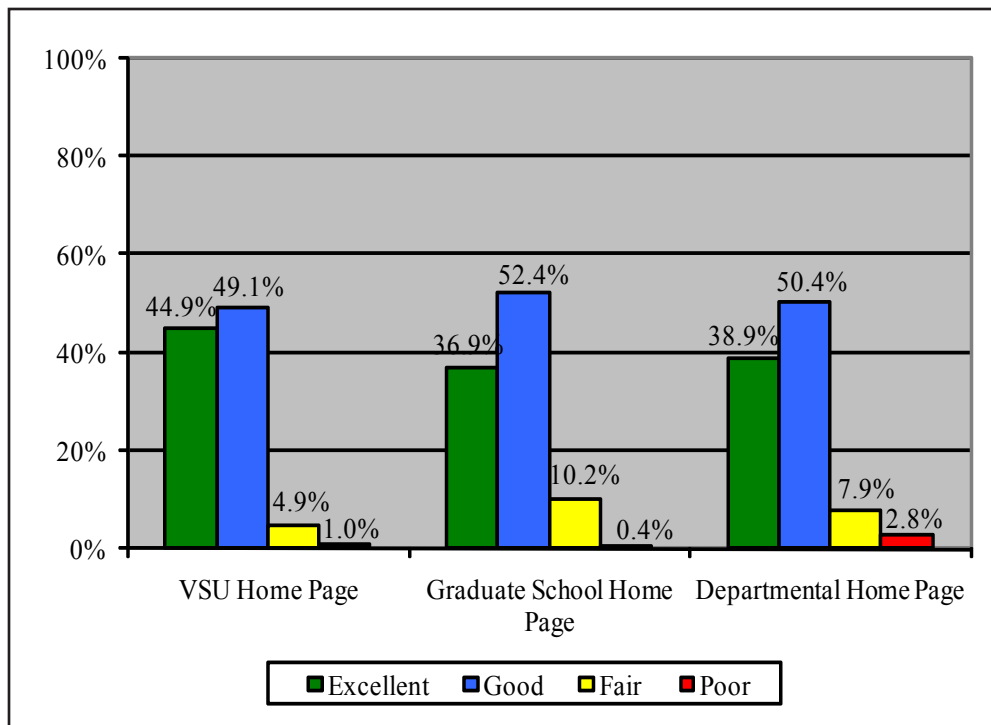
- 244 graduate that they did use their Departmental Home Page.

Source: VSU Strategic Research & Analysis, 2007

EXHIBIT 27: Quality of Online Information Services

The following is the number of graduates that rated each home page as excellent or good:

- VSU Home Page: 270
- Graduate School Home Page: 201
- Departmental Home Page: 225



Source: VSU Strategic Research & Analysis, 2007

EXHIBIT 28: Graduates' Ratings of Academic Program Experiences

|   | n   | Mean | Std. Deviation | Quality of Experience |      |      |      |
|---|-----|------|----------------|-----------------------|------|------|------|
|   |     |      |                | Excellent             | Good | Fair | Poor |
| <b>VSU Personnel Support</b>                        |     |      |                |                       |      |      |      |
| 1. Availability of academic advisor                 | 315 | 3.53 | 0.63           | 59%                   | 36%  | 4%   | 1%   |
| 2. Helpfulness of academic advisor                  | 316 | 3.52 | 0.65           | 60%                   | 33%  | 6%   | 1%   |
| 3. Helpfulness of departmental office staff         | 305 | 3.53 | 0.61           | 59%                   | 36%  | 5%   | 0%   |
| 4. Availability of committee chair                  | 134 | 3.46 | 0.70           | 57%                   | 33%  | 10%  | 1%   |
| 5. Helpfulness of committee chair                   | 132 | 3.48 | 0.69           | 58%                   | 33%  | 7%   | 2%   |
| 6. Helpfulness of thesis committee                  | 99  | 3.46 | 0.72           | 58%                   | 33%  | 7%   | 2%   |
| 7. Overall quality of faculty                       | 311 | 3.51 | 0.58           | 55%                   | 41%  | 4%   | 0%   |
| 8. Attitude of faculty toward students              | 314 | 3.50 | 0.61           | 55%                   | 39%  | 5%   | 0%   |
| 9. Opportunities for interaction with faculty       | 314 | 3.45 | 0.65           | 54%                   | 39%  | 7%   | 1%   |
| <b>VSU Instructional Support</b>                    |     |      |                |                       |      |      |      |
| 10. Courses as preparation for liberal education    | 225 | 3.33 | 0.66           | 42%                   | 50%  | 7%   | 1%   |
| 11. Courses as preparation for initial employment   | 241 | 3.27 | 0.67           | 38%                   | 51%  | 10%  | 1%   |
| 12. Courses as preparation for career advancement   | 274 | 3.36 | 0.63           | 44%                   | 49%  | 7%   | 0%   |
| 13. Ease of getting into required courses           | 302 | 3.54 | 0.64           | 61%                   | 33%  | 5%   | 1%   |
| 14. Ease of getting into elective courses           | 275 | 3.48 | 0.66           | 56%                   | 36%  | 7%   | 1%   |
| 15. Organization of the curriculum for your major   | 303 | 3.31 | 0.79           | 48%                   | 40%  | 8%   | 4%   |
| 16. Quality of instruction                          | 308 | 3.42 | 0.62           | 49%                   | 45%  | 6%   | 0%   |
| 17. Fairness of grading                             | 305 | 3.43 | 0.65           | 51%                   | 41%  | 7%   | 1%   |
| 18. Practicum or internship experiences             | 199 | 3.41 | 0.68           | 51%                   | 40%  | 8%   | 1%   |
| 19. Study abroad experiences                        | 62  | 3.42 | 0.67           | 52%                   | 39%  | 10%  | 0%   |
| 20. Appearance of printed information about program | 269 | 3.31 | 0.68           | 42%                   | 48%  | 9%   | 1%   |
| 21. Usefulness of printed information about program | 266 | 3.31 | 0.68           | 43%                   | 47%  | 10%  | 1%   |
| 22. Availability of research support                | 240 | 3.24 | 0.74           | 40%                   | 45%  | 13%  | 2%   |
| 23. Usefulness of research support                  | 240 | 3.21 | 0.75           | 39%                   | 45%  | 15%  | 2%   |
| <b>VSU Facilities</b>                               |     |      |                |                       |      |      |      |
| 24. Library collection/resources                    | 274 | 3.30 | 0.65           | 39%                   | 54%  | 6%   | 2%   |
| 25. Library facilities                              | 267 | 3.36 | 0.62           | 43%                   | 52%  | 5%   | 1%   |
| 26. Computer lab facilities                         | 250 | 3.34 | 0.68           | 44%                   | 46%  | 8%   | 1%   |
| 27. Computer lab availability                       | 247 | 3.21 | 0.79           | 41%                   | 44%  | 13%  | 3%   |
| 28. Classroom facilities                            | 271 | 3.21 | 0.69           | 35%                   | 52%  | 12%  | 1%   |
| 29. Laboratory facilities (not computer)            | 102 | 3.21 | 0.69           | 35%                   | 51%  | 13%  | 1%   |

Note: Percentages may not total to 100% due to rounding.

Source: VSU Strategic Research & Analysis, 2007

EXHIBIT 29: Graduates' Ratings of Academic Program by College - Arts and Sciences

|   | n  | Mean | Std. Deviation | Quality of Experience |      |      |      |
|---|----|------|----------------|-----------------------|------|------|------|
|   |    |      |                | Excellent             | Good | Fair | Poor |
| <b>VSU Personnel Support</b>                        |    |      |                |                       |      |      |      |
| 1. Availability of academic advisor                 | 44 | 3.64 | 0.69           | 73%                   | 21%  | 5%   | 2%   |
| 2. Helpfulness of academic advisor                  | 44 | 3.68 | 0.64           | 75%                   | 21%  | 2%   | 2%   |
| 3. Helpfulness of departmental office staff         | 44 | 3.70 | 0.51           | 73%                   | 25%  | 2%   | 0%   |
| 4. Availability of committee chair                  | 12 | 3.58 | 0.67           | 67%                   | 25%  | 8%   | 0%   |
| 5. Helpfulness of committee chair                   | 12 | 3.75 | 0.45           | 75%                   | 25%  | 0%   | 0%   |
| 6. Helpfulness of thesis committee                  | 10 | 3.80 | 0.42           | 80%                   | 20%  | 0%   | 0%   |
| 7. Overall quality of faculty                       | 42 | 3.74 | 0.50           | 76%                   | 21%  | 2%   | 0%   |
| 8. Attitude of faculty toward students              | 44 | 3.68 | 0.56           | 73%                   | 23%  | 5%   | 0%   |
| 9. Opportunities for interaction with faculty       | 42 | 3.62 | 0.58           | 67%                   | 29%  | 5%   | 0%   |
| <b>VSU Instructional Support</b>                    |    |      |                |                       |      |      |      |
| 10. Courses as preparation for liberal education    | 36 | 3.56 | 0.65           | 61%                   | 36%  | 0%   | 3%   |
| 11. Courses as preparation for initial employment   | 36 | 3.44 | 0.65           | 53%                   | 40%  | 8%   | 0%   |
| 12. Courses as preparation for career advancement   | 39 | 3.44 | 0.64           | 51%                   | 41%  | 8%   | 0%   |
| 13. Ease of getting into required courses           | 43 | 3.72 | 0.50           | 74%                   | 23%  | 2%   | 0%   |
| 14. Ease of getting into elective courses           | 41 | 3.63 | 0.66           | 71%                   | 24%  | 2%   | 2%   |
| 15. Organization of the curriculum for your major   | 43 | 3.37 | 0.93           | 61%                   | 23%  | 9%   | 7%   |
| 16. Quality of instruction                          | 44 | 3.61 | 0.54           | 64%                   | 63%  | 2%   | 0%   |
| 17. Fairness of grading                             | 44 | 3.52 | 0.76           | 64%                   | 30%  | 2%   | 5%   |
| 18. Practicum or internship experiences             | 24 | 3.54 | 0.78           | 67%                   | 25%  | 4%   | 4%   |
| 19. Study abroad experiences                        | 5  | 3.60 | 0.55           | 60%                   | 40%  | 0%   | 0%   |
| 20. Appearance of printed information about program | 39 | 3.46 | 0.82           | 64%                   | 21%  | 13%  | 3%   |
| 21. Usefulness of printed information about program | 39 | 3.49 | 0.76           | 62%                   | 28%  | 8%   | 3%   |
| 22. Availability of research support                | 31 | 3.32 | 0.95           | 58%                   | 23%  | 13%  | 7%   |
| 23. Usefulness of research support                  | 31 | 3.32 | 0.87           | 55%                   | 26%  | 16%  | 3%   |
| <b>VSU Facilities</b>                               |    |      |                |                       |      |      |      |
| 24. Library collection/resources                    | 41 | 3.27 | 0.87           | 46%                   | 42%  | 5%   | 7%   |
| 25. Library facilities                              | 40 | 3.38 | 0.77           | 50%                   | 43%  | 3%   | 5%   |
| 26. Computer lab facilities                         | 32 | 3.50 | 0.62           | 56%                   | 38%  | 6%   | 0%   |
| 27. Computer lab availability                       | 32 | 3.34 | 0.87           | 53%                   | 34%  | 6%   | 6%   |
| 28. Classroom facilities                            | 38 | 3.16 | 0.72           | 32%                   | 55%  | 11%  | 3%   |
| 29. Laboratory facilities (not computer)            | 18 | 3.11 | 0.76           | 33%                   | 44%  | 22%  | 0%   |

Note: Percentages may not total to 100% due to rounding.

Source: VSU Strategic Research & Analysis, 2007

EXHIBIT 30: Graduates' Ratings of Academic Program by College - Business Administration

|   | n  | Mean | Std. Deviation | Quality of Experience |      |      |      |
|---|----|------|----------------|-----------------------|------|------|------|
|   |    |      |                | Excellent             | Good | Fair | Poor |
| <b>VSU Personnel Support</b>                        |    |      |                |                       |      |      |      |
| 1. Availability of academic advisor                 | 16 | 3.38 | 0.81           | 50%                   | 44%  | 0%   | 6%   |
| 2. Helpfulness of academic advisor                  | 16 | 3.38 | 0.62           | 44%                   | 50%  | 6%   | 0%   |
| 3. Helpfulness of departmental office staff         | 14 | 3.21 | 0.58           | 29%                   | 64%  | 7%   | 0%   |
| 4. Availability of committee chair                  | 4  | 3.25 | 0.96           | 50%                   | 25%  | 25%  | 0%   |
| 5. Helpfulness of committee chair                   | 4  | 3.25 | 0.96           | 50%                   | 25%  | 25%  | 0%   |
| 6. Helpfulness of thesis committee                  | 2  | 3.50 | 0.71           | 50%                   | 50%  | 0%   | 0%   |
| 7. Overall quality of faculty                       | 16 | 3.31 | 0.48           | 31%                   | 69%  | 0%   | 0%   |
| 8. Attitude of faculty toward students              | 16 | 3.25 | 0.78           | 38%                   | 56%  | 0%   | 6%   |
| 9. Opportunities for interaction with faculty       | 16 | 3.06 | 0.77           | 31%                   | 44%  | 25%  | 0%   |
| <b>VSU Instructional Support</b>                    |    |      |                |                       |      |      |      |
| 10. Courses as preparation for liberal education    | 12 | 2.67 | 0.78           | 8%                    | 58%  | 25%  | 8%   |
| 11. Courses as preparation for initial employment   | 16 | 2.56 | 0.63           | 0%                    | 63%  | 31%  | 6%   |
| 12. Courses as preparation for career advancement   | 16 | 2.75 | 0.78           | 13%                   | 56%  | 25%  | 6%   |
| 13. Ease of getting into required courses           | 16 | 3.56 | 0.51           | 56%                   | 44%  | 0%   | 0%   |
| 14. Ease of getting into elective courses           | 12 | 3.42 | 0.67           | 50%                   | 42%  | 8%   | 0%   |
| 15. Organization of the curriculum for your major   | 16 | 3.00 | 0.37           | 6%                    | 88%  | 6%   | 0%   |
| 16. Quality of instruction                          | 16 | 3.00 | 0.63           | 19%                   | 63%  | 19%  | 0%   |
| 17. Fairness of grading                             | 16 | 3.06 | 0.68           | 25%                   | 56%  | 19%  | 0%   |
| 18. Practicum or internship experiences             | 4  | 2.75 | 0.50           | 0%                    | 75%  | 25%  | 0%   |
| 19. Study abroad experiences                        | 4  | 3.00 | 0.82           | 25%                   | 50%  | 25%  | 0%   |
| 20. Appearance of printed information about program | 11 | 2.82 | 0.41           | 0%                    | 82%  | 18%  | 0%   |
| 21. Usefulness of printed information about program | 11 | 2.91 | 0.54           | 9%                    | 73%  | 18%  | 0%   |
| 22. Availability of research support                | 12 | 2.83 | 0.58           | 8%                    | 67%  | 25%  | 0%   |
| 23. Usefulness of research support                  | 12 | 2.67 | 0.49           | 0%                    | 67%  | 33%  | 0%   |
| <b>VSU Facilities</b>                               |    |      |                |                       |      |      |      |
| 24. Library collection/resources                    | 12 | 2.92 | 0.52           | 8%                    | 75%  | 17%  | 0%   |
| 25. Library facilities                              | 12 | 3.08 | 0.52           | 17%                   | 75%  | 8%   | 0%   |
| 26. Computer lab facilities                         | 14 | 3.14 | 0.86           | 36%                   | 50%  | 7%   | 7%   |
| 27. Computer lab availability                       | 14 | 3.00 | 0.78           | 21%                   | 64%  | 7%   | 7%   |
| 28. Classroom facilities                            | 14 | 3.00 | 0.56           | 14%                   | 71%  | 14%  | 0%   |
| 29. Laboratory facilities (not computer)            | 7  | 2.86 | 0.38           | 0%                    | 86%  | 14%  | 0%   |

Note: Percentages may not total to 100% due to rounding.

Source: VSU Strategic Research & Analysis, 2007

EXHIBIT 31: Graduates' Ratings of Academic Program by College - Arts

|   | n | Mean | Std. Deviation | Quality of Experience |      |      |      |
|---|---|------|----------------|-----------------------|------|------|------|
|   |   |      |                | Excellent             | Good | Fair | Poor |
| <b>VSU Personnel Support</b>                        |   |      |                |                       |      |      |      |
| 1. Availability of academic advisor                 | 3 | 3.00 | 0.00           | 0%                    | 100% | 0%   | 0%   |
| 2. Helpfulness of academic advisor                  | 3 | 2.67 | 0.58           | 0%                    | 67%  | 33%  | 0%   |
| 3. Helpfulness of departmental office staff         | 3 | 2.67 | 0.58           | 0%                    | 67%  | 33%  | 0%   |
| 4. Availability of committee chair                  | 1 | 3.00 | -              | 0%                    | 100% | 0%   | 0%   |
| 5. Helpfulness of committee chair                   | 1 | 3.00 | -              | 0%                    | 100% | 0%   | 0%   |
| 6. Helpfulness of thesis committee                  | 0 | -    | -              | -                     | -    | -    | -    |
| 7. Overall quality of faculty                       | 3 | 3.00 | 1.00           | 33%                   | 33%  | 33%  | 0%   |
| 8. Attitude of faculty toward students              | 3 | 3.00 | 0.00           | 0%                    | 100% | 0%   | 0%   |
| 9. Opportunities for interaction with faculty       | 3 | 3.00 | 1.00           | 33%                   | 33%  | 33%  | 0%   |
| <b>VSU Instructional Support</b>                    |   |      |                |                       |      |      |      |
| 10. Courses as preparation for liberal education    | 3 | 2.33 | 1.16           | 0%                    | 67%  | 0%   | 33%  |
| 11. Courses as preparation for initial employment   | 3 | 3.00 | 0.00           | 0%                    | 100% | 0%   | 0%   |
| 12. Courses as preparation for career advancement   | 3 | 2.33 | 0.58           | 0%                    | 33%  | 67%  | 0%   |
| 13. Ease of getting into required courses           | 3 | 2.67 | 1.53           | 33%                   | 33%  | 0%   | 33%  |
| 14. Ease of getting into elective courses           | 3 | 2.67 | 1.16           | 33%                   | 0%   | 67%  | 0%   |
| 15. Organization of the curriculum for your major   | 3 | 2.00 | 1.00           | 0%                    | 33%  | 33%  | 33%  |
| 16. Quality of instruction                          | 3 | 3.00 | 1.00           | 33%                   | 33%  | 33%  | 0%   |
| 17. Fairness of grading                             | 3 | 3.00 | 1.00           | 33%                   | 33%  | 33%  | 0%   |
| 18. Practicum or internship experiences             | 2 | 3.00 | 1.41           | 50%                   | 0%   | 50%  | 0%   |
| 19. Study abroad experiences                        | 1 | 4.00 | -              | 100%                  | 0%   | 0%   | 0%   |
| 20. Appearance of printed information about program | 2 | 3.00 | 1.41           | 50%                   | 0%   | 50%  | 0%   |
| 21. Usefulness of printed information about program | 2 | 3.00 | 1.41           | 50%                   | 0%   | 50%  | 0%   |
| 22. Availability of research support                | 2 | 2.50 | 0.71           | 0%                    | 50%  | 50%  | 0%   |
| 23. Usefulness of research support                  | 2 | 2.00 | 0.00           | 0%                    | 0%   | 100% | 0%   |
| <b>VSU Facilities</b>                               |   |      |                |                       |      |      |      |
| 24. Library collection/resources                    | 3 | 3.33 | 0.58           | 33%                   | 67%  | 0%   | 0%   |
| 25. Library facilities                              | 3 | 3.67 | 0.58           | 67%                   | 33%  | 0%   | 0%   |
| 26. Computer lab facilities                         | 3 | 3.00 | 1.00           | 33%                   | 33%  | 33%  | 0%   |
| 27. Computer lab availability                       | 3 | 3.33 | 0.58           | 33%                   | 67%  | 0%   | 0%   |
| 28. Classroom facilities                            | 3 | 2.00 | 0.00           | 0%                    | 0%   | 100% | 0%   |
| 29. Laboratory facilities (not computer)            | 1 | 1.00 | -              | 0%                    | 0%   | 0%   | 100% |

Note: Percentages may not total to 100% due to rounding.

Source: VSU Strategic Research & Analysis, 2007

EXHIBIT 32: Graduates' Ratings of Academic Program by College - Nursing

|   | n | Mean | Std. Deviation | Quality of Experience |      |      |      |
|---|---|------|----------------|-----------------------|------|------|------|
|   |   |      |                | Excellent             | Good | Fair | Poor |
| <b>VSU Personnel Support</b>                        |   |      |                |                       |      |      |      |
| 1. Availability of academic advisor                 | 6 | 3.83 | 0.41           | 83%                   | 17%  | 0%   | 0%   |
| 2. Helpfulness of academic advisor                  | 6 | 3.83 | 0.41           | 83%                   | 17%  | 0%   | 0%   |
| 3. Helpfulness of departmental office staff         | 6 | 2.83 | 1.17           | 33%                   | 33%  | 17%  | 17%  |
| 4. Availability of committee chair                  | 5 | 3.60 | 0.55           | 60%                   | 40%  | 0%   | 0%   |
| 5. Helpfulness of committee chair                   | 5 | 3.80 | 0.45           | 80%                   | 20%  | 0%   | 0%   |
| 6. Helpfulness of thesis committee                  | 5 | 3.60 | 0.89           | 80%                   | 0%   | 20%  | 0%   |
| 7. Overall quality of faculty                       | 6 | 3.50 | 0.84           | 67%                   | 17%  | 17%  | 0%   |
| 8. Attitude of faculty toward students              | 6 | 3.50 | 0.84           | 67%                   | 17%  | 17%  | 0%   |
| 9. Opportunities for interaction with faculty       | 6 | 3.50 | 0.84           | 67%                   | 17%  | 17%  | 0%   |
| <b>VSU Instructional Support</b>                    |   |      |                |                       |      |      |      |
| 10. Courses as preparation for liberal education    | 5 | 3.60 | 0.55           | 60%                   | 40%  | 0%   | 0%   |
| 11. Courses as preparation for initial employment   | 5 | 3.60 | 0.55           | 60%                   | 40%  | 0%   | 0%   |
| 12. Courses as preparation for career advancement   | 6 | 3.50 | 0.55           | 50%                   | 50%  | 0%   | 0%   |
| 13. Ease of getting into required courses           | 6 | 3.83 | 0.41           | 83%                   | 17%  | 0%   | 0%   |
| 14. Ease of getting into elective courses           | 6 | 3.83 | 0.41           | 83%                   | 17%  | 0%   | 0%   |
| 15. Organization of the curriculum for your major   | 5 | 3.40 | 1.34           | 80%                   | 0%   | 0%   | 20%  |
| 16. Quality of instruction                          | 6 | 3.50 | 0.84           | 67%                   | 17%  | 17%  | 0%   |
| 17. Fairness of grading                             | 6 | 3.17 | 0.98           | 50%                   | 17%  | 33%  | 0%   |
| 18. Practicum or internship experiences             | 3 | 3.00 | 1.00           | 33%                   | 33%  | 33%  | 0%   |
| 19. Study abroad experiences                        | 2 | 3.50 | 0.71           | 50%                   | 50%  | 0%   | 0%   |
| 20. Appearance of printed information about program | 6 | 3.00 | 0.89           | 33%                   | 33%  | 33%  | 0%   |
| 21. Usefulness of printed information about program | 6 | 3.00 | 0.89           | 33%                   | 33%  | 33%  | 0%   |
| 22. Availability of research support                | 6 | 3.33 | 0.82           | 50%                   | 33%  | 17%  | 0%   |
| 23. Usefulness of research support                  | 6 | 3.33 | 0.82           | 50%                   | 33%  | 17%  | 0%   |
| <b>VSU Facilities</b>                               |   |      |                |                       |      |      |      |
| 24. Library collection/resources                    | 6 | 3.67 | 0.52           | 67%                   | 33%  | 0%   | 0%   |
| 25. Library facilities                              | 6 | 3.67 | 0.52           | 67%                   | 33%  | 0%   | 0%   |
| 26. Computer lab facilities                         | 6 | 3.33 | 0.82           | 50%                   | 33%  | 17%  | 0%   |
| 27. Computer lab availability                       | 6 | 3.50 | 0.55           | 50%                   | 50%  | 0%   | 0%   |
| 28. Classroom facilities                            | 6 | 3.50 | 0.55           | 50%                   | 50%  | 0%   | 0%   |
| 29. Laboratory facilities (not computer)            | 2 | 3.50 | 0.71           | 50%                   | 50%  | 0%   | 0%   |

Note: Percentages may not total to 100% due to rounding.

Source: VSU Strategic Research & Analysis, 2007



EXHIBIT 33: Graduates' Ratings of Academic Program by College - Education

|   | n   | Mean | Std. Deviation | Quality of Experience |      |      |      |
|---|-----|------|----------------|-----------------------|------|------|------|
|   |     |      |                | Excellent             | Good | Fair | Poor |
| <b>VSU Personnel Support</b>                        |     |      |                |                       |      |      |      |
| 1. Availability of academic advisor                 | 194 | 3.51 | 0.63           | 57%                   | 37%  | 6%   | 1%   |
| 2. Helpfulness of academic advisor                  | 195 | 3.50 | 0.68           | 59%                   | 33%  | 7%   | 1%   |
| 3. Helpfulness of departmental office staff         | 187 | 3.55 | 0.60           | 60%                   | 35%  | 5%   | 0%   |
| 4. Availability of committee chair                  | 88  | 3.45 | 0.74           | 59%                   | 28%  | 11%  | 1%   |
| 5. Helpfulness of committee chair                   | 87  | 3.46 | 0.74           | 59%                   | 31%  | 8%   | 2%   |
| 6. Helpfulness of thesis committee                  | 68  | 3.44 | 0.76           | 57%                   | 32%  | 7%   | 3%   |
| 7. Overall quality of faculty                       | 192 | 3.49 | 0.58           | 53%                   | 43%  | 4%   | 0%   |
| 8. Attitude of faculty toward students              | 194 | 3.50 | 0.61           | 56%                   | 38%  | 6%   | 0%   |
| 9. Opportunities for interaction with faculty       | 195 | 3.45 | 0.64           | 53%                   | 40%  | 7%   | 1%   |
| <b>VSU Instructional Support</b>                    |     |      |                |                       |      |      |      |
| 10. Courses as preparation for liberal education    | 129 | 3.34 | 0.61           | 41%                   | 52%  | 7%   | 0%   |
| 11. Courses as preparation for initial employment   | 139 | 3.27 | 0.67           | 39%                   | 50%  | 10%  | 1%   |
| 12. Courses as preparation for career advancement   | 166 | 3.40 | 0.59           | 46%                   | 49%  | 5%   | 0%   |
| 13. Ease of getting into required courses           | 186 | 3.48 | 0.68           | 58%                   | 34%  | 7%   | 1%   |
| 14. Ease of getting into elective courses           | 166 | 3.42 | 0.67           | 52%                   | 39%  | 8%   | 1%   |
| 15. Organization of the curriculum for your major   | 188 | 3.31 | 0.79           | 47%                   | 40%  | 9%   | 4%   |
| 16. Quality of instruction                          | 190 | 3.44 | 0.60           | 50%                   | 45%  | 5%   | 0%   |
| 17. Fairness of grading                             | 187 | 3.48 | 0.60           | 53%                   | 42%  | 5%   | 0%   |
| 18. Practicum or internship experiences             | 123 | 3.41 | 0.66           | 50%                   | 42%  | 7%   | 1%   |
| 19. Study abroad experiences                        | 35  | 3.37 | 0.73           | 51%                   | 34%  | 14%  | 0%   |
| 20. Appearance of printed information about program | 165 | 3.30 | 0.66           | 40%                   | 52%  | 7%   | 1%   |
| 21. Usefulness of printed information about program | 162 | 3.30 | 0.67           | 41%                   | 49%  | 10%  | 1%   |
| 22. Availability of research support                | 147 | 3.22 | 0.73           | 39%                   | 46%  | 14%  | 1%   |
| 23. Usefulness of research support                  | 147 | 3.18 | 0.75           | 37%                   | 47%  | 14%  | 2%   |
| <b>VSU Facilities</b>                               |     |      |                |                       |      |      |      |
| 24. Library collection/resources                    | 167 | 3.31 | 0.60           | 37%                   | 57%  | 5%   | 1%   |
| 25. Library facilities                              | 161 | 3.37 | 0.59           | 42%                   | 53%  | 4%   | 1%   |
| 26. Computer lab facilities                         | 148 | 3.35 | 0.66           | 44%                   | 49%  | 6%   | 1%   |
| 27. Computer lab availability                       | 146 | 3.23 | 0.78           | 41%                   | 43%  | 13%  | 3%   |
| 28. Classroom facilities                            | 161 | 3.29 | 0.64           | 39%                   | 52%  | 10%  | 0%   |
| 29. Laboratory facilities (not computer)            | 59  | 3.29 | 0.65           | 39%                   | 51%  | 10%  | 0%   |

Note: Percentages may not total to 100% due to rounding.

Source: VSU Strategic Research & Analysis, 2007

EXHIBIT 34: Graduates' Ratings of Academic Program by College - Social Work and MLIS

|   | n  | Mean | Std. Deviation | Quality of Experience |      |      |      |
|---|----|------|----------------|-----------------------|------|------|------|
|   |    |      |                | Excellent             | Good | Fair | Poor |
| <b>VSU Personnel Support</b>                        |    |      |                |                       |      |      |      |
| 1. Availability of academic advisor                 | 32 | 3.50 | 0.57           | 53%                   | 44%  | 3%   | 0%   |
| 2. Helpfulness of academic advisor                  | 32 | 3.50 | 0.62           | 56%                   | 38%  | 6%   | 0%   |
| 3. Helpfulness of departmental office staff         | 32 | 3.50 | 0.57           | 53%                   | 44%  | 3%   | 0%   |
| 4. Availability of committee chair                  | 18 | 3.39 | 0.61           | 44%                   | 50%  | 6%   | 0%   |
| 5. Helpfulness of committee chair                   | 17 | 3.41 | 0.62           | 47%                   | 47%  | 6%   | 0%   |
| 6. Helpfulness of thesis committee                  | 5  | 3.00 | 0.71           | 20%                   | 60%  | 20%  | 0%   |
| 7. Overall quality of faculty                       | 32 | 3.47 | 0.62           | 53%                   | 41%  | 6%   | 0%   |
| 8. Attitude of faculty toward students              | 32 | 3.44 | 0.56           | 47%                   | 50%  | 3%   | 0%   |
| 9. Opportunities for interaction with faculty       | 32 | 3.47 | 0.72           | 56%                   | 38%  | 3%   | 3%   |
| <b>VSU Instructional Support</b>                    |    |      |                |                       |      |      |      |
| 10. Courses as preparation for liberal education    | 28 | 3.29 | 0.60           | 36%                   | 57%  | 7%   | 0%   |
| 11. Courses as preparation for initial employment   | 27 | 3.26 | 0.59           | 33%                   | 59%  | 7%   | 0%   |
| 12. Courses as preparation for career advancement   | 28 | 3.36 | 0.56           | 39%                   | 57%  | 4%   | 0%   |
| 13. Ease of getting into required courses           | 31 | 3.61 | 0.56           | 65%                   | 32%  | 3%   | 0%   |
| 14. Ease of getting into elective courses           | 31 | 3.55 | 0.57           | 58%                   | 39%  | 3%   | 0%   |
| 15. Organization of the curriculum for your major   | 31 | 3.48 | 0.57           | 52%                   | 45%  | 3%   | 0%   |
| 16. Quality of instruction                          | 31 | 3.29 | 0.69           | 39%                   | 55%  | 3%   | 3%   |
| 17. Fairness of grading                             | 31 | 3.26 | 0.63           | 36%                   | 55%  | 10%  | 0%   |
| 18. Practicum or internship experiences             | 28 | 3.39 | 0.63           | 46%                   | 46%  | 7%   | 0%   |
| 19. Study abroad experiences                        | 12 | 3.58 | 0.52           | 58%                   | 42%  | 0%   | 0%   |
| 20. Appearance of printed information about program | 30 | 3.37 | 0.56           | 40%                   | 57%  | 3%   | 0%   |
| 21. Usefulness of printed information about program | 30 | 3.37 | 0.56           | 40%                   | 57%  | 3%   | 0%   |
| 22. Availability of research support                | 26 | 3.38 | 0.57           | 42%                   | 54%  | 4%   | 0%   |
| 23. Usefulness of research support                  | 26 | 0.57 | 0.57           | 42%                   | 54%  | 4%   | 0%   |
| <b>VSU Facilities</b>                               |    |      |                |                       |      |      |      |
| 24. Library collection/resources                    | 26 | 3.38 | 0.68           | 42%                   | 46%  | 12%  | 0%   |
| 25. Library facilities                              | 27 | 3.30 | 0.67           | 41%                   | 48%  | 11%  | 0%   |
| 26. Computer lab facilities                         | 31 | 3.16 | 0.69           | 32%                   | 52%  | 16%  | 0%   |
| 27. Computer lab availability                       | 31 | 3.00 | 0.82           | 29%                   | 45%  | 23%  | 3%   |
| 28. Classroom facilities                            | 30 | 2.97 | 0.85           | 27%                   | 50%  | 17%  | 7%   |
| 29. Laboratory facilities (not computer)            | 8  | 3.13 | 0.64           | 25%                   | 63%  | 13%  | 0%   |

Note: Percentages may not total to 100% due to rounding.

Source: VSU Strategic Research & Analysis, 2007

EXHIBIT 35: Graduates' Ratings of the University's Procedures

|   | n   | Mean | Std. Deviation | Quality of Service |      |      |      |
|---|-----|------|----------------|--------------------|------|------|------|
|   |     |      |                | Excellent          | Good | Fair | Poor |
| 1. Applying for Graduate admissions             | 301 | 3.45 | 0.63           | 52%                | 43%  | 4%   | 1%   |
| Yes - Procedures Clear                          | 288 | 3.47 | 0.61           | 52%                | 43%  | 4%   | 1%   |
| No - Procedures Not Clear                       | 3   | 1.67 | 0.58           | 0%                 | 0%   | 67%  | 33%  |
| 2. Applying for Graduate assistantships         | 117 | 3.24 | 0.89           | 47%                | 37%  | 9%   | 7%   |
| Yes - Procedures Clear                          | 93  | 3.38 | 0.83           | 54%                | 37%  | 3%   | 7%   |
| No - Procedures Not Clear                       | 8   | 1.44 | 0.64           | 0%                 | 13%  | 63%  | 25%  |
| 3. Registering for courses                      | 314 | 3.49 | 0.59           | 54%                | 42%  | 4%   | 0%   |
| Yes - Procedures Clear                          | 296 | 3.52 | 0.56           | 55%                | 42%  | 2%   | 0%   |
| No - Procedures Not Clear                       | 6   | 2.17 | 0.41           | 0%                 | 17%  | 83%  | 0%   |
| 4. Dropping/adding courses                      | 284 | 3.47 | 0.63           | 53%                | 42%  | 3%   | 1%   |
| Yes - Procedures Clear                          | 262 | 3.53 | 0.54           | 55%                | 43%  | 2%   | 0%   |
| No - Procedures Not Clear                       | 10  | 1.80 | 0.79           | 0%                 | 20%  | 40%  | 40%  |
| 5. Paying fees                                  | 307 | 3.43 | 0.63           | 50%                | 45%  | 5%   | 1%   |
| Yes - Procedures Clear                          | 283 | 3.48 | 0.59           | 52%                | 45%  | 3%   | 1%   |
| No - Procedures Not Clear                       | 11  | 2.18 | 0.60           | 0%                 | 27%  | 64%  | 9%   |
| 6. Applying for student grants                  | 108 | 3.19 | 0.85           | 41%                | 44%  | 8%   | 7%   |
| Yes - Procedures Clear                          | 92  | 3.36 | 0.69           | 46%                | 47%  | 5%   | 2%   |
| No - Procedures Not Clear                       | 9   | 2.00 | 1.23           | 22%                | 33%  | 44%  | 0%   |
| 7. Applying for student loans                   | 174 | 3.27 | 0.73           | 42%                | 45%  | 12%  | 2%   |
| Yes - Procedures Clear                          | 160 | 3.33 | 0.71           | 45%                | 44%  | 9%   | 2%   |
| No - Procedures Not Clear                       | 10  | 2.50 | 0.71           | 10%                | 30%  | 60%  | 0%   |
| 8. Applying for scholarships                    | 102 | 3.04 | 0.89           | 32%                | 48%  | 11%  | 9%   |
| Yes - Procedures Clear                          | 85  | 3.26 | 0.71           | 39%                | 51%  | 8%   | 2%   |
| No - Procedures Not Clear                       | 11  | 1.55 | 0.69           | 0%                 | 9%   | 36%  | 55%  |
| 9. Graduate School orientation program          | 168 | 3.26 | 0.73           | 41%                | 47%  | 10%  | 2%   |
| 10. Helpfulness of Graduate School office staff | 252 | 3.42 | 0.64           | 50%                | 44%  | 6%   | 1%   |

Note: Percentages may not total to 100% due to rounding.

Source: VSU Strategic Research & Analysis, 2007

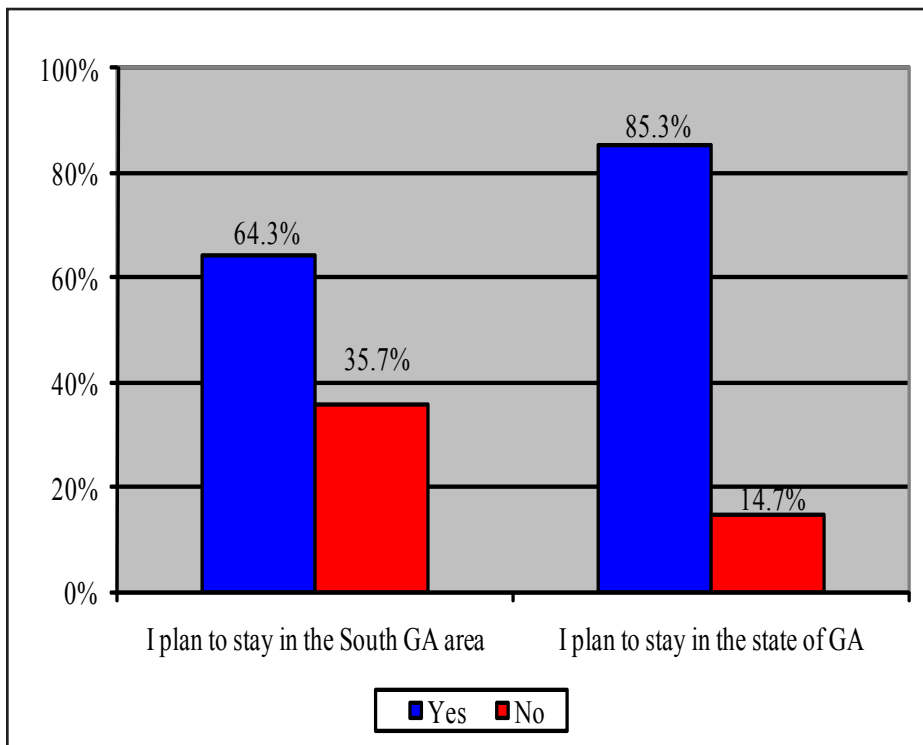
EXHIBIT 36: Graduates' Future Plans

|  | Total<br>N | Full-time |     | Part-time |     |
|--|------------|-----------|-----|-----------|-----|
|  |            | N         | %   | N         | %   |
| 1. Working                               | 299        | 288       | 96% | 11        | 4%  |
| 2. Seeking employment                    | 150        | 134       | 89% | 16        | 11% |
| 3. Pursuing further graduate work        | 92         | 35        | 38% | 57        | 62% |
|  | Total<br>N | Yes       |     | No        |     |
|  |            | N         | %   | N         | %   |
| 4. Continue employment in current career | 257        | 206       | 80% | 51        | 20% |
| 5. Beginning/continuing military service | 195        | 9         | 5%  | 186       | 95% |
| 6. Caring for home/family                | 210        | 135       | 64% | 75        | 36% |

Note: Percentages may not total to 100% due to rounding.

Source: VSU Strategic Research & Analysis, 2007

EXHIBIT 37: Graduates' Plans to Stay in Georgia



- 184 graduates plan to stay in the South Georgia area.

- 250 graduates plan to stay in the state of Georgia.

Source: VSU Strategic Research & Analysis, 2007