

WIRED NETWORK CONFIGURATION AND TROUBLESHOOTING

Step 1: Checking the Cable

Your computer should be connected by a network interface card to the wall socket by a length of wire. This wire looks similar to a phone line, but the connections at each end are too wide to fit in a normal phone plug. Please ensure that this cable is present and secure on both ends. To do so, remove the cable and plug it back in. It should snap into place.

Once you have connected the wire, launch your web browser. You should be directed to the Hallnet login page.

If not, proceed to the next step.

Step 2: Bring up the System Preferences

On the **Dock** at the bottom of the screen, select **System Preferences**.



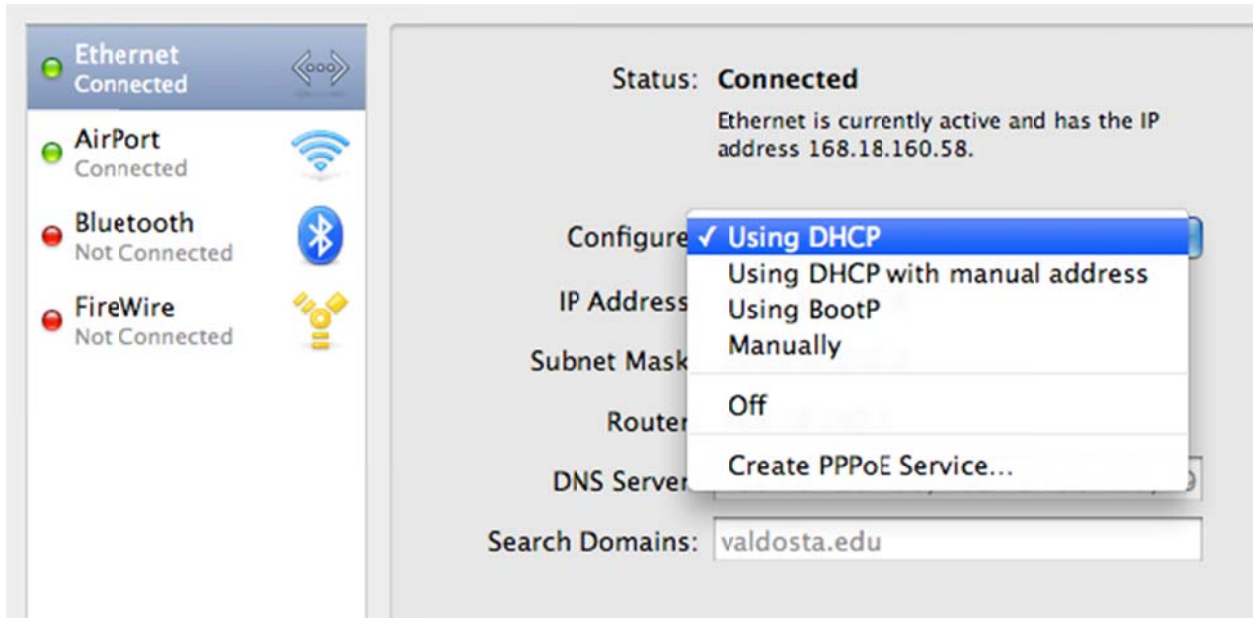
Step 3: Bring up Network Preferences

Once **System Preferences** is open, click on the **Network** icon.



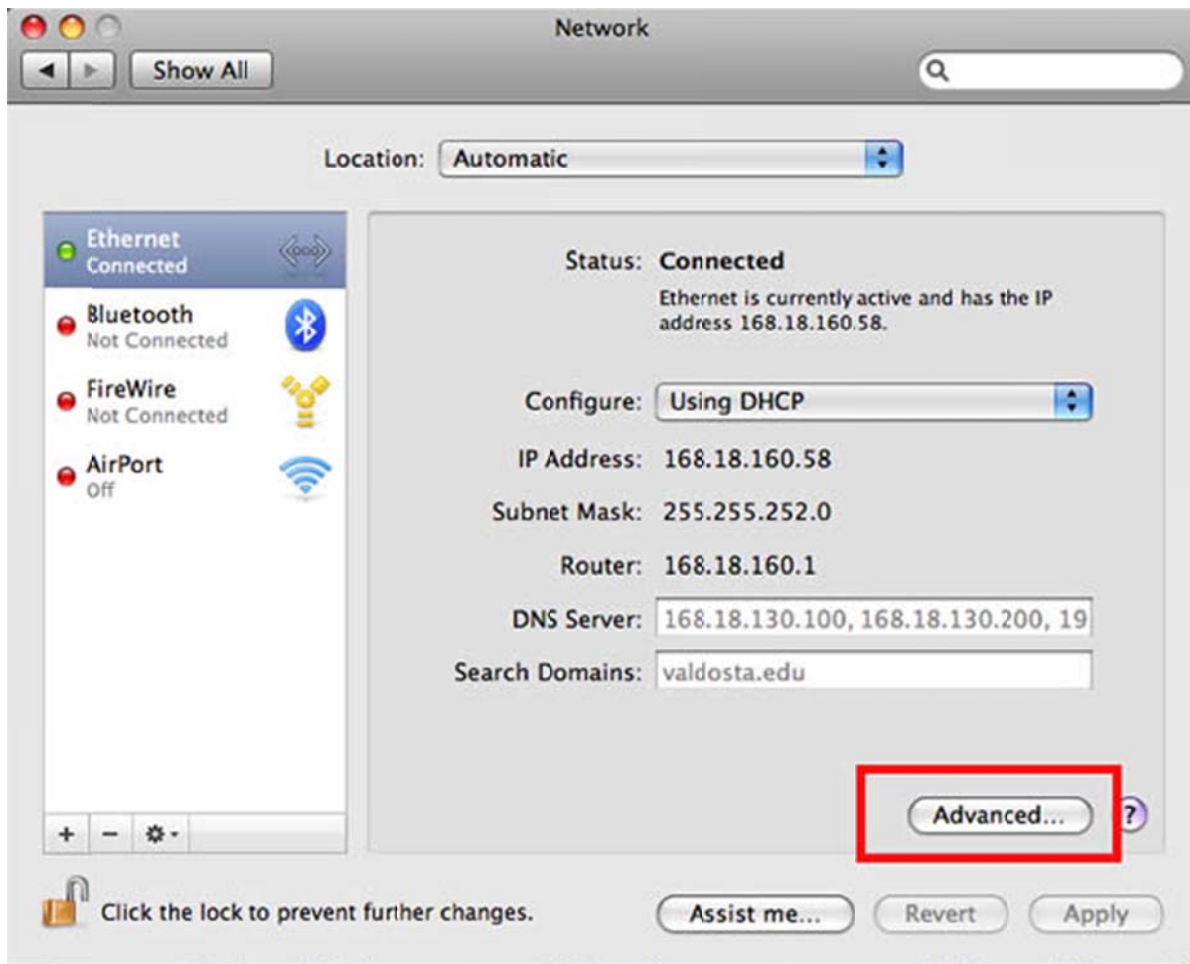
Step 4: Using DHCP

Select **Ethernet** in the left window. In the **Configure** drop-down menu, select **Using DHCP**. Try to access the internet. Your web browser should redirect you to the Hallnet login website.



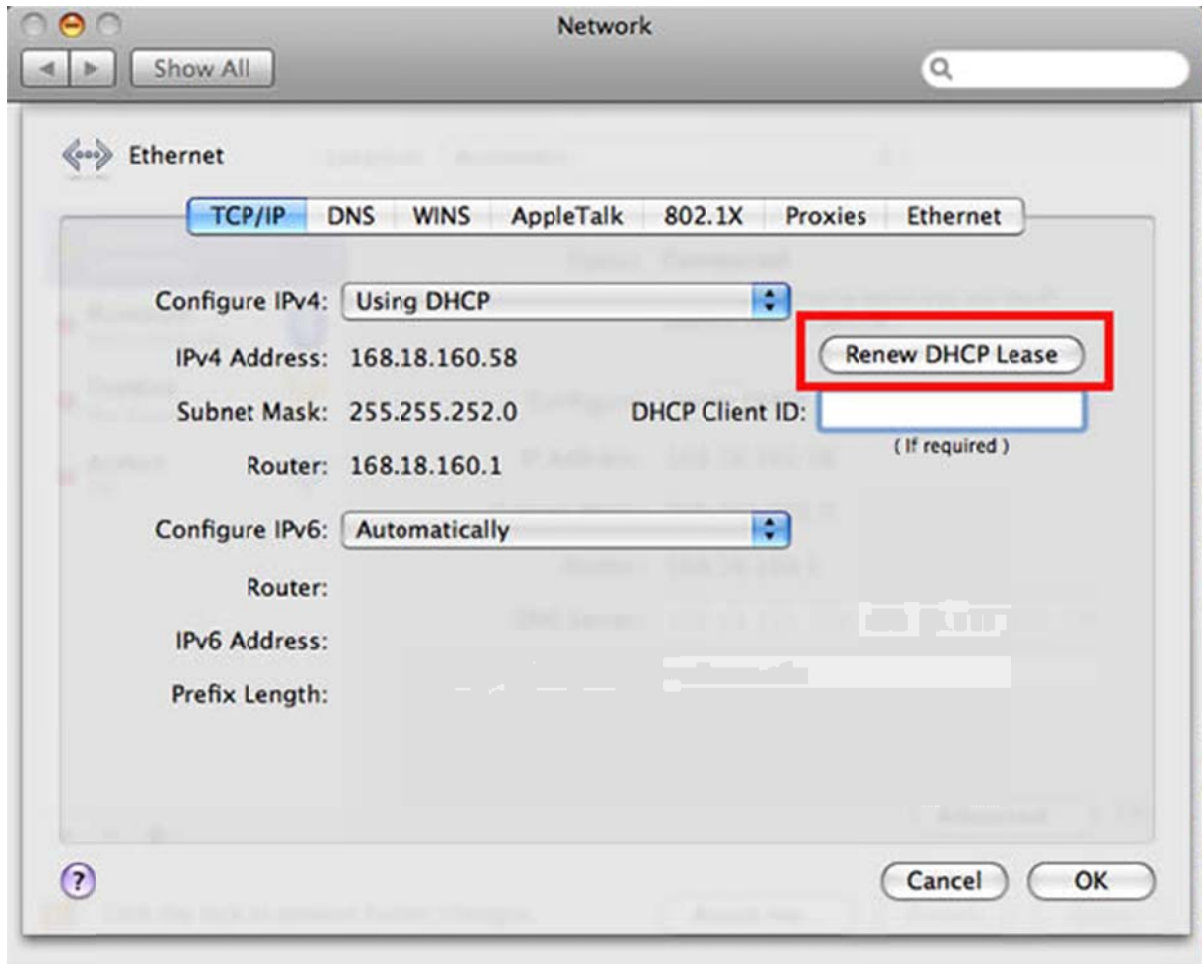
Step 5: Advanced Options

Click the **Advanced** button.



Step 6: DHCP Release

Click the **Renew DHCP Lease** button. If the IP Address is correct, try to access the internet. Your web browser should redirect you to the Hallnet login website.



If you have problems when trying these instructions, or if you have other question concerning the wired network, please contact the Information Technology Helpdesk at 229-245-4357 or send an e-mail to helpdesk@valdosta.edu.