

The purpose of the consortium is to foster collaboration among USG institutions in regards to professional development to facilitate benchmarking, share development resources and implement best practices.

Regional training centers and regional partnerships have been established throughout the USG.



## Regional Training Center

Valdosta State University

Registration Assistance:  
[training@valdosta.edu](mailto:training@valdosta.edu)

Customized Training:  
Becky Murphy- 229-259-5106

## Regional Partners

Abraham Baldwin Agricultural College

Albany State University

Bainbridge College

Columbus State University

Darton College

Georgia Southwestern State University

South Georgia State College

**FREE class offered through the  
University System of Georgia  
Professional Development Consortium.**

# How to Turn Conflict into Collaboration

**Tuesday, March 25, 2014 09:30 AM - 12:30 PM**  
**Valdosta State University— University Center Rose Room**

Conflict happens and we often react poorly or avoid conflict, which allows problems to fester. Join us for this half day session and learn how you can increase your effectiveness in conflict situations.

### Learning objectives:

- Understand why conflict in the workplace happens
- Change your perspective about conflict and increase your confidence
- Identify the three most common workplace conflict situations
- Identify the five ways people deal with conflict
- Learn communication techniques that decrease conflict and increase collaboration
- Learn what resources are available to you when you can't resolve your own conflict situation

### Instructor: Tim Yorkey

Tim is a Training Specialist with the Employee and Organizational Development Department, a unit of Human Resources and Employee Development at Valdosta State University. As a Training Specialist, he specializes in Law Enforcement training and provides various topics of instruction to area Law Enforcement officers. He also instructs at the institutional level on a variety of topics which include First Aid/CPR, Defensive Driving, new staff employee orientation, customer service, management and leadership skills, communication skills, time management, and conflict management skills.

### Register

**Online-**[www.valdosta.edu/training](http://www.valdosta.edu/training),  
Select Training Course Registration button  
Select visitor login

OR

**Call-** VSU Employee Development  
229-259-5105

