Guide to Skillsoft, Books 24x7

Skillsoft

Valdosta State University offers free access to Skillsoft and Books 24x7 for all students, faculty and staff. Skillsoft and Books 24x7 are available through the MyVSU Portal.

What is Skillsoft?

Skillsoft is a leading provider of e-learning and performance support solutions for organizations, including higher education institutions. Skillsoft is an online learning portal to tools that enhance users' business and technical skills. Skillsoft offers a full library of resources to create customized learning plans by topic or goal. Resources in Skillsoft include courses, books, simulations, exams and videos. Skillsoft allows users to view e-learning content at their own pace and time.

Examples of Courses:

- Business skills: Human resources, management, communications, team building, finance and accounting, administrative support and project management.
- Desktop skills: Adobe, Microsoft Office 2007, Microsoft Office 2010, Apple Mac OS X, Microsoft Office for Mac 2011, Microsoft Windows 7, Microsoft Windows 8, social networking.
- IT skills: Web design, software development, operating systems and server technologies.

Skillsoft also prepares participants to earn certifications for business skills, IT skills and desktop skills. Skillsoft offers courses and test prep materials for participants to take specified certification exams. After completing the Skillsoft training materials, participants would be responsible for scheduling and payment arrangements to take an exam offered by a certification agency, such as Microsoft, Cisco or PMI. Skillsoft advises participants to contact certification agencies in advance to ensure their learning.

Examples of certifications:

- Business certifications: ASQ (Six Sigma and CMQ/OE), Project Management Institute (PMI), Professional in Human Resources (PHR) and International Institute of Business Analysis (IIBA).
- Desktop certifications: Microsoft Certified Technology Specialist (MCTS), Microsoft Office 2007 specialist and Microsoft Office 2010 specialist.
- IT professional certifications: Cisco, Microsoft, Oracle, VMware, Linux Professional Institute (LPI), CompTIA, Information Systems Examinations Board (ISEB).

What is Books 24x7?

Books 24x7 includes thousands of online titles that users may access. New titles are added weekly. Books 24x7 sends users an email every week with a list of new titles. Users may bookmark and annotate key sections within books for tracking, and create personal folders to organize titles by interest or project.

Mobile Device Access
Mobile Device support is limited and any issues with the Skillport application on mobile devices should be directed to support@skillsoft.com. We regret that signing in to Skillsoft and Books 24x7 through the MyVSU Portal is not supported for mobile devices at this time. To use Skillsoft and Books 24x7 on your mobile device, please do the following:
Go to https://valdosta.skillport.com on your mobile device.
Click the "Forgot your password?" button.
Enter your VSUID number for your username (your nine-digit number that begins with 870)
Check your VSUMail account for an email containing your new Skillsoft password.
Return to https://valdosta.skillport.com and log in with your new password, with your VSUID number as your username. Select a new password. We do not recommend using the same password you chose for your MyID. You should now be able to access all Skillsoft and Books 24x7 resources on your mobile device.

Support for Skillsoft and Books 24x7
The EITS Help Desk may assist you if you have questions or problems accessing Skillsoft and Books 24x7. Contact the EITS Help Desk by calling 229-245-4357, emailing helpdesk@valdosta.edu _ or by visiting http://www.valdosta.edu/administration/it/helpdesk/. Skillsoft also provides technical support. Skillsoft's support website includes a Knowledge Base, a Frequently Asked Questions page and browser test to ensure your system is properly configured to use Skillsoft. For additional support help, contact Skillsoft at 1-866-754-5435 or support@skillsoft.com.

Video Tutorials
Both Skillsoft and Books 24x7 offer easy-to-understand video tutorials to guide you through their resources. On the Skillsoft home page, users may click on the "Take a Virtual Tour" link on the left sidebar to learn about the various features in Skillsoft. On the Books 24x7 home page, users may click on the "Take a Virtual Tour" icon under "Are you new to Books 24x7?" section.