University System of Georgia Professional Development Consortium (USGPDC)

The purpose of the consortium is to foster collaboration among USG institutions in regards to professional development to facilitate benchmarking, share development resources and implement best practices.

Regional training centers and regional partnerships have been established throughout the USG.



#### Regional Training Center

Valdosta State University

Registration Assistance: <a href="mailto:training@valdosta.edu">training@valdosta.edu</a>

Customized Training: Becky Murphy- 229-259-5106

#### **Regional Partners**

Abraham Baldwin Agricultural College

Albany State University

Bainbridge College

Columbus State University

**Darton College** 

Georgia Southwestern State University

South Georgia State College

FREE Management classes offered through the University System of Georgia Professional Development Consortium.

# Listening and Interpersonal Communication

Wednesday, March 8, 2017 1:30 PM - 4:30 PM Valdosta State University— University Center Rose Room

Are you confronted with recurring communication issues at work, at home or at play? Would you like to find fresh, new approaches that could improve your interactions with supervisors, staff members, co-workers or peers? Attend this seminar and explore techniques for handling everyday communication challenges.

#### Learning objectives:

- Explore your communication style
- · Learn effective communication techniques
- Discuss specific challenges
- Practice various communication skills

## **Instructor: Ashley Cooper**

Ashley is a Training Specialist with the Employee and Organizational Development Department, a unit of Human Resources and Employee Development at Valdosta State University. As a Training Specialist, she specializes in Organizational Communication training. She also instructs at the institutional level on a variety of topics which include new staff employee orientation, customer service, management and leadership skills, communication skills, time management, and conflict management skills.

### Register

**Online**-www.valdosta.edu/training, click registration icon, select visitor login OR

Call- VSU Employee Development 229-259-5105

