

## Assessment Summary

**Administrative Unit:** University Police

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**Assessment Cycle:** 2007

**Unit Mission:** To provide for the overall safety and security of the university community.

**Unit Goal 1:** To protect and preserve the life and property of the university community from criminal acts and physical hazards.

**Desired Outcomes (Objectives):** The university will be protected by a patrol presence.

**Means of assessing the outcome:** Monitor the number of calls received and crimes reported through the Automated Records Management System (ARMS) on an annual basis and monitor the manpower available to patrol.

**Results of Assessment:** In 2006 we had 39,658 calls for service and for 2007 we had 39,903 calls for service. A difference of 245 calls. The fact that more students are living and socializing on campus than in the past is probably responsible for the increase in workload.

**Changes resulting from assessment:** Requests for additional officers to handle workload have been made. Also, officers went from an 8 hour shift to a 12 hour shift to have more officers patrolling.

**Unit Goal 2:** The University will live work and study in a safe environment.

**Desired outcomes (Objectives):** Improve areas to be safe and secure.

**Means of assessing the outcome:** Conduct semi-annual lighting surveys and building security assessments.

**Results of assessment:** Lighting surveys: 6 areas were identified as needing improvement.

**Changes resulting from assessment:** Lighting and security needs identified and corrected.

**Unit Goal 3:** Enhance and improve professional performance, knowledge and competence of the department.

**Desired outcomes (Objectives):** The university will be served by professionally trained Police Officers.

**Means of assessing the outcome:** Track the number of training hours attended through Peace Officer Standards and Training (POST).

**Results of assessment:** The department is required to have each officer attend a minimum of 20 hours of in-service training a year. For the entire department, that would be about 440 hours. Our officers attended 2509 hours of training in 2007 and so far in 2008 have attended 2904 hours of training. Our average per officer for 2007 was 114 hours and for 2008 it was 132 hours.

**Changes resulting from assessment:** Continue to maintain training as a department priority.

**Unit Goal 4:** Increase awareness lost property to the University community.

**Desired outcomes (Objectives):** Students Faculty and Staff will be informed of crime prevention programs and keeping an eye on their property.

**Means of assessing the outcome:** Record the number of lost and found property for a calendar year.

**Results of assessment:** In 2005 there were 487 reports. In 2006 there were 519 reports. In 2007 there were 594 reports.

**Changes resulting from assessment:** More crime prevention awareness programs will be offered. The Bicycle anti-theft and bug a bike program is now being offered. The electric engraver program will be better advertised for people to use.

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**Unit Director**

**Date**

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**President/VP for Unit**

**Date**

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Adapted from: University of Alabama SACS site

(<http://sacs.ua.edu/degreeInfo2.cfm?college=2&dept=50>);

University of Western Kentucky SACS Accreditation Review Process

(<http://www.wku.edu/sacs/assessmentmanual.htm>) ; and Mrs. Marila D. Palmer, VP-Executive Affairs & Planning, LeTourneau University, Presentation to 2008 SACS-COC Institute