

# Worldwide Emergency Travel Assistance

## University System of Georgia

USG employees traveling abroad **all** have access to travel assistance services from RedpointWTP (a service provided in conjunction with our group life insurance plan through Minnesota Life) and **may** be eligible for BlueCard Worldwide.

❖ *Covers all benefits-eligible USG employees:*

### **REDPOINT** Travel Assistance Services

- All active benefits-eligible U.S. employees, as well as their spouses and dependent children, can access these services
- No additional premium or enrollment is required
- Covers business and personal travel, both international and domestic
- 24/7/365 service for emergency assistance and transport services when traveling 100 or more miles away from home
- Emergency assistance and medical evacuation services:
  - Medical professional locator services
  - Telephonic interpretation services
  - Assistance replacing lost or stolen luggage
  - Coordination of pre-hospital assistance
  - Arrange for transport of traveling companion
  - Repatriation of mortal remains
  - Identity theft assistance when traveling
  - Transport to nearest appropriate medical facility or home if medically necessary
  - Return of dependent children and rental vehicle; coordination of pet return
- Security evacuation services including transport to the nearest safe area
- Online pre-trip resources including passport/visa information, security and crime alerts, and political stability alerts
- Contact information within the US and Canada: 1-855-516-5433; call collect from outside the US: 1-617-426-6603
- Before you travel, visit [www.LifeBenefits.com/travel](http://www.LifeBenefits.com/travel) for the complete list of all available resources and the Basic Emergency Services Terms of Service
- Effective 01/01/2015

**REDPOINT**

'HIGH ALERT' IS OUR COMFORT ZONE

1 (855) 516-5433

+1 (415) 484-4677 (collect calls accepted)

Or

[operations@redpointresolutions.com](mailto:operations@redpointresolutions.com)

❖ *For BlueCross/BlueShield POS plan participants:*



### BlueCard Worldwide

- Only for employees and family members with current BCBS insurance (POS or HSA OpenAccess POS - not HMO)
- Covers medical expenses during business and personal travel
- Provides access to medical assistance services, doctors, and hospitals
- The BlueCross/ BlueShield ID card gives you access to hospitals in nearly 200 countries and territories around the world
- If you need to locate a doctor or hospital call: 1-800-810-BLUE (2583) or call collect at 1-804-673-1177
- Visit: <http://bluecardworldwide.com/>

*NOTE: Blue Cross/Blue Shield HMO and KAISER PERMANENTE HMO do **not** offer international travel assistance to their plan members, and international medical coverage is only for emergencies.*

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❖ *US Government Resources:*



**Smart Traveler Enrollment Program (STEP)**

- STEP is a free service provided by the U.S. Government to U.S. citizens who are traveling to, or living in, a foreign country.
- STEP allows you to enter information about your upcoming trip abroad so that the Department of State can better assist you in an emergency.
- Subscribe online at: [www.state.gov/travel/](http://www.state.gov/travel/)



**International Travel, Immunization and Health Information**

- <http://wwwnc.cdc.gov/travel/>